

LAMPIRAN KUESIONER

**LAMPIRAN DATA
MENTAH JAWABAN
RESPONDEN**

Kualitas Sistem (X₁)

No	KS1	KS2	KS3	KS4	KS5	KS6	KS7	KS8	KS9	KS10	Kualitas Sistem
1	4	3	4	5	5	5	5	5	5	5	46
2	4	4	2	4	5	4	5	4	4	4	40
3	4	2	2	4	4	1	2	4	4	2	29
4	4	2	2	4	4	1	2	4	4	2	29
5	4	1	1	2	2	2	4	1	2	3	22
6	4	1	1	2	2	2	4	1	2	3	22
7	5	2	2	5	5	5	5	2	2	2	35
8	4	4	5	5	4	5	4	4	4	3	42
9	4	4	3	5	5	4	4	4	3	3	39
10	4	3	3	5	5	5	5	5	5	5	45
11	4	3	4	4	5	4	5	4	4	4	41
12	4	3	4	4	4	1	2	4	4	2	32
13	4	4	4	4	4	1	2	4	4	2	33
14	4	3	4	2	2	2	4	1	2	3	27
15	4	2	4	2	2	2	4	1	2	3	26
16	4	1	3	5	5	5	5	2	2	2	34
17	4	3	2	5	4	5	4	4	4	3	38
18	4	4	1	5	5	4	4	4	3	3	37
19	4	4	5	5	5	5	5	5	5	5	48
20	5	4	5	4	5	4	5	4	4	4	44
21	5	5	5	4	4	1	2	4	4	2	36
22	3	4	5	4	4	1	2	4	4	2	33
23	3	4	4	2	2	2	4	1	2	3	27
27	3	3	4	2	2	2	4	1	2	3	26
28	4	3	4	5	5	5	5	2	2	2	37
29	4	3	4	5	4	5	4	4	4	3	40
30	4	4	3	5	5	4	4	4	3	3	39
31	4	3	2	5	5	5	5	5	5	5	44
32	4	4	3	4	5	4	5	4	4	4	41
33	5	3	4	4	4	1	2	4	4	2	33
34	3	2	4	4	4	1	2	4	4	2	30
35	3	2	4	2	2	2	4	1	2	3	25
36	4	1	4	2	2	2	4	1	2	3	25
37	4	4	5	5	5	5	5	2	2	2	39
38	4	3	3	5	4	5	4	4	4	3	39
39	4	4	3	5	5	4	4	4	3	3	39
40	4	2	3	5	5	5	5	5	5	5	44
41	4	3	3	4	5	4	5	4	4	4	40
42	4	4	3	4	4	1	2	4	4	2	32
43	5	4	3	4	4	1	2	4	4	2	33
44	5	4	4	2	2	2	4	1	2	3	29

Kualitas Informasi (X₂)

No	KI1	KI2	KI3	KI4	KI5	KI6	Kualitas Informasi
1	5	5	5	5	5	5	30
2	5	4	4	4	4	5	26
3	4	4	3	3	4	4	22
4	4	4	3	3	4	4	22
5	4	4	4	4	4	4	24
6	4	4	4	4	4	4	24
7	5	5	5	5	5	5	30
8	4	4	4	4	4	4	24
9	4	4	4	5	4	5	26
10	5	5	5	5	5	5	30
11	5	4	4	4	4	5	26
12	4	4	3	3	4	4	22
13	4	4	3	3	4	4	22
14	4	4	4	4	4	4	24
15	4	4	4	4	4	4	24
16	5	5	5	5	5	5	30
17	4	4	4	4	4	4	24
18	4	4	4	5	4	5	26
19	5	5	5	5	5	5	30
20	5	4	4	4	4	5	26
21	4	4	3	3	4	4	22
22	4	4	3	3	4	4	22
23	4	4	4	4	4	4	24
27	4	4	4	4	4	4	24
28	5	5	5	5	5	5	30
29	4	4	4	4	4	4	24
30	4	4	4	5	4	5	26
31	5	5	5	5	5	5	30
32	5	4	4	4	4	5	26
33	4	4	3	3	4	4	22
34	4	4	3	3	4	4	22
35	4	4	4	4	4	4	24
36	4	4	4	4	4	4	24
37	5	5	5	5	5	5	30
38	4	4	4	4	4	4	24
39	4	4	4	5	4	5	26
40	5	5	5	5	5	5	30
41	5	4	4	4	4	5	26
42	4	4	3	3	4	4	22
43	4	4	3	3	4	4	22
44	4	4	4	4	4	4	24

No	KPS 1	KPS 2	KPS 3	KPS 4	KPS 5	KPS 6	KPS 7	KPS 8	KPS 9	KPS 10	KPS 11	Kepuasan Pengguna SIMDA
44	4	4	4	4	5	4	4	4	4	4	4	45

**LAMPIRAN HASIL
PENGUJIAN DATA**

1. Hasil Uji Validitas

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,711
Bartlett's Test of Sphericity	Approx. Chi-Square	194,940
	df	6
	Sig.	,000

Component Matrix(a)

	Component
	1
KUALITAS SISTEM	,752
KUALITAS INFORMASI	,964
KUALITAS PELAYANAN	,921
KEPUASAN PENGGUNA	,965

Extraction Method: Principal Component Analysis.
a. 1 components extracted.

