DECLARATION OF RESEARCH AUTHENTICITY



ASEAN Committee on Consumer Protection in Protecting the Consumer Right Complaints under ASEAN Economic Community 2015-2025", its content is truly the work of my own and I did not do plagiarism or quotation in ways that are inconsistent with the prevailing ethic in the scientific community. On this statement, I am ready to bear the risk/any sanction imposed to me in accordance with applicable regulations, if the future found a breach of scientific ethics, I am willing to accept the sanctions.

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DEDICATION

This undergraduate thesis I dedicated to

Bapak Zainul Arifin and Ibu Titik Wigati

Thankyou for your this passport to the future – education

For their endless love, support, and encouragement

FOREWORD

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LIST OF ABREVIATIONS

ACCP : ASEAN Committee on Consumer Protection

ACCSQ : ASEAN Consultative Committee for Standards and Quality

ACP : ASEAN Consumer Protection

ADB : Asan Development Bank

AEC : ASEAN Economic Community

AEGC : ASEAN Expert Group on Competition

AMS : ASEAN Member State

ASAPCP : ASEAN Strategic Action Plan for Consumer Protection

ASEAN : Assosiation of South East Asian Nations

ASW : ASEAN Single Window

CPA : Consumer Protection Agency

EU : Europian Unon

FDI : Foreign Direct Investment

FEMAG : Foundation for Effective Markets and Governance

FTA : Free Trade Agreement

ILO : International Labor Organsation

IP : Intelectual Property

OECD : Organisation for Economic Cooperation and Development

UN : United Nations

UNCTAD : United Nations Conference on Trade and Development

WTO : World Trade Organisation

WWPMS : World Wide Project Management Services