

DAFTAR PUSTAKA

- Akbar, Zahmilia, 2010. Analisis Pengaruh Kepemimpinan Transformasional Dan Komitmen Organisasi Terhadap Organizational Citizenship Behavior (OCB) Pada Karyawan Divisi Quality Assurance-Quality Control PT Bintang Toedjoe Jakarta.
- Ali, H. Z., 2002. Dasar Keperawatan Profesional, Widya Medik, Jakarta.
- Allen, N.J., and Meyer, J.P., 1990, "The measurement and antecedents of affective, continuance and normative commitment to the organization", *Journal of Occupational Psychology*, No. 63: 1-18.
- Armstrong, Michael.1999. *The Art of HRD: Human Resource Management (Vol 2)* London: Crest Publishing House.
- Baron and Greenberg. 2003. *Human Development*. Tokyo: McGraw-Hill. Kagakusha.Ltd
- Bateman, T. S., dan Strasser, S., 1984, *A Longitudinal Analysis of the Antecedents of Organizational Commitment*, Academy of Management Journal, 27(1), 95-112
- Borman, W.C.& Motowidlo, S.J. 1993. "Expanding The Criterion Domain to Include Elements of Extra-role Performance", dalam Schmitt, N. & Borman, W.C (editors). Personel Selection in Organizations. San Fransisco: Jossey-Bass.
- Chen, X.P., Hui, C., and Sego, D.J., 1998, "The role of Organizational Citizenship Behavior in Turnover: Conceptualization and Preliminary Test of Key Hypotheses", *Journal of Applied Psychology*, Vol. 83, No. 6: 922-931.
- Chiu, S.F., and Chen, H.L., 2005, "Relationship Between Job Characteristics and Organizational Citizenship Behavior: The Mediational Role of Job Satisfaction, Social Behavior and Personality", Vol.33(6), 523-540.
- Cooper RK & Ayman Sawaf. 2001. *Executive EQ : Kecerdasan Emosional dalam Kepemimpinan dan Organisasi*. PT Gramedia Pustaka Utama, Jakarta
- Diefendroff, J.M., Brown, D.J., Kamin, A.M., and Lord, R.G., 2002, "Examining the Roles of Job Involvement and Work Centrality in Predicting Organizational Citizenship Behaviors and Job Performance", *Journal of Organizational Behavior*, Vol.23: 93-08

- Djaali & Muljono, Pudji. 2008. *Pengukuran dalam Bidang Pendidikan*. Jakarta:Grasindo.
- Dyne, L.V., Graham, J.W., &Dienesch, R.M.1994. "Organizational Citizenship Behavior: Construct Redenification, Measurement, and Validation". *Academy of Management Journal*, Vol. 37(4): 765-802.
- Goleman D. 1997. *Emotional Intelligence : Mengapa EI lebih penting dari pada IQ*. PT Gramedia Pustaka Utama, Jakarta.
- Goleman, Daniel. (2000). *Working With Emotional Intelligence (terjemahan)*. Jakarta : PT. Gramedia Pustaka Utama.
- Goleman, D., 2004, *Emotional Intelegence; Kecerdasan emosi, mengapa EI lebih penting dari IQ*, Gramedia Pustaka Utama, Jakarta.
- Goleman, 2005. Working with Emotional Intelligence, terjemahan Alex Tri Kantjono Widodo, *Kecerdasan Emosi untuk Mencapai Puncak Prestasi*.Jakarta:Gramedia Pustaka Utama
- Greenberg, J.& Baron, R.A. 2000. *Behavior in Organization. 7th edition*. Upper Saddle River, New Jersey: Prentice Hall. Inc.
- Hamka, Muhammad. 2002. Hubungan Antara Persepsi Terhadap Pengawasan Kerja dengan Motivasi Berperestasi. Skripsi. Surakarta: Universitas Muhammadiyah Fakultas Psikologi. Tidak Diterbitkan
- Hariwijaya, 2005, *Tes EQ: Tes Kecerdasan Emosional*, Pustaka Pelajar, Yogyakarta.
- Harmoko, R., Agung, 2005. Kecerdasan Emosional. Binuscareer.com
- Konovsky, M. A., and Organ, D. W., 1996. *Dispositional and Contextual Determinants of Organizational Citizenship Behavior*, Journal of Organizational Behavior, Vol. 17, No. 3 (May., 1996), pp. 253-266
- Konovsky, M.A.& Pugh, S.D. 1994. "Citizenship and Social Exchange". *Academy of Management Journal*, Vol. 37: 656-669
- Konrad, A.M., Ritchie, J.E, Lieb, P., & Corrigall E. 2000. "Sex Differences and Similarities in Job Attribute Preferences: A Meta Analysis". *Psychological Bulletin*, Vol. 126: 593-641.
- Kotler, Philip. 2000. *Marketing Manajemen: Analysis, Planning implementation, and Control 9th Edition*, Prentice Hall International, Int, New Jersey