2. Hasil Uji Reliabilitas

Kualitas Sistem (X₁) Case Processing Summary

		N	%
Cases	Valid	44	100,0
	Excluded(a)	0	,0
	Total	44	100,0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,795	10

**Kualitas Informasi (X₂)
Case Processing Summary**

		N	%
Cases	Valid	44	100,0
	Excluded(a)	0	,0
	Total	44	100,0

a Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,934	6

**Kualitas Pelayanan (X₃)
Case Processing Summary**

		N	%
Cases	Valid	44	100,0
	Excluded(a)	0	,0
	Total	44	100,0

a Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,894	7

Kepuasan Pengguna SIMDA (Y)

Case Processing Summary

		N	%
Cases	Valid	44	100,0
	Excluded(a)	0	,0
	Total	44	100,0

a Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
,963	11

3. Hasil Uji Asumsi Klasik

Uji Normalitas One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		44
Normal Parameters(a,b)	Mean	,0000000
	Std. Deviation	,13101060
Most Extreme Differences	Absolute	,122
	Positive	,085
	Negative	-,122
Kolmogorov-Smirnov Z		,806
Asymp. Sig. (2-tailed)		,534

a Test distribution is Normal.

b Calculated from data.

**Uji Multikolinearitas
Coefficients(a)**

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	,304	,186		1,641	,109		
	KUALITAS SISTEM	,126	,037	,183	3,401	,002	,658	1,520
	KUALITAS INFORMASI	,953	,109	,968	8,745	,000	,156	6,423
	KUALITAS PELAYANAN	,135	,103	,140	1,312	,007	,168	5,947

a Dependent Variable: KEPUASAN PENGGUNA

**Uji Heteroskedastisitas
Variables Entered/Removed(b)**

Model	Variables Entered	Variables Removed	Method
1	KUALITAS PELAYANAN, KUALITAS SISTEM, KUALITAS INFORMASI(a)		Enter

a All requested variables entered.

b Dependent Variable: RES2

Coefficients(a)

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	,070	,100		,698	,489		
	KUALITAS SISTEM	,012	,020	,113	,613	,543	,658	1,520
	KUALITAS INFORMASI	,097	,059	,626	1,650	,107	,156	6,423
	KUALITAS PELAYANAN	,116	,056	,757	2,075	,044	,168	5,947

a Dependent Variable: RES2

4. Hasil Uji Hipotesis

Uji Statistik Deskriptif Variables Entered/Removed(b)

Model	Variables Entered	Variables Removed	Method
1	KUALITAS PELAYANAN, KUALITAS SISTEM, KUALITAS INFORMASI(a)		Enter

a All requested variables entered.

b Dependent Variable: KEPUASAN PENGGUNA

Descriptive Statistics

	N	Minimum	Maximum	Mean	Std. Deviation
KUALITAS SISTEM	44	2,20	4,80	3,5182	,68684
KUALITAS INFORMASI	44	3,67	5,00	4,2197	,48194
KUALITAS PELAYANAN	44	3,71	5,00	4,2305	,48929
KEPUASAN PENGGUNA	44	3,82	5,00	4,1963	,47418
Valid N (listwise)	44				

Uji Nilai F

ANOVA(b)

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	8,930	3	2,977	161,336	,000(a)
	Residual	,738	40	,018		
	Total	9,668	43			

a Predictors: (Constant), KUALITAS PELAYANAN, KUALITAS SISTEM, KUALITAS INFORMASI

b Dependent Variable: KEPUASAN PENGGUNA

**Uji Koefisien Determinasi
Model Summary(b)**

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,961(a)	,924	,918	,13583

a Predictors: (Constant), KUALITAS PELAYANAN, KUALITAS SISTEM, KUALITAS INFORMASI

b Dependent Variable: KEPUASAN PENGGUNA

**Uji Nilai T
Coefficients(a)**

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
		B	Std. Error	Beta			Tolerance	VIF
1	(Constant)	,304	,186		1,641	,109		
	KUALITAS SISTEM	,126	,037	,183	3,401	,002	,658	1,520
	KUALITAS INFORMASI	,953	,109	,968	8,745	,000	,156	6,423
	KUALITAS PELAYANAN	,135	,103	,140	1,312	,007	,168	5,947

a Dependent Variable: KEPUASAN PENGGUNA