UNDERGRADUATE THESIS

ANALYSIS OF MANAGEMENT OF BOROBUDUR TEMPLE AS TOURISM OBJECT AND CULTURAL PROPERTY

(Case Study: Unit PT. Taman Wisata Candi Borobudur)

Submitted to Satisfy the Requirement of Attaining the Degree in Political Science of International Program of Governmental Studies, Faculty of Social and Political Science,

Universitas Muhammadiyah Yogyakarta



WRITTEN BY:

ROBIAH NURAINI

20110520095

INTERNATIONAL PROGRAM OF GOVERNMENTAL STUDIES
FACULTY OF SOCIAL AND POLITICAL SCIENCE
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA

2015

UNDERGRADUATE THESIS

ANALISYS OF MANAGEMENT OF BOROBUDUR TEMPLE AS TOURISM OBJECT AND CULTURAL PROPERTY

(CASE STUDY: UNIT PT TAMAN WISATA CANDI BOROBUDUR)

Submitted to Satisfy the Requirement of Attaining the Degree in Political Scienceof International Class of Governmental Studies, Faculty of Social and Political Science, Universitas Muhammadiyah Yogyakarta



20110520095

INTERNATIONAL CLASS OF GOVERNMENTAL STUDIES
FACULTY OF SOCIAL AND POLITICAL SCIENCE
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA

I was sign in this below:

Name

: Robiah Nuraini

NIM

: 20110520095

Department: International Program of Governmental Studies

Faculty

: Social and Political Science Faculty

Stated with fact and honestly, that this thesis with the title: "The Management Of Borobudur Temple as Tourism Object and Cultural Property" its real that result of myself, and it is not result plagiarism writing or another people thought. If in another day proven that this thesis is result of plagiarism, so I am ready to accept the sanction.

Yogyakarta, 2015

Robiah Nuraini

NIM. 20110520095

MOTTO DAN PERSEMBAHAN

MOTTO:

" Sesungguhnya Allah tidak akan merubah keadaan suatu kaum sehingga mereka merubahkeadaan yang ada pada diri mereka sendiri " (OS. ArRa'd :11).

"Demi masa.Sesungguhnyamanusiaitubenar-benar dalamkerugian, kecuali orang-orang yang berimandan mengerjakan amal saleh dan nasehat menasehati supaya mentaati kebenarandannasehatmenasehati supaya menetapi kesabaran" .

(Os Al-Ashr, 1-3)

Cukup bagi kami Allah Tuhan kami dan Dia sebagai wakil yang menyelesaikan segala urusan dan hanya padaNyalah tempat bergantung segala urusan .

(Robiah Nuraini)

ACKNOWLEDGEMENT

Assalamu'alaikum Wr. Wb.

The Greatest for God is writer blessed to for all the graces have to give by Allah SWT, where for all above all grace and beneficence that writer finally able thesis that the writer gave the title "Management Borobudur temple as Tourism Object and Cultural Property" is require for to getting decree (S1) on Social and Politic Faculty, International Program of Government Studies Universitas Muhammadiyah Yogyakarta. Then the regards closely peace praise serve up to the presence of the Prophet Muhammad swt.

The writer is aware in the process arrangement of this thesis not be separated from the guidance, direction, and support from various parties. Therefore, the writer would like to thank as much as possible to:

- Rahmawati Husein, Ph.D as Supervisor who have taken the time amid his busy dense to provide input and guidance in the preparation of this paper to complete.
- Ahmad Nurmandi, M. Sc, as Lecturer Examiner I, which has been kindly provided feedback and correcting this thesis.

