Chapter Four

Findings and Discussions

This chapter reports and discuss some information about Students perception toward American Corner facilities in supporting the learning process at Universitas Muhammadiyah Yogyakarta. The first part of this chapter explains what are the benefits of facilities in American Corner at Universitas Muhammadiyah Yogyakarta. The second part of this chapter explains what aspects need to be improved in American Corner facilities in Universitas Muhammadiyah Yogyakarta.

Findings

In this chapter the researcher present how are the participants answer the question that asked by the researcher to get the research question answer. Therefore, the result from the interview had been categorized by the researcher into some finding. There were two findings that would be explained. The research has categorized the finding into two, they were the benefits of American Corner facilities and what aspects should be improved for the American Corner facilities in supporting students learning process.

The benefits of American corner facilities in supporting learning process

Based on the data obtained from the interview, there were some benefits of the facilities which can be divided into two benefits. First was the benefits of American Corner facilities for academic purposes. Then, the second benefits were facilities for non-academic purposes.

The benefits of American Corner facilities for academic purposes. The benefits of American Corner facilities in supporting their learning process are American Corner provides

a supportive atmosphere for the learning process and learning resources. According to Halimah (2011), facilities contribute to making student to have maximum objectives in learning. "it is emphasized that both teachers and students need places to search, read, write, confer, interact, view, listen, think, experiment, and record. The researcher tried to answer the first research question which was related to the benefits of American Corner facilities to support students' learning process. Additionally, the finding of this research could be seen in the paragraphs as follows.

Supportive atmosphere for learning process. Based on the result of the interview, the researcher obtained the data that American Corner provides a supportive atmosphere for the learning process such as doing task, discussing, and learning English. This could be seen from four participants statement. Ziza stated that "the activities I have been doing in American Corner is to do the task." (RQ1.P1.4.1). While Naras argued that "I usually go to American Corner to do my task." (RQ1.P2.4.1). Then Anilrez exclaimed that "In American Corner, I usually do my task." (RQ1.P3.4.1).

Besides that, the researcher found the statement from Ziza, Naras, and Ayim. Ziza said that "The benefit in learning is when I'm confused with grammar or anything about learning English, I can ask friends in there." (RQ1.P1.4.3). In another statement, Naras believed that "In American Corner I can socialize and learn English together." (RQ1.P2.4.3). After the researcher clarifies, Naras explained more about the how he learns English in American Corner. He continues to said that "Because the majority in American Corner is spoken English. So I can improve my English". (RQ1.P2.4.4). Besides that, Ayim explained, "American Corner's staff use English, so I can know new vocabulary, understand the correct pronunciation and familiarize myself with English." (RQ1.P4.4.4).

According to Halimah (2011), facilities contribute to making student to have maximum objectives in learning. She stated that "it is emphasized that both teachers and students need places to search, read, write, confer, interact, view, listen, think, experiment, and record. Then, Wicaksono (2012) who mentioned that successful students influence by many factors, there are student skill, motivation, environment, and facilities. In this case, it means that environment can affect successfully students in learning process. From the statements from the participants, the researcher found that the benefits of American Corner is American Corner provide a supportive atmosphere for the learning process such as doing task, discussing, and learning English. Ziza, Naras, Anilrez, and Ayim make the similar point. They were explicitly said if they usually go to American Corner, they are doing task, discussing, and learning English. It explained that American Corner provides a supportive atmosphere for the learning process.

Learning resources. The result of the interview in this research, three participants said that American Corner is used to support their learning process. Since American Corner provided resources. They felt that American Corner resources such as journals and articles can help them. It can be seen from Naras statement's, "My activities in American Corner are looking for articles and journals." (RQ1.P2.4.1). In another statement, Naras also argued that "Usually I look for sources for my task and references for my thesis." (RQ1.P2.4.2). While Ayim said that "I often find references for my thesis." (RQ1.P4.4.1).

From another participant, the researcher found the different opinion. Ayim explained that she learns English by using a novel as a tool to increase her vocabulary. She said that "Read English novel to increase my vocabulary." (RQ1.P4.4.3). After the reasearcher clarify, she also explained that she went to American Corner to join the seminar and scholarship program. Ayim argued that "To Join the seminar and scholarship." (RQ1.P4.4.2). Similarly,

Anilrez also interested in seminar and scholarship that provided by American Corner. Anilrez stated that "Usually I read books and get scholarship information." (RQ1.P3.4.1). Then, after the researcher clarified, Anilrez also gave more explanation about her statement. She said that "Get information about the international seminar, Scholarship S1 and S2, and also get a short course." (RQ1.P3.4.2).

Based on that statements, the researcher could conclude the statement in line with US Embassy mentioned that American Corner provides some facilities in supporting students' learning process such as a collection of books, magazines, journals, CD-ROMs and DVDs, internet access, online databases, and through local programming to the general public. Based on the findings above, it means that resources can be found in American Corner (U.S. Embassy & Consulates in Indonesia, 2017).

So from all the finding about the benefits of American Corner facilities in support students' learning process, the researcher found various benefits. The researcher concluded that commonly they come to American Corner because American Corner provided a supportive atmosphere for learning process and resources.

The benefits of American Corner facilities for non- Academic purposes. The second was the benefits of American Corner facilities for non- Academic purposes. The researcher found activities and facilities such as novel collections, playing games, accessing internet, and using Personal Computers free of charge. Asiabaka (2008) mentioned that the school facilities consist of all types of buildings for academic and non-academic activities, equipment for academic and non-academic activities, areas for sports and games, landscape, farms and gardens including trees, roads and paths.

