

DAFTAR PUSTAKA

- Abdellatif, A., Bagian, J.P., Barajas, E.R., Cohen, M., Cousins, D., Denham, C.R., Essinger, K., Gegelashvili, G., Glenister, H., Hoffman, C., Horvath, D., Khoja, T., Klazinga, N., Lee, C.E., Letlape, T.K., Lilja, B., Manasse, H.R., Massoud, M.R., Wilson, R.M., Medici, A.C., Mohammad, A.J., Munier, W.B., Murphy, M., Murphy, M.L., Ortiz, Z., Pinakiewicz, D.C., Pittet, D., Reznikovich, S., Rudolph, B., Sheridan, S.E., Siu-fai, L., Solomon, R.P., Svensson, P.G., Whittaker, S., Youngson, R., 2007. Patient Safety Solutions Preamble - May 2007. *The Joint Commission Journal on Quality and Patient Safety* 33, 427–429. [https://doi.org/10.1016/S1553-7250\(07\)33126-7](https://doi.org/10.1016/S1553-7250(07)33126-7)
- America, I. of M. (US) C. on Q. of H.C. in, 2001. *A New Health System for the 21st Century*. National Academies Press (US).
- Anggraini, D., Hakim, L., Imam, C.W., 2014. Evaluasi Pelaksanaan Sistem Identifikasi Pasien di Instalasi Rawat Inap Rumah Sakit. *Jurnal Kedokteran Brawijaya* 28, 99–105. <https://doi.org/10.21776/ub.jkb.2014.028.01.32>
- Apriluana, G., Khairiyati, L., Setyaningrum, R., 2017. Hubungan Antara Usia, Jenis Kelamin, Lama Kerja, Pengetahuan, Sikap Dan Ketersediaan Alat Pelindung Diri (Apd) Dengan Perilaku Penggunaan Apd Pada Tenaga Kesehatan. *Jurnal Publikasi Kesehatan Masyarakat Indonesia* 3.
- Ariani, D.D., 2014. *Evaluasi Pelaksanaan Identifikasi Pasien di Rumah Sakit PKU Muhammadiyah Yogyakarta*. Program Studi Manajemen Rumah Sakit. Universitas Muhammadiyah Yogyakarta.
- Arwani, Heru Supriyatno, 2005. *Manajemen Bangsal Keperawatan*. EGC, Jakarta.
- Ayed, A., Qtait, M., Fashafsheh, I., Abd El-Nasser Ali, G., 2015. *Knowledge & Compliance of Nursing Staff towards*

- Standard Precautions in the Palestinian Hospitals. *Advances in Life Science and Technology* 36, 21–30.
- Azwar, S., 2009. *Sikap Manusia, Teori dan Pengukurannya*. Pustaka Pelajar, Jakarta.
- Bachtiar, F., 2012. Identifikasi Faktor Penghambat Siswa Dalam Mengikuti Ekstrakurikuler Pencak Silat Di Smp Muhammadiyah Imogiri. Universitas Negeri Yogyakarta.
- Beyea, S.C., 2003. Patient identification—A crucial aspect of patient safety. *AORN Journal* 78, 478–482. [https://doi.org/10.1016/S0001-2092\(06\)60757-6](https://doi.org/10.1016/S0001-2092(06)60757-6)
- Carayon, P., Gurses, A.P., 2008. Nursing Workload and Patient Safety—A Human Factors Engineering Perspective, in: Hughes, R.G. (Ed.), *Patient Safety and Quality: An Evidence-Based Handbook for Nurses*, Advances in Patient Safety. Agency for Healthcare Research and Quality (US), Rockville (MD).
- Carayon, P., Wetterneck, T.B., Rivera-Rodriguez, A.J., Hundt, A.S., Hoonakker, P., Holden, R., Gurses, A.P., 2014. Human factors systems approach to healthcare quality and patient safety. *Appl Ergon* 45, 14–25. <https://doi.org/10.1016/j.apergo.2013.04.023>
- Carpenito, L.J., 2000. *Buku Diagnosa Keperawatan*. EGC, Jakarta.
- Chawla, R., Kaushik, S., 2016. Incidence of Patient Identification Errors observed before Medication and Procedure/Intervention. *International Journal of Research Foundation of Hospital and Health Care Administration* 4, 100–106. <https://doi.org/10.5005/jp-journals-10035-1066>
- Chen, C., Woyansky, S., Zundell, C., 2015. The Effects of Education on Compliance With Skin Cancer Risk Reduction Guidelines. *Journal of the Dermatology Nurses' Association* 7, 97–100.
- Dai, H., Milkman, K.L., Hofmann, D.A., Staats, B.R., 2015. The impact of time at work and time off from work on rule compliance: The case of hand hygiene in health care.

