

LAMPIRAN 1

KUESIONER PENELITIAN

Assalamu'alaikum Warahmatullahi Wabarakatuh

Dengan Hormat,

Bapak/Ibu/Saudara/Saudari responden yang terhormat,

Bersama ini kami mohon kesediaan Bapak/Ibu/Saudara/Saudari untuk meluangkan waktu untuk mengisi kuesioner yang kami ajukan. Kuesioner ini kami susun untuk mengumpulkan data penelitian yang berjudul “**Analisis Pengaruh Bauran Pemasaran Terhadap Keputusan Pembelian Roti Aflah**”.

Jawaban yang diberikan sangat bermanfaat bagi hasil penelitian ini, untuk itu kami mohon Bapak/Ibu/Saudara/Saudari dapat memberikan jawaban yang sebenarnya sesuai yang dirasakan. Atas kesediaan dan kerjasamanya, kami mengucapkan banyak terima kasih.

Wassalamu'alaikum Warahmatullahi Wabarakatuh

Hormat Saya

Suwarsih

PETUNJUK : Pilihlah salah satu jawaban yang Bapak/Ibu/Saudara/Saudari anggap paling sesuai, dengan cara menuliskan untuk pertanyaan yang terbuka dan memberi tanda centang (√) untuk pertanyaan yang sudah tersedia pilihan jawaban.

Keterangan :

1. STS : Sangat Tidak Setuju
2. TS : Tidak Setuju
3. N : Netral
4. S : Setuju
5. SS : Sangat Setuju

I. KARAKTERISTIK RESPONDEN

1. Nama responden :(boleh tidak diisi)
2. Umur : Tahun
3. Jenis Kelamin : Laki-laki / Perempuan
4. Pekerjaan : a. PNS b. Pegawai Swasta c. Wiraswasta d. Polri/TNI
e. Lainnya(sebutkan)

II. Pertanyaan untuk persepsi konsumen pada kebijakan:

A. Produk

| No | Pertanyaan | STS | TS | N | S | SS |
|----|--|-----|----|---|---|----|
| 1 | Variasi/macam produk Roti Aflah cukup banyak | | | | | |
| 2 | Kualitas produk Roti Aflah cukup baik | | | | | |
| 3 | Desain/bentuk Roti Aflah cukup menarik | | | | | |
| 4 | Garansi/jaminan Roti Aflah cukup baik | | | | | |
| 5 | Merek Roti Aflah cukup baik | | | | | |
| 6 | Kemasan/bungkus Roti Aflah cukup baik | | | | | |

B. Harga

| No | Pertanyaan | STS | TS | N | S | SS |
|----|---|-----|----|---|---|----|
| 1 | Harga Roti Aflah terjangkau oleh kemampuan saya | | | | | |
| 2 | Harga Roti Aflah lebih murah dibanding merek lain | | | | | |
| 3 | Roti Aflah memberikan diskon/potongan harga | | | | | |
| 4 | Cara pembayaran di Toko Aflah saya lakukan dengan mudah | | | | | |

C. Lokasi

| No | Pertanyaan | STS | TS | N | S | SS |
|----|---|-----|----|---|---|----|
| 1 | Letak Toko Roti Aflah mudah dicapai dan dijangkau oleh kendaraan umum | | | | | |
| 2 | Lokasi Toko Roti Aflah tidak membingungkan saya | | | | | |
| 3 | Lokasi Toko Roti Aflah lebih strategis dibanding toko roti lain | | | | | |
| 4 | Roti Aflah memberikan layanan antar gratis | | | | | |
| 5 | Pengiriman Roti Aflah tepat waktu | | | | | |

D. Promosi

| No | Pertanyaan | STS | TS | N | S | SS |
|----|---|-----|----|---|---|----|
| 1 | Saya mengenal Roti Aflah dari brosur/leaflet/papan nama/siaran radio | | | | | |
| 2 | Kami mengatakan hal-hal yang positif tentang Roti Aflah kepada teman-teman kami | | | | | |
| 3 | Petugas di Toko Roti Aflah memberikan pelayanan dengan sopan dan ramah | | | | | |

