

Chapter Two

Literature Review

This chapter mainly discusses theoretical review and conceptual framework about Students' Perception on Library Facilities in Supporting Language Learning.

Library Facilities

Library has two major facilities. They are library physical facilities and library services. Library physical facilities are tools to support library performance, such as table, books, chair, computer. Library physical facilities are important to raise learning atmosphere. Library services are the role of library in learning environment. Good performance of library does not only support library physical facilities, but also library services. Both of library services and library physical facilities are support learning activities.

Based on Istiana (2014) first kind of library physical facilities is library collection. Istiana (2014, p.8) mentioned that “type of library collections are: text book, reference book, magazine, newspaper, research report, paper, cassette, movie, database, etc.” Library collection should not only consist of physical collection but also many sources of information. The other sources of information are e-book and online journal. The goal of library collections provide complete source of learning for library user. Next, library collection helps users to find source of research. Some of library collections allow users to practice their skill.

Library user do not only uses the book but also many media that provided by library.

School library has an important role as source of learning. It means that library collection influence learning process. Haycock (2011) said that schools with libraries stocked with a large collection of books of all types and with more current materials were more likely to be higher achieving schools. Users' need and preference are considered by library to add the newest book because the newest information is needed by library users. Library must follow the education development. The increasing of library collection or sources should consider as users' need (Istiana, 2014). Library does not collect all of newest book. Library staff should analyze the users' need. School library can cooperate with another school library, public library, and national library to provide more complete library source of information.

Istiana (2014) stated that library tools include room, book shelf, service table, chairs and table to read, phone, photocopy machine, computer, etc. The room refers to room used in library. It is better to provide a big room which has big space. Some libraries maybe divide into many rooms. A university library usually also has different room for the different collection, such as journal collection room, newspaper and magazine room, thesis collection room. Library must have enough air circulation and avoid noise. Library should have good lighting to read, and the lighting also influenced by the color of the wall.

Library Services

Istiana (2014) argued that library gives services to provide many kinds of source of information and services to help user fulfill user's need. Providing source of information means that library gives opportunity for users to find the sources which they need in that library. Then, library services support the providing information. Giving service for users can be explained that library should provide service and develop every time, such as developing technology in library. Library staff has duty to help user find the information that they need or introduce for the development of library services.

There are many library services purposed by Istiana (2014). The type of library services are :

Circulation service. Library creates rule for circulation. Circulation consists of library the collection that users can read at library or borrow it, quantity and time to borrow the collection, and punishment for user. Library staff creates the statistic to analyze the development of library circulation for a period of time.

Reference service. Library staff guides user to find the information that users' need. The users are allowed to ask library staff about the book that is appropriate for reference. The staff will give suggestion of the book or journal. Sometimes, users are confused to find some book in library, and then it becomes staff's duty. Library staff explains the category of book and location of the book

that user's need. Some of libraries provide computer to access the catalog because it is more efficient. It will be better if users can access *e*-library.

Member service. Library visitors should register to be library member to get the access to library. Students usually become school library member automatically. Students can access all of library services. The public library has different role. Visitors can access some of the facilities such as to read a book. However they cannot borrow the book or access the internet. Visitors should be the member to access all of library facilities.

Information searching. Library provides digital sources of information. Digital information can be online or offline collection. Library may cooperate with other institution to overcome some problems that need other institution's contribution. Library staff may help teacher to find the source of learning for students. Library staffs also educate users about the way to find appropriate information, especially source of learning and research.

Cooperation service. Sometimes, library could not provide enough information for users. Library cooperates with other library and institutions to overcome this problem. School library may have cooperation with public library, national library and other school library, for example, the cooperation among Muhammadiyah University Library. They can share database and file to give benefit each other. Library should cooperate with other national and international institution. It helps library to provide many *e*-book and journals.

Mobile library. Library service should not only for users in the environment. People need to get library service, but sometimes they cannot access library for several reasons. The mobile library is the solution, it can give library services everywhere. However, the collections and services are not as much as in public library. The mobile library provides general collection for people, such as magazine, book, newspaper, etc. A university library does not need to have mobile library.

Audio Visual Service. Audio visual service is the service that uses media such as cassette, CD, CD ROOM. The media provide much information. Usually, this media increase user's listening skill. The example services are TOEFL practice and preparation, learning video, students' project video, short movie, storytelling as audio visual service.

Education, training and concealing. The other service is to educate the users on how to access library properly. Education of library access is important. The users may do not know many kinds of library service. Usually, users only use circulation service. By educating, users can practice how to access library properly and take benefit of all library service. Library staff will give counseling service if users have difficulties to access library. The library performance will be better if the users can get the benefit of library facilities.

