

CHAPTER IV

Conclusion

A. Conclusion

Look in the policy of the E-Tilang which applied to the police to simplify and speed up the time when to record traffic violators. this policy makes researchers curiosity towards people's perceptions, whether people agree or disagree with the policy of the E-Tilang that has already been applied by the police in the City of Yogyakarta on Monday (13/3/2017), Based on the results of the discussion that has been described about the public perception of the policy of E-Tilang can be drawn some conclusions:

A.1. Ease of Use

Based on the results of survey research conducted to get the highest value of **Ease of Use** value **4.10** with **Good** category. Public confidence in the policy of the E-Tilang as a means of public policy E-Government have been good enough value where the majority of the respondents believe about the Policies that can help them in sanctioned speeding Tilang.

A.2. Trust

The second is the highest value on **Trust** is of **3.98** with **Good** category. Most of the respondents considers the policy of the E-Tilang can be trusted in its implementation.

A.3. Reliability.

The Third highest value was found in **Reliability** of **3.91** with **Good** category.

A.4. Function of the Interaction of the Environment.

Then the next order is a **Function of the Interaction of the Environment** that is of **3.80** with **Good** category.

A.5 Citizen support.

With the lowest value of the two found on the **Citizen support** that with a value of **3.78** with **Good** category.

A.6. The Content

and the last one with the lowest first or the lowest of all on **the Content** with a value of **3.67** with **Good** category.

So the end result of the average value of the index is based on a survey conducted for the Perception of the people of Yogyakarta to the Policy of the Government in Implementing a System of E-Tilang (2017-2018). worth **3.90** in **Good** category. This means that the policy of the e-Tilang is already **very good** in its implementation.

B. Suggestions

Based on the conclusions above, suggestions that can give for input and consideration for the continuity of public policy of E-Tilang is as follows;

After doing this research, judging from the research results the lowest value found in "Content" i.e. by value **3.67** caused there are still many people who don't know or don't understand with this policy but they taste the information that has been provided by the police is quite clear. then to improve the understanding of the community about the content of the policy the E-Tilang is the police should provide information continuously because of the results of research it has been ascertained that there are still many people (or who can be called as a violator of the traffic) didn't know the existence of a policy E-Tilang. but in terms of ease it's very clear this policy is a good help the police and violators of traffic due to the existence of this policy then the process of data collection will be faster and easier. and with the existence of this policy then there is no more cheating that is done the police are not doing the task correctly with how to receive money peace or accept bribes from traffic violators.