

## EVALUATION IMPLEMENTTION PATIENT CENTERED CARE (PCC) IN DRUG INSIDE CLASS 3 RS PKU MUHAMMADIYAH YOGYAKARTA

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### **ABSTRACT**

**Background:** *The process of administering medication in hospitals and other health materials is still a lot of error. This study aims to implement the implementation of PCC (Patient Centered Care) in the provision of drugs in RS PKU Muhammadiyah Yogyakarta* **Method:** *qualitative and quantitative, both in data and data, then compare the data obtained. The study was conducted in February 2017.* **Result:** *8 components of PCC Ability Integration and coordination of the percentage of medical personnel in drug delivery patients coordinated 76.5% and not coordinated by 23.5%, the medical team prior to drug administration had been integrated with each other in giving 76, 5% and non 23.5%. not comprehensive enough, implementing reporting system and reporting that have not been comprehensive according to SOP.* **Conclusion:** *Evaluation of PCC (Patient Centered Care) on Drugs In Shipping RS PKU Muhammadiyah Yogyakarta still not maximal and still need improvement again.*

**Keywords:** *PCC (Pasien Centered Care), drug administration, RS PKU Muhammadiyah Yogyakarta*

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## INTISARI

**Latar belakang:** Proses pemberian obat di rumah sakit dan institusi kesehatan lainnya masih banyak kesalahannya. Penelitian ini bertujuan untuk mengevaluasi implementasi penerapan PCC (*Patient Centered Care*) dalam pemberian obat di RS PKU Muhammadiyah Yogyakarta  
**Metode:** Metode kualitatif dan kuantitatif bersama, baik dalam pengumpulan maupun analisis data, kemudian membandingkan data yang diperoleh. Penelitian dilakukan pada bulan Februari 2017. **Hasil:** 8 komponen PCC bermasalah Integrasi dan koordinasi bahwa persentase tenaga medis pada pasien pengirim obat terkoordinasi 76,5% dan tidak dikoordinasikan oleh 23,5%, tim medis sebelum memberi obat telah diintegrasikan dengan satu sama lain dalam memberikan sebesar 76,5% dan non 23,5%. evaluasi wawancara masih belum komprehensif, menerapkan sistem pelaporan dan pelaporan yang belum komprehensif menurut SOP. **Kesimpulan:** Evaluasi PCC (*Patient Centered Care*) terhadap Drug In Delivery RS PKU Muhammadiyah Yogyakarta masih belum maksimal dan masih perlu perbaikan lagi.

**Kata kunci:** PCC (*Pasien Centered Care*),Pemberian obat, RS PKU Muhammadiyah Yogyakarta