E. Keputusan Pembelian

| No | Pertanyaan | STS | TS | N | S | SS |
|-----------|---|------------|-----------|----------|----------|-----------|
| 1 | Kami akan membeli kembali produk Roti Aflah di waktu yang akan datang | | | | | |
| 2 | Kami mengajak untuk menggunakan produk Roti Aflah ketika ada teman yang membutuhkan | | | | | |
| 3 | Kami merasa puas dengan produk dan pelayanan Roti Aflah | | | | | |

Lampiran 2

Descriptives

Statistics

| | | Umur | Jenis Kelamin | Pekerjaan |
|---|---------|------|---------------|-----------|
| N | Valid | 135 | 135 | 135 |
| | Missing | 0 | 0 | 0 |

Descriptive Statistics

| | N | Minimum | Maximum | Mean | Std. Deviation |
|--------------------|-----|---------|---------|------|----------------|
| Umur | 135 | 1 | 4 | 2.98 | .842 |
| Jenis Kelamin | 135 | 1 | 2 | 1.79 | .407 |
| Pekerjaan | 135 | 1 | 4 | 2.39 | .864 |
| Valid N (listwise) | 135 | | | | |

Frequency Table

Umur

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|---------------------------|-----------|---------|---------------|--------------------|
| Valid | umur kurang dari 19 tahun | 6 | 4.4 | 4.4 | 4.4 |
| | umur 20-35 | 31 | 23.0 | 23.0 | 27.4 |
| | umur 35-45 | 58 | 43.0 | 43.0 | 70.4 |
| | umur lebih dari 45 | 40 | 29.6 | 29.6 | 100.0 |
| Total | | 135 | 100.0 | 100.0 | |

Jenis Kelamin

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|-----------|-----------|---------|---------------|--------------------|
| Valid | Laki-laki | 28 | 20.7 | 20.7 | 20.7 |
| | Perempuan | 107 | 79.3 | 79.3 | 100.0 |
| | Total | 135 | 100.0 | 100.0 | |

Pekerjaan

| | | Frequency | Percent | Valid Percent | Cumulative Percent |
|-------|--------------------------|-----------|---------|---------------|--------------------|
| Valid | PNS | 22 | 16.3 | 16.3 | 16.3 |
| | Pegawai swasta | 51 | 37.8 | 37.8 | 54.1 |
| | Wiraswasta dan atau Tani | 50 | 37.0 | 37.0 | 91.1 |
| | Polri/TNI | 12 | 8.9 | 8.9 | 100.0 |
| | Total | 135 | 100.0 | 100.0 | |

Scale: ALL VARIABLES

Validitas

Case Processing Summary

| | | N | % |
|-------|-----------------------|-----|-------|
| Cases | Valid | 135 | 100.0 |
| | Excluded ^a | 0 | .0 |
| | Total | 135 | 100.0 |

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| | |

Reliability Statistics

| Cronbach's Alpha | N of Items |
|---------------------|------------|
| .899 | 21 |

Reliabilitas

Hasil

Reliability Statistics

| Cronbach's Alpha | N of Items |
|---------------------|------------|
| .860 | 3 |

Promosi

Reliability Statistics

| Cronbach's Alpha | N of Items |
|---------------------|------------|
| .655 | 3 |

Lokasi

Reliability Statistics

| Cronbach's Alpha | N of Items |
|---------------------|------------|
| .773 | 5 |

Harga

Reliability Statistics

| Cronbach's Alpha | N of Items |
|---------------------|------------|
| .691 | 4 |