- Journal of Applied Psychology 100, 846–862.
<https://doi.org/10.1037/a0038067>
- Dale, J.C., Renner, S.W., 1997. Wristband Errors in Small Hospitals: A College of American Pathologists' Q-Probes Study of Quality Issues in Patient Identification. *Lab Med* 28, 203–207. <https://doi.org/10.1093/labmed/28.3.203>
- Dellande, S., Gilly, M.C., Graham, J.L., 2004. Gaining Compliance and Losing Weight: The Role of the Service Provider in Health Care Services. *Journal of Marketing* 68, 78–91. <https://doi.org/10.1509/jmkg.68.3.78.34764>
- Depdiknas, 2008. Kamus Besar Bahasa Indonesia. Gramedia Pustaka Indonesia.
- Depkes, R., 2008. Panduan Nasional Keselamatan Pasien Rumah Sakit.
- Depkes, R., 2002. Standar Tenaga Keperawatan di Rumah Sakit. Depkes, Jakarta.
- Dhar, R.L., 2015. Service quality and the training of employees: The mediating role of organizational commitment. *Tourism Management* 46, 419–430. <https://doi.org/10.1016/j.tourman.2014.08.001>
- Djunaedi, N., Yulianti, M.L., Lasminingrat, A., 2017. Determinant of Work Motivation and It's Implication on Performance of Vocational Teachers In West Java Province. *Modern Management Forum* 1.
- Donabedian, A., 1980. Exploration in Quality and Monitoring Health Administration. MI, Ann Arbor.
- Douglass, L.M., 1996. *The Effective Nurse: Leader and Manager*, 5th Revised edition edition. ed. Mosby Inc, St. Louis.
- Dowell, L.J., 1969. The Relationship between Knowledge and Practice. *The Journal of Educational Research* 62, 201–205. <https://doi.org/10.1080/00220671.1969.10883815>
- Dwiprahasto, I., 2006. Peningkatan Mutu Penggunaan Obat Di Puskesmas Melalui Pelatihan Berjenjang Pada Dokter Dan Perawat. *Jurnal Manajemen Pelayanan Kesehatan* 9, 8.

- Dyrbye, L.N., Shanafelt, T.D., 2011. Physician burnout: a potential threat to successful health care reform. *JAMA* 305, 2009–2010. <https://doi.org/10.1001/jama.2011.652>
- Getahun, G.M., Melekic, T., 2015. Compliance with Surgical Safety Checklist completion in the operating room of University of Gondar Hospital, Northwest Ethiopia. *BMC Res Notes* 8. <https://doi.org/10.1186/s13104-015-1338-y>
- Gillies, D., 1994. *Nursing Management, A System Approach*, 3rd ed. WB Saunders., Philadelphia.
- Hamzah, A., 2008. *Hukum Acara Pidana*. Sinar Grafika, Jakarta.
- Hansen, R.A., Greene, S.B., Williams, C.E., Blalock, S.J., Crook, K.D., Akers, R., Carey, T.S., 2006. Types of medication errors in North Carolina nursing homes: a target for quality improvement. *Am J Geriatr Pharmacother* 4, 52–61. <https://doi.org/10.1016/j.amjopharm.2006.03.007>
- Hardawinati, Y., 2003. *Mengenal Identifikasi, Individualisasi dan Evaluasi*. Repository, Jakarta.
- Hayes, B.C., Tariq, V.N., 2000. Gender differences in scientific knowledge and attitudes toward science: a comparative study of four Anglo-American nations. *Public Underst Sci* 9, 433–447. <https://doi.org/10.1088/0963-6625/9/4/306>
- Henneman, E.A., Roche, J.P., Fisher, D.L., Cunningham, H., Reilly, C.A., Nathanson, B.H., Henneman, P.L., 2010. Error identification and recovery by student nurses using human patient simulation: Opportunity to improve patient safety. *Appl Nurs Res* 23, 11–21. <https://doi.org/10.1016/j.apnr.2008.02.004>
- Hills, D.J., Ross, H.M., Pich, J., Hill, A.T., Dalsbø, T.K., Riahi, S., Guay, S., Martínez-Jarreta, B., 2015. Education and training for preventing and minimising workplace aggression directed toward healthcare workers, in: *The Cochrane Library*. John Wiley & Sons, Ltd. <https://doi.org/10.1002/14651858.CD011860>
- Hoffmann, B., Rohe, J., 2010. Patient Safety and Error Management. *Dtsch Arztebl Int* 107, 92–99. <https://doi.org/10.3238/arztebl.2010.0092>