- Priyo Eko Purnomo, Ph. D, as Lecturer Examiner II
 that have been tested and provide constructive
 feedback to writer advances.
- All the lecturers of Government in St. Louis, thanks for the precious knowledge that has been given during the lecture.
- My mother and Father is always give me support.Thank you very much.
- To all my friend in International Program of Governmental Studies UMY Generation 2011, 2010, 2012, and 2013. I hope our friendship are still strong.
- 7. To all my classmates: Fateema one of my friend from Thailand is kind and beautiful, Tyra Delita Firgayanti is my very beautiful friend, Yoga Mascu Salim is very kind and powerful to give me support, and attractive, Abdullah is a good student in igov, Moh. Toha Vitho is amazing friend, I hope our friendship between us are still strong, success for us. Amiin
- 8. To My friend from USM (University Sains Malaysia) are Milk Sohmad is my roommate, Megan MC Andrew my friend from Canada, thank you very much for your kindness, AJ lee from Korea is my sharing friend and my classmate friend of Asian Regionalism,

Mai Miyata is my friend from Japan and also my classmate, Makiko Tamada from Japan is kind and sweet, I hope can come again to Magelang, Siti Zulaikha from Kelantan is kind and care to me, iam waiting you to come to Indonesia, Jess Lu from Taiwan, sorry I can accompany you when you come to Borobudur, Mahlet is my friend from Ethiopia is very kind, Susi and Ellie are kind, thank u so much for ur kindness, Senny, Michael is my kind friend from Aussi, and all I cannot called one by one. If there is opportunity, I hope can meet again and hang out together such as Turtle Conservation Center Camp program.

- Roman Juniansyah, Sigit Prasetyo, Dipo Adi P, Resa,
 Sulaiman and all I cannot called one by one. Thank
 you, I am happy to know about you all.
- 10. My liqo friends is kind and beautiful are Hevi aida, Annisa Riski, Dea Rosalinda, Anggi, Mbak Niar, Diva, Amel.
- 11. PT Taman Wisata Candi Borobudur, Prambanan, and Ratu Boko, and also PT Taman Wisata Candi Borobudur, especially Mr. Indra, Mr. Aryono, Ms, Ruri, who personality is very kind. Thank u so much.

To all of all parties who cannot mention one by one writer who has provided assistance and support directly or indirectly to resolve this thesis.

Finally with the all my limit and Able of writer, the writer is hope his thesis can give benefit for all of us. If there are wrong in the compiled this thesis, the writer said so sorry. Critics and suggest who writher is very hoped to give the perfect of this thesis.

I hope can give benefit for reader

Wassalamu'alaikum Wr. Wb.

ABSTRACT

The purpose of this study was knowing how the Taman Wisata Candi Borobudur manage the Borobudur temple as tourism object and cultural property and also finding out the performance of the PT Taman Wisata Candi Borobudur as the manager this temple.

The study was a qualitative research and the location of this research was taken place at PT Taman Wisata Candi Borobudur, in Jl. Badrawati, Borobudur, Magelang, Central Java. The data were collected using interview technique and documentation technique.

The results of this study were as follow:

PT Taman Wisata Candi Borobudur as manager this temple running based on Presidential Decree Number 1 in 1992 that the authority of PT Taman Wisata Candi Borobudur on zone two (2). PT Taman Wisata as manager this temple is make planning to provide facility, and collecting fee. Besides that, PT Taman Wisata is also keep environment of the temple still sustainability with balancing between development versus conservation, supply versus demand, benefit versus cost, and human versus environment. PT Taman Wisata Candi Borobudur is also corporate with Conservation Agency of Borobudur. The organization is based on decisions of State Own Enterprises or *BUMN* ministry. The staffing there are 540 staff where there are training to work effectively. The controlling is based on

absence, and the last is evaluation is held three month at once in PT Taman Wisata Candi Borobudur. The suggestion is the management of tourism object and cultural property must be increasing education, and knowledge about environment in the human resources of the organization, make a good relation with local society, vendor, and local government to make suitability of the Borobudur temple as tourism object and cultural property.