Novel Collections. There were three Participants who said providing novel collections as one of the benefits of American Corner facilities. The similar statements explained that most of the students spent the time to read a novel to fill their free time. They were Naras, Anilrez, and Ayim. Naras stated that "The facilities that I used in American Corner usually read novels." (P2.1). the similar statement also explained by Anilrez, she said that "Sometimes I come to American Corner to read a novel." (P3.3.1). It's in line with Ayim that argued that "Usually I often read a novel." (P4.1).

Based on the statements above, the collections of the novel that provided by American Corner was aspects that make the facilities in American Corner are complete enough. The researcher concluded that novel collections in American Corner is the most frequently used by students.

Playing Games. In another finding of this research, the researcher found two playing games as the benefit of American Corner. It can be seen from two participants statement.

Naras argued that he usually playing game that provided by American Corner. He told the researcher that "Usually I play a scrabble games that related to English." (P2.1). Then,

Anilrez also explained that she plays games when she was not busy as she said that "To kill the time, I play games frequently." (P3.3.2).

For some students, games that provided by American Corner can make them familiar with English. Besides, the other students said that games in American Corner just for spending her time when she is not busy.

Accessing internet. When the researcher asked about what the benefits of American Corner facilities that often used by students, the researcher got another finding that is access internet freely. Ziza said about the American Corner facilities that he commonly uses. He told

that "American Corner facility that I always use is the Wifi connection." (P1.3.1). Naras also explained that the facilities commonly used in American Corner as he said that "I also often use wifi." (P2.3.1). Similarly, Ayim clearly said "I come to American Corner to do the Browsing and accessing internet freely." (P4.2).

From that statements, the researcher noticed that the most facilities which students always used when they come are access internet. American Corner provided some facilities like internet access. Users also can bring their own laptop to access internet service in the Hot spot area.

Using Personal Computers free of charge. The last finding of the benefits of American Corner facilities was Personal Computer. American Corner had some Personal Computers that are provided for the students. It can be used freely. Here, all of the participants told to the researcher about it. All of the participants point out the same statement. Ziza said that "When I do a task, sometimes I use American Corner's PCs." (P1.3.2). It is the same as Naras statement's, "Facilities that I use often in American Corner is PCs." (P2.3.1). While Anilrez stated that "I use PCs more often in there." (P3.3.1). Then Ayim explained that "In American Corner I always use PCs." (P4.3).

From the statements above, it can be seen that PCs in American Corner were provided for students who want to use them. Ziza explained that he uses American Corner PCs to finish his task. Then, Naras, Anilrez, and Ayim said they often used American Corner PCs when they came to American Corner. The researcher could conclude that PCs is one of the benefits of American Corner to support students learning process, but sometimes PCs just for their needs.

From all the findings of the benefits of American Corner facilities for non- Academic purposes above, the researcher found a point that book collections like the novels in American Corner was benefits for students. Similarly, Personal Computers and internet access provided by American Corner also can be useful for students' needs. These facilities were free of charge.

The aspects that need to be improved in American Corner

Based on the data obtained from the interview, there were some facilities of American Corner that should be improved by the American Corner. Students also gave a suggestion to improve the quality of American Corner to support their learning process.

American Corner facilities that need to be improved in supporting learning process that are size of room, malfunction facilities, and less friendly services. Wicaksono (2012) mentioned that successful students influence by many factors, there are student skill, motivation, environment, and facilities. Additionally, Wicaksono (2012) stated that Environment including facilities has many important roles to support learning process.

Size of room. In this case, the researcher found the aspects that should be improved by American Corner related room according to Ziza and Ayim. The researcher found the similar statement from them. Ziza told the researcher that "I think only the room that needs to be improved in American Corner. The room is small." (RQ2.P1.5). Similarly, Ayim who mentioned the need to be improved of American Corner also said that "The room is not big enough, less room divider so I felt disturbed by other visitors." (RQ2.P4.5). After the researcher clarified that statements, the researcher asked suggestions to improve American Corner. Ziza and Ayim point out the similar suggestions. The aspects should be improved by American Corner as Ziza said that "In my opinion, American Corner should expand the room

and add Personal Computer." (P1.6). Similarly, Ayim told the researcher that "I think just expand the room and add collections book about American." (P4.6).

Wilson and Petri (2007) mentioned that, "There is no doubt that facility conditions directly affect teaching and learning." That means the learning process can succeed if the learner feels comfortable about facilities. In this case, the researcher can conclude that the American Corner capacity is inadequate for the many visitors. Unfortunately, if the potential of American Corner facilities is good, but it was quite small room.

Malfunction facilities. Second finding about need to be improved of American Corner facilities that need to improve is facilities that does not work properly. The researcher found a statement from Anilrez. She mentioned that sometimes Personal Computer does not work. Then, she clearly continues her statement. "There was some Personal Computer does not work properly. The Network connection sometimes was bad. Air Conditioner sometimes was turned off." (RQ2.P3.5). After that, the researcher told about the suggestions in order to improve American Corner facilities. Anilrez pointed out that "American Corner's volunteer should often check the condition of facilities in American Corner. Then I want American Corner to reproduce information about the scholarship." (P3.6).

The existence of malfunction facilities reduced students need to visit American Corner. Wicaksono (2012) stated that Environment including facilities has many important roles to support the learning process. It means that the malfunction will hinder students in learning. In this case, only a participant shows the statements above.

Less friendly services. The last findings to answer research question related to what aspects need to be improved by American Corner was about should be more friendly. There is a statement from a participant. He argued that volunteer in American Corner was