- JCI, 2011. Joint Commission International Standar Akreditasi Rumah Sakit, 4th ed. Gramedia, USA.
- Jeli, M.M., Ulfa, M., 2014. Kepatuhan Perawat dalam Melaksanakan Standar Prosedur Operasional Pemasangan Infus di Rumah Sakit PKU Muhammadiyah Gombong 14, 12.
- Kusumadewi, S., Hardjajani, T., Priyatama, A.N., 2012. Hubungan Antara Dukungan Sosial Peer Group Dan Kontrol Diri Dengan Kepatuhan Terhadap Peraturan Pada Remaja Putri Di Pondok Pesantren Modern Islam Assalam Sukoharjo. Skripsi. Universitas Sebelas Maret, Solo.
- Kusumapraja, R., 2012. Patient Safety in Nursing. UNJ, Jakarta.
- Lestari, S., 2013. Pelaksanaan Identifikasi Pasien berdasarkan Standar Akreditasi JCI Duna Meningkatkan Program Patient Safety di RS PKU Muhammadiyah Yogyakarta Unit II. UMY.
- Machfoedz, I., 2005. Metodologi Penelitian. Fitramaya, Jakarta.
- Maryam, D., 2009. Correlation Of Patient Safety Implementation By Nurses With Patient's Satisfaction At Irna Medical And Surgical At RSU. Dr. Soetomo Surabaya. Universitas Indonesia 2, 2.
- Moleong, L.J., 2012. Metodologi Penelitian Kualitatif. PT Remaja Rosdakarya, Bandung.
- Morello, R.T., Lowthian, J.A., Barker, A.L., McGinnes, R., Dunt, D., Brand, C., 2013. Strategies for improving patient safety culture in hospitals: a systematic review. *BMJ Qual Saf* 22, 11–18. <https://doi.org/10.1136/bmjqs-2011-000582>
- Morice, A.H., Wrench, C., 2001. The role of the asthma nurse in treatment compliance and self-management following hospital admission. *Respiratory Medicine* 95, 851–856. <https://doi.org/10.1053/rmed.2001.1166>
- Mudayana, A.A., 2013. Hubungan Beban Kerja Dengan Kinerja Karyawan Di Rumah Sakit Nur Hidayah Bantul. Kes Mas: Jurnal Fakultas Kesehatan Masyarakat 6. <https://doi.org/10.12928/kesmas.v6i1.1065>

- Notoatmodjo, S., 2010. Ilmu Perilaku Kesehatan. PT Rineka Cipta, Jakarta.
- Notoatmodjo, S., 2007. Perilaku kesehatan dan ilmu perilaku. PT Rineka Cipta, Jakarta.
- Notoatmodjo, S., 2003. Pendidikan dan perilaku kesehatan. PT Rineka Cipta, Jakarta.
- Nursalam, 2003. Konsep & Penerapan Metodologi Penelitian Ilmu Keperawatan: Pedoman Skripsi, Tesis, dan Instrumen Penelitian Keperawatan. Salemba Medika, Jakarta.
- Nursalam, Efendi, F., 2008. Pendidikan Dalam Keperawatan. Salemba Medika, Jakarta.
- Peraturan Pemerintah, N. 32, 1996. Tentang Tenaga Kesehatan.
- PERMENKES, 2015. Peraturan Menteri Kesehatan Republik Indonesia Nomor 90 Tahun 2015 Tentang Penyelenggaraan Pelayanan Kesehatan Di Fasilitas Pelayanan Kesehatan.
- PERMENKES, 2011. Peraturan Menteri Kesehatan RI Nomor 1691/MENKES/PER/VII/2011 tentang keselamatan pasien rumah sakit.
- Pettker, C.M., Thung, S.F., Raab, C.A., Donohue, K.P., Copel, J.A., Lockwood, C.J., Funai, E.F., 2011. A comprehensive obstetrics patient safety program improves safety climate and culture. *American Journal of Obstetrics & Gynecology* 204, 216.e1-216.e6. <https://doi.org/10.1016/j.ajog.2010.11.004>
- Pittet, D., Hugonnet, S., Harbarth, S., Mourouga, P., Sauvan, V., Touveneau, S., Perneger, T.V., 2000. Effectiveness of a hospital-wide programme to improve compliance with hand hygiene. *The Lancet* 356, 1307–1312. [https://doi.org/10.1016/S0140-6736\(00\)02814-2](https://doi.org/10.1016/S0140-6736(00)02814-2)
- Poerwadarminta, W.J., 2007. Kamus Umum Bahasa Indonesia. Balai Pustaka, Jakarta.
- Pujilestari, A., Maidin, A., Anggraeni, R., 2016. Budaya Keselamatan Pasien Di Instalasi Rawat Inap Rsup Dr. Wahidin Sudirohusodo Kota Makassar. *Media Kesehatan*

