

CHAPTER IV

CONCLUSION

The innovation of a program is an answer rather than to the needs of the service to the citizens. In this case, innovation can be regarded as a way out in the middle of the government's stuck in meeting the needs of the citizens. Innovation of health care Layad Rawat in Bandung is a medical program that runs integral with the relevant parties. Under the Health Service of Bandung City, Layad Rawat service becomes the front pillar of health services door to door in the midst of society.

This innovation is also based on the density of settlements in the city of Bandung, as well as the increasingly growing population of society, as well as the ever-increasing healthcare needs, making the government to process thought how all residents in Bandung can be served especially in health services. Therefore, the previous Layad Rawat service program is a Healthcare Program proclaimed by the Ministry of Health of the Republic of Indonesia, wrapped in a new package so that the public is enthusiastic and willing to participate in improving public health itself.

The appearance of Layad Rawat service is based on the thoughts of Mayor of Bandung, namely Government to Citizen. Where, the government must be present in health services in the midst of society. In this case, because the thought comes from the Mayor of Bandung and is a program that integrates with various parties within the scope of health, of course, political support must exist. Mayor's Decree No. 440 of

2017 and Mayor Regulation No.703 of 2017 is evidence of political support of the government. In addition, budgeting that is budgeted into every need of UPT Community Health Center also be a separate reason other than the procurement of infrastructure. Therefore, Layad Rawat needs to be continued in the midst of society's need for health services.

Innovation of Layad Rawat service still needs advice so that management can be better and more transparent related to its service. The data collected for the first years of the emergence of Layad Rawat service can be used as a reference as well as basic materials increasing the health service intensity in the midst of society. In addition to Layad Rawat service is a new innovation emerged, it is necessary to intensify its performance and increasingly actual services against emergency for the realization of the vision and mission of the Bandung City Health Office, namely Realizing Bandung Healthy City that independent And Justice must be started from the responsiveness of the citizens itself and service improvement health that suits the needs of the citizens.