Keyword: Management of tourism object and cultural property

Table of Content

TITLE	i
TABLE OF CONTENTi	i
LIST OF TABLEv	i
LIST OF PICTUREvii	i
CHAPTER 1. INTRODUCTION	
A. Background	1
B. Problem Formulation	7
C. Research Purpose	8
D. Research Benefit	8
E. Theoretical Framework	10
1. Management	10
1.a. Management of Tourism	11
a. Management of Tourism Object	21
b. Management of Cultural Property	21
2.Tourism	25
3. Cultural Property	28
F. Conception definition	31
G. Operationaldefinition	31
H. Research Methodology	35

1. Type of Research	.35
2. Location of Research	.35
3. Analysis Unit	.35
4. Data Collection Techniques	.36
a. Primary Data	36
b. Secondary Data	.38
5. Data analysis technique	.39
BAB II RESEARCH OBJECTS DESCRIPTION	
1. General Description about Central Java	41
1.1. Geographic Condition	41
2. General Description about Magelang Regency	42
2.1. Geographic Condition	42
2.2. History of Magelang City	42
2.3. Tourism in Magelang	48
3. General Description about Borobudur Temple	44
3.1. Description about Borobudur Temple	44
4. Profile Of PT Taman Wisata Candi	47
4.1.Profileand Short History	47
4.2. Vision and Mission.	49
4.3. Goal	49
4.4. The Effort Activity.	50
4.5. Tourism Activity	51
4.6. The Development of Company	52

4.7. Structure Organization of PT Taman Wisata Candi	52
4.8. Duties and Function of PT Taman WisataCandi	54
5. Profile of PT Taman Wisata Candi Borobudur	55
5.1. Vision and Mission	55
5.2. Goals	55
5.3. Effort of Activity	58
6. The Description about Contribution for Government and Society	61
6.1. The Contribution for Government and Society	66
BAB III Analysis of Management of Borobudur Temple as Tourism Ob and Cultural Property	ject
•	
1. The Management of Borobudur Temple as Tourism Object	67
1.1. Planning	67
A. Planning	67
1.A. Tourism Planning.	67
A. Making and establishing of zone activity around the temple	67
B. Providing and operating all facility for supporting effort activity	. 68
1.Setting of tourist arrival pattern	73
2. Provide Place of Parking	74
3. Provide local transportation	75
4. Management of Complaint and Suggest	78

5. Provide facilities selling of souvenir
6. Provide facility of information and interpretation
7. Orderliness of street vendor
C. Establishing and collecting entrance fee including temple, and collecting another for utilize of facility is provided in the tourism park
1. Making ticket price of entrance the temple 85
2. Making ticket price of parking
3. Making ticket price of tourism package including sunrise package
and sunset package
1.B. Planning of Cultural Property
a. Development versus conservation
1. Given education about conservation of environment to the tourist, through
information Board or brochures
2.Make a program Sapta Pesona
b. Supply versus demand
c. Human versus environment
1. Held education and training to employer and vendor are exist in tourism
park areal, especially relating with the conservation
2. Installation signage is relating with conservation, include information
about waste disposal, and trash places in tourism area 107

3. Reforestation in around of the temple
d. Benefit versus cost
A. Benefit
B. Cost
2.2. Organizing
2.3. Staffing
2.4. Controlling. 122
2.4. Evaluating
CHAPTER IV, CONCLUTION AND SUGGESTION
1.1. Conclusion
2.2 Suggestion
REFERENCE

ATTACHMENT

TABLE

- Table 1.1. Data of Tourist/Visitor 2011 and 2012
- Table 1.2. Data Tourist/ Visitor on 2013 and 2014
- Table 1.3. The Number of Parking Man
- Table 1.4. The Capacity of Parking area in Borobudur Temple Tourism Park
- Table 1.5. The local Transport in Borobudur Tourism Park
- Table 1. 6. The Type and Number of Comment
- Table 1.7. Ticket Price of Borobudur Temple Tourism Object for Foreign Tourist
- Table 1.8. Ticket Price of Borobudur Temple Tourism Object for local Tourist
- Table 1.9. The increasing ticket price of Borobudur Temple 2012/2013
- Table 2.0. The Increasing Ticket Price of Borobudur Tourism Park area
- Table 2.1. Ticket Price for Transportation
- Table 2.2. Sunrise package
- Table 2.4. Supply and demand
- Table 2.5. Education of staff

CHART

- 1.1. Organization Structure PT Taman Wisata Candi Borobudur
- 1.2. Division of Operational
- 1.3. Division of administration and finance
- 1.4. Division of training and management of vendor