- Masyarakat Indonesia 10, 57–64.
<https://doi.org/10.30597/mkmi.v10i1.484>
- RN, C.L., P. LeMone, P. Lynn C.R. Taylor PhD MSN, 2010. Fundamentals of Nursing (text only) 7th (Seventh) edition by C. R. Taylor PhD MSN, C. Lillis, P. LeMone, P. Lynn, 7th edition. ed. Lippincott Williams & Wilkins.
- Schnall, R., Cook, S., John, R.M., Larson, E., Stone, P.W., Sullivan, C., Bakken, S., 2012. Patient safety issues in advanced practice nursing students' care settings. *J Nurs Care Qual* 27, 132–138.
<https://doi.org/10.1097/NCQ.0b013e3182310d27>
- Siu, J., Maran, N., Paterson-Brown, S., 2016. Observation of behavioural markers of non-technical skills in the operating room and their relationship to intra-operative incidents. *Surgeon* 14, 119–128.
<https://doi.org/10.1016/j.surge.2014.06.005>
- Smet, B., 2004. Psikologi kesehatan. PT Grasindo, Jakarta.
- Snowball, K., 2014. Western Australian Patient Identification Policy 2010. Government of Western Australia 14.
- Soeroso, S., 2003. Manajemen Sumber Daya Manusia Di Rumah Sakit Suatu Pendekatan Sistem. EGC, Jakarta.
- Suma'mur, P., 2014. Higiene Perusahaan Dan Kesehatan Kerja (Hiperkes). CV Sagung Seto, Jakarta.
- Sutoto, D., 2012. Sasaran Keselamatan Pasien. Komisi Akreditasi Rumah Sakit, Jakarta.
- Swasky, S., 2007. Could Employment Based Targeting Approach Save Egypt Ini Moving Toward A Social Health Insurance Models. *World Health Organization Eastern Mediterranean Health Journal* 7.
- Tribowo, C., 2010. Hukum Keperawatan. Pustaka Book Publisher, Yogyakarta.
- Tsai, Y., 2011. Relationship between Organizational Culture, Leadership Behavior and Job Satisfaction. *BMC Health Serv Res* 11, 98. <https://doi.org/10.1186/1472-6963-11-98>

- Weller, J., Boyd, M., Cumin, D., 2014. Teams, tribes and patient safety: overcoming barriers to effective teamwork in healthcare. *Postgrad Med J* 90, 149–154. <https://doi.org/10.1136/postgradmedj-2012-131168>
- Westbrook, J.I., Rob, M.I., Woods, A., Parry, D., 2011. Errors in the administration of intravenous medications in hospital and the role of correct procedures and nurse experience. *BMJ Qual Saf* 20, 1027–1034. <https://doi.org/10.1136/bmjqs-2011-000089>
- Yahya, 2006. *Manajemen Keselamatan Pasien Di Rumah Sakit*. Trans Info Media, Jakarta.
- Yudhawati, D.D., 2015. *Evaluasi Penerapan Identifikasi Pasien di Bangsal Rawat Inap RSI Siti Aisyah Madiun*. Program Studi Manajemen Rumah Sakit. Universitas Muhammadiyah Yogyakarta.