Learning atmosphere. Learning environment is the place that gives situation that supports learning process. Library gives enjoyable environment for users to have learning process. Library provides facilities that raise learning

atmosphere. Library tool and technology support users' activities in library. A good library learning atmosphere will increase the number of library visitors.

The Role Library in Language Learning

Library has important role in language learning. Library provides appropriate learning sources for the university or educational institution. Students not only study, but also do many learning activities in library. Reading is the most common activity in library. Moreover, reading is the activity of inputting information in some individual. The information will be useful for users' knowledge. "Students as library users spend more time in library, study about new media and materials influence their reading, learning and thinking" (Shah & Farooq, 2009, p.147).

Then library designs a good study habit by taking, processing, and giving output of self- center learning. "A large collection of books of with more types and newest information give more positive influence of school achievement" (Haycock, 2011, p.43). It explains that library provides source of learning for language learning. Moreover, library provides source or journal which help on students' research.

Istiana (2014) stated that library should have audio visual facilities and users can access the information. Audio visual stimulates students to develop listening ability. The example of Audio visual collection is TOEFL CD, it gives benefit for language learning. Students can practice TOEFL preparation to increase TOEFL score. Jato (2014) conducted study in nine teen U.S. States and

one Canadian province. The major finding of these studies is that students get higher on reading assessments after accessing supported school library media program with a qualified school librarian. Students can use library media after educated by librarian. Library media helps language learning process if it is used appropriately.

"School library not only support reading skill but also promote literacy ability, develop students' intellectual and become a subject of information center" (Jato, 2014, p.58). Students' need for information is available in school library. Students who utilize library better can develop language competency in scope of reading skill. The input of reading skill makes students' intellectual develop because students have rich information. School library promotes literacy ability, in case literacy of information. Literacy of information is the ability to identify the users' information need, to access and find the information from appropriate sources. Then the information will be evaluated, before use it properly. (Francis & Lance, 2011) mentioned the collaboration of library media and librarians have positive influence for students. The librarian who involves in educational process can teach students about ICT literacy using library media. Library media consists of technology that used by library to provide information.

In general, library facilities and services give advantages for students' language learning process. The advantages of library facilities and services are as follow:

Source of learning. Church, Dickinson, Gail, Everhar, Nancy (2012) stated that school libraries focus on providing source based on interaction with

students and teachers. Library can work together with teachers about kind of materials which is needed in learning process. So, library provides appropriate learning materials. Moreover, students can directly search learning materials in library.

Place to study. Istiana (2014) wrote that a good library provides carrel desk for learning space or reading room. Carrel desks are the desks which have cover from three sides, which make the users more comfortable to study. Learning space is different with discussion room. Library has reading room and discussion room. Students can use reading room for study. Students use discussion room to have discussion for assignments or learning activities. Teachers guide students to have learning activities not only in classroom, but also in library. Students can directly search materials in library.

Support students' skill. Roselle (2008) indicated that the basic skills which one use in library instruction are reading and writing. Reading and writing are important skills in language learning. A complete library has CD collections. CD collections support students listening skill. Library has information literacy service. This service educate students how to access information properly. Students will get knowledge about information searching and how to evaluate information.

Place to get information. Library provides many kind of information. Shah and Farooq (2009) wrote that students are empowered by the libraries not only in learning but also to fix and enjoy a variety of choices. The other library collections are literatures, histories, newspaper, and magazine. Those collections

give students more current information. Other collections give students general knowledge, such as encyclopedia, historical books.

Review of Related Studies

The study about library has been done by many researchers. Shah and Farooq (2009) had done the research about The Effect of School Library on Students' Learning Attitude. The aim of the study was gain teachers' perception on the importance of school library in students' academic attitude. This study was taken place in all of schools District Lahore, Pakistan. The participants were 580 male and female teachers. The instrument of the study was questionnaire. The finding showed that library had positive impact of learning attitude. Based on the teachers' perception, students had improvement in their academic achievement when they utilizing school library in learning.

The other research was done by Karen Boronaro on 2011. The title of the research was Incorporating Language Skills Strategies into Library instruction for ESL students. This paper describes a self-reflection study that identified language learning strategies library instruction sessions for ESL students and how the effect of learning. The study employed self-reflection studies. This study took place at Canadian University. The participants were English Second Language Students from four classes in English Language program. The finding of the study showed that there were increasing language skills and library proficiency. Then comprehension improvement could be seen in both speaking and writing.

These two studies examined about library in learning process. First research examined the effect on school library in learning attitude. The second research examined language skills strategies into library instruction. This study aimed to gather students' perceptions toward the things need to improve and benefit in supporting language learning. The findings of those two researches showed that library gave advantages of students learning. First research finding's showed that library gave positive impact, such as the improvement of academic achievement. The second research finding showed the improvement of speaking and writing from the use of library instruction. Moreover, this study second objective wants to gain students' perception on the benefit of library facilities in language learning.