

## **Abstract**

Innovation can be the answer in the stuck of government in finding a suitable program for the citizens. Public service must continue to be run, especially concerning the main life of human being that is health. Layad Rawat service provides evidence that medical shelter especially in emergency matters can be a solution and is an example of innovation. Layad Rawat itself has a target, especially for some people who have backgrounds such as poor, immobilization, and difficult transportation. This study uses qualitative methods by collecting data by interview and observation. The research describes that Layad Rawat Service has an important role in addressing health and emergency problem.

**Key words: Innovation, Public Health Service, Layad Rawat**