Produk

Reliability Statistics

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .836 | 6 |

Regresi ganda

| Model | | Unstandardized Coefficients | | Standardized Coefficients | T | Sig. |
|-------|------------|-----------------------------|------------|---------------------------|--------|------|
| | | B | Std. Error | Beta | | |
| 1 | (Constant) | 13.195 | 1.036 | | 12.741 | .000 |
| | X1 | .057 | .069 | .109 | 2.830 | .008 |
| | X2 | .381 | .119 | .386 | 3.201 | .002 |
| | X3 | .011 | .080 | .018 | 2.136 | .022 |
| | X4 | .372 | .163 | .356 | 2.282 | .024 |

a. Dependent Variable: Keputusan

ANOVA^b

| Model | Sum of Squares | Df | Mean Square | F | Sig. |
|--------------|----------------|-----|-------------|--------|-------------------|
| 1 Regression | 27.399 | 4 | 76.850 | 62.922 | .024 ^a |
| Residual | 304.704 | 130 | 2.344 | | |
| Total | 332.104 | 134 | | | |

a. Predictors: (Constant), Produk, Harga, Distribusi, Promosi

b. Dependent Variable: Keputusan Pembelian

Model Summary

| Model | R | R Square | Adjusted R Square | Std. Error of the Estimate |
|-------|-------------------|----------|-------------------|----------------------------|
| 1 | .287 ^a | .730 | .540 | .531 |

ANOVA^b

| Model | Sum of Squares | Df | Mean Square | F | Sig. |
|------------|----------------|-----|-------------|--------|-------------------|
| Regression | 27.399 | 4 | 76.850 | 62.922 | .024 ^a |
| Residual | 304.704 | 130 | 2.344 | | |
| Total | 332.104 | 134 | | | |

a. Predictors: (Constant), Produk, Harga, Distribusi, Promosi

a. Predictors: (Constant), Produk, Harga, Distribusi dan Promosi

Correlations

| | p1 | p2 | p3 | p4 | p5 | p6 | h1 | h2 | h3 | h4 | L1 | l2 | l3 | l4 | l5 | pr1 | pr2 | pr3 | Hasil1 | Hasil2 | Hasil3 | Total |
|------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| p1 Pearson Correlation | 1 | .314** | .290** | .410** | .402** | .365** | .292** | .195* | .406** | .394** | .292** | .324** | .426** | .462** | .545** | .282** | .209* | .454** | .310** | .287** | .294** | .578** |
| Sig. (2-tailed) | | .000 | .001 | .000 | .000 | .000 | .001 | .023 | .000 | .000 | .001 | .000 | .000 | .000 | .000 | .001 | .015 | .000 | .000 | .001 | .001 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| p2 Pearson Correlation | .314** | 1 | .581** | .496** | .301** | .263** | .407** | .283** | .215* | .282** | .246** | .253** | .221** | .376** | .431** | .375** | .252** | .317** | .104 | .162 | .163 | .498** |
| Sig. (2-tailed) | .000 | | .000 | .000 | .000 | .002 | .000 | .001 | .012 | .001 | .004 | .003 | .010 | .000 | .000 | .000 | .003 | .000 | .231 | .061 | .058 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| p3 Pearson Correlation | .290** | .581** | 1 | .473** | .192* | .325** | .474** | .377** | .236** | .293** | .441** | .483** | .362** | .297** | .294** | .423** | .375** | .366** | .185* | .377** | .355** | .590** |
| Sig. (2-tailed) | .001 | .000 | | .000 | .026 | .000 | .000 | .000 | .006 | .001 | .000 | .000 | .000 | .000 | .001 | .000 | .000 | .000 | .031 | .000 | .000 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| p4 Pearson Correlation | .410** | .496** | .473** | 1 | .302** | .380** | .319** | .474** | .341** | .364** | .478** | .267** | .441** | .449** | .457** | .288** | .501** | .323** | .324** | .363** | .329** | .636** |
| Sig. (2-tailed) | .000 | .000 | .000 | | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .002 | .000 | .000 | .000 | .001 | .000 | .000 | .000 | .000 | .000 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| p5 Pearson Correlation | .402** | .301** | .192* | .302** | 1 | .417** | .242** | .415** | .319** | .413** | .358** | .257** | .462** | .429** | .504** | .361** | .288** | .364** | .267** | .248** | .294** | .571** |
| Sig. (2-tailed) | .000 | .000 | .026 | .000 | | .000 | .005 | .000 | .000 | .000 | .000 | .003 | .000 | .000 | .000 | .000 | .001 | .000 | .002 | .004 | .001 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| p6 Pearson Correlation | .365** | .263** | .325** | .380** | .417** | 1 | .399** | .421** | .311** | .302** | .386** | .385** | .377** | .593** | .634** | .380** | .441** | .420** | .431** | .366** | .369** | .653** |
| Sig. (2-tailed) | .000 | .002 | .000 | .000 | .000 | | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| h1 Pearson Correlation | .292** | .407** | .474** | .319** | .242** | .399** | 1 | .360** | .272** | .328** | .219* | .486** | .243** | .382** | .331** | .432** | .186* | .317** | .296** | .381** | .425** | .564** |
| Sig. (2-tailed) | .001 | .000 | .000 | .000 | .005 | .000 | | .000 | .001 | .000 | .011 | .000 | .005 | .000 | .000 | .000 | .031 | .000 | .000 | .000 | .000 | .000 |
| N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| h2 Pearson Correlation | .195* | .283** | .377** | .474** | .415** | .421** | .360** | 1 | .620** | .416** | .491** | .306** | .409** | .479** | .429** | .343** | .468** | .267** | .303** | .373** | .394** | .641** |

| | | | | | | | | | | | | | | | | | | | | | | | |
|------------|---------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| pr2 | Pearson Correlation | .209* | .252** | .375** | .501** | .288** | .441** | .186* | .468** | .282** | .383** | .571** | .382** | .461** | .505** | .479** | .426** | 1 | .338** | .478** | .527** | .412** | .659** |
| | Sig. (2-tailed) | .015 | .003 | .000 | .000 | .001 | .000 | .031 | .000 | .001 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | | .000 | .000 | .000 | .000 | .000 |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| pr3 | Pearson Correlation | .454** | .317** | .366** | .323** | .364** | .420** | .317** | .267** | .290** | .440** | .433** | .403** | .537** | .566** | .614** | .463** | .338** | 1 | .535** | .378** | .462** | .683** |
| | Sig. (2-tailed) | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .002 | .001 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | | .000 | .000 | .000 | .000 |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| Ha sil1 | Pearson Correlation | .310** | .104 | .185* | .324** | .267** | .431** | .296** | .303** | .271** | .313** | .379** | .382** | .458** | .489** | .483** | .383** | .478** | .535** | 1 | .717** | .590** | .662** |
| | Sig. (2-tailed) | .000 | .231 | .031 | .000 | .002 | .000 | .000 | .000 | .001 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | | .000 | .000 | .000 |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| Ha sil2 | Pearson Correlation | .287** | .162 | .377** | .363** | .248** | .366** | .381** | .373** | .238** | .323** | .398** | .470** | .468** | .455** | .453** | .470** | .527** | .378** | .717** | 1 | .660** | .685** |
| | Sig. (2-tailed) | .001 | .061 | .000 | .000 | .004 | .000 | .000 | .000 | .005 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | | .000 | .000 |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| Ha sil3 | Pearson Correlation | .294** | .163 | .355** | .329** | .294** | .369** | .425** | .394** | .269** | .437** | .411** | .432** | .450** | .413** | .401** | .432** | .412** | .462** | .590** | .660** | 1 | .670** |
| | Sig. (2-tailed) | .001 | .058 | .000 | .000 | .001 | .000 | .000 | .000 | .002 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | | .000 |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |
| Tot al | Pearson Correlation | .578** | .498** | .590** | .636** | .571** | .653** | .564** | .641** | .558** | .653** | .703** | .657** | .753** | .783** | .788** | .693** | .659** | .683** | .662** | .685** | .670** | 1 |
| | Sig. (2-tailed) | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | .000 | |
| | N | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 | 135 |

** . Correlation is significant at the 0.01 level (2-tailed).

* . Correlation is significant at the 0.05 level (2-tailed).