- Kuntjoro, Z.S., 2002, *Komitmen Organisasi*, <http://www.e-psikologi.com/masalah/25.07.02/html> Akses tgl. 5 Januari 2006.
- Luthans, S. (1995) *Organizational Behavior*. Sixth Edition, Singapore, Mc. Graw-Hill, Inc
- Meyer, J. P., dan Allen, N. J., 1991. *Three Component Conceptualization Of Organizational Commitment, Human Resources Management Review*, Vol 1, 61-89
- Meyer, J. P., & Allen, N. J. (1997). *Commitment in the workplace theory research and application*. California: Sage Publications.
- Meyer, S and Salovey.1997. *Personal Adjustment and Mental Health*.New York:Winston
- M. Burhan Bungin. 2005. *Metodologi Penelitian Kuantitatif: Komunikasi, ekonomi, dan kebijakan public serta ilmu-ilmu sosial lainnya*. Jakarta: Prenada Media
- Mar'at, 1991. *Sikap Manusia Perubahan Serta Pengukurannya*. Jakarta: Ghalia Indonesia
- Mathis, R.L., Jackson, J.H., 2001. *Manajemen Sumber Daya Manusia*, edisi terjemahan, Penerbit Salemba Empat, Jakarta.
- Morrison, E.W., 1994, "Role definition and organizational citizenship behavior: The importance of the employee's perspective", *Academy of Management Journal*, Vol. 37 No. 6:1543-1567.
- Mowday, R.T., Porter, L.W., Steers R.M., (1982), *Employee-Organizational Lingkage: The Psychology of Commitment, Absenteism and Turnover*. First Edition. New York: Academic Press
- Muchlas, M., 1999, *Perilaku Organisasi (Cet. Kedua)*, Program Pendidikan Pascasarjana Magister Manajemen Rumah Sakit, Universitas Gajah Mada, Yogyakarta.
- Mu'tadin, Z., 2002. *Mengenal Kecerdasan Emosional Remaja*. akses 27 Januari 2006. <http://www.e-psikologi.com/remaja/250402.htm>
- Organ, D.W. 1988. *Organizational Citizenship Behavior: The Good Soldier Syndrome*. Lexington, MA: Lexington Books.
- Organ, D. W. 1990. "The Subtle Significance of Job Satisfaction". *Clinical Laboratory Management Review*, Vol. 4: 94-98.

- Organ, D.W. 1995. *A Meta Analytic Review of Attitudinal and Dispositional Predictors of Organizational Citizenship Behavior*. Personel Psychology Vol. 48:775-803.
- Organ, D.W., Podsakoff, P.M., and Mackenzie, S.B., 2006. *Organizational Citizenship Behavior: Its Nature, Antecedents, and Consequences*. SAGE Publications.
- Rahmat, Jalaludin. 2004. Psikologi Komunikasi. Bandung: PT. Remaja Rosda Karya
- Robbins, S.P., 2003, *Perilaku Organisasi*, Jilid I, Edisi 9 (Indonesia), PT. Indeks Kelompok Gramedia, Jakarta.
- Sawaf. 2001. *Executive EQ, Emotional Intelligence Business*. London.
- Share, L.M. & Wayne, S.J. 1993. "Commitment and Employee Behavior: Comparison of Affective Commitment and Continuance Commitment With Perceived Organizational Support". *Journal of Applied Psychology*, Vol. 78(5): 774-780.
- Siagian, S.P., 2004, *Teori Motivasi dan Aplikasinya*, Cetakan III, PT. Rineka Cipta, Jakarta.
- Smith, C.A., Organ, D.W., & Near J.P. 1983. "Organizational Citizenship Behavior: It's Nature and Antecedents". *Journal of Applied Psychology*, Vol. 68(4): 653-663.
- Sopiah. 2008. *Perilaku Organisasi*, Yogyakarta : Andi
- Sugiharto, D.S., 2000, Metode Statistika, PT. Gramedia Pustaka Utama.
- Sugiyono, 2004. Uji Validitas dan Reliabilitas. Akses 24 Januari 2010. <http://teorionline.wordpress.com/2010/01/24/uji-validitas-dan-reliabilitas>
- Sugiyono, 2007. Statistika Untuk Penelitian, Alfabetis. Bandung
- Sugiyono. 2010, Statistika Penelitian dalam Teknik Penyusunan Instrumen Penelitian, ed. Prof. Dr. S E P Widoyoko, Pustaka Pelajar, Yogyakarta.
- Suharsimi Arikunto. 2000. *Manajemen Penelitian*. Jakarta: Rineka Cipta
- Sulistiono, Hadhy, R, 2011. Pengaruh Gaya Kepemimpinan Transformasional Kecerdasan Emosional dan Persepsi Keadilan Organisasional Terhadap Perilaku Kewarganegaraan Organisasi (OCB)
- Waljito, Bimo., 2003, Psikologi Sosial (Suatu Pengantar), Yogyakarta: Andi Offset

Weiner, Y., 1982, *Commitment in Organization:A Normative View*, Academy of Management Review, Vol 7, 418-428

Widoyoko, P, E, S, Dr, Prof (eds), 2012, Teknik Penyusunan Instrumen Penelitian, Pustaka Pelajar, Yogyakarta.