

**PENGARUH AUDIT OPERASIONAL, PENGENDALIAN INTERNAL,
GOOD CLINICAL GOVERNANCE, ETIKA BISNIS LEMBAGA RUMAH
SAKIT TERHADAP EFEKTIVITAS PELAYANAN KESEHATAN PASIEN
BPJS PADA RUMAH SAKIT
(Studi Empiris pada RSUD dan RS Swasta di Kota Surakarta)**

**THE INFLUENCE OF OPERATIONAL AUDIT, INTERNAL CONTROL,
GOOD CLINICAL GOVERNANCE AND HOSPITALS INSTITUTIONS
BUSINESS ETHICS TO EFFECTIVENESS OF BPJS PATIENTS HEALTH
CARE IN HOSPITAL
(Empirical Study in Government Hospitals and Private Hospitals of
Surakarta)**



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