

## **ABSTRACT**

The incident of Mavi Marmara in 2010 became the other history of the downing on diplomatic relations between Turkey and Israel. The conflict emerged when Turkish volunteers who brought humanitarian aids did not accept the screening from Israeli troop toward their ships. On the other side, Israeli commandos did not tolerate any ships which tried to pass the blockade in Gaza must be screened. This situation increased the tension and both parties fought. Israeli troops who were completed with gunfire killed 10 volunteers. This incident made Erdogan angry and withdrew his ambassador in Tel-Aviv.

The purpose of this research is to analyze the conflict resolution to solve the problem. After the conflict held on for 6 years, Turkey and Israel finally restored their bilateral relations in 2016. The method of this research uses qualitative research which obliges the writer to collect the data from book, article, journal, e-news, and other resource.

This research can prove the reasons of Turkey – Israel agreement to restore their relations. Turkish domestic and international norms became the main reasons for their restoration in 2016. These reasons could not be avoided by Erdogan to decide his policy to restore with Israel.

*Keywords:*

*Mavi Marmara incident, diplomatic relations, conflict resolutions, domestic norm, international norm, humanitarian assistance.*