

**INNOVATION OF PUBLIC HEALTH SERVICE
IMPROVEMENT IN BANDUNG CITY
(CASE STUDY: LAYAD RAWAT PROGRAM)**

As one of the requirements for obtaining a Bachelor's Degree
In majoring Governmental Studies, Faculty of Socio-Political Science

UNDERGRADUATE THESIS

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I state that this Undergraduate Thesis is originally my work result. There are no other works that ever been proposed to gain Bachelor Degree in any Universities. If in the future my statement is incorrect, then I am willing to accept the applicable academic sanctions revoke the graduations and graduates degrees). Thus, I make this statement in truth, to be used when necessary.

Yogyakarta, 7 May 2018

Wildhan Khalyubi

DEDICATION PAGE

To my beloved parents:

Ucu Suherlan and Ema Ade Hermayani

*Thanks for your support all this time, therefore I
can finish my bachelor degree*

To my sister and brother,

Be better than me!

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The very first, thank to Allah SWT for all the chances that I have in my life.

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خير الناس أنفعهم للناس

"Sebaik-baik manusia adalah yang paling bermanfaat bagi manusia lain"

Urip Iku Urup!

"Ulah ngeluh keur ripuh, ulah ngaraja keur bagja. Ripuh ujian, bagja titipan"

-Kang Ibing

"Alone is what I have. Alone protects me"

-Sherlock Holmes

PREFACE

الرَّحْمَنِ الرَّحِيمِ اللَّهُ بِسْمِ

Bismillahirrohmanirrohim

“In the name of Allah, the Most Gracious, the Most Merciful”

All praise belongs to Allah SWT for all his guidance and mercy so that authors can complete the Undergraduate thesis entitled " Innovation of Public Health Service Improvement in Bandung City (Case Study: Layad Rawat Program)". Sholawat and Salam always poured into our Great Prophet, Prophet Muhammad SAW, along with his family, his friends, and his followers. This study aims to know innovation programs and service activities undertaken by the Health Department in Bandung City in 2017. The authors realized that this research is far from perfect and has many shortcomings. All criticisms, suggestions, and recommendations for greatness in the future are hoped. Furthermore, the authors hope this research can be a literacy material as well as references on innovation and on the services improvement in Bandung City. In particular, the author would like to thank to my advisor Dr. Dyah Mutiarin, M.Si., who has provided guidance, and valuable input during the work of this undergraduate thesis. Finally, I would thank to my family for all spirit and support during my time in studying in International Program of Governmental Affairs and Administration, UMY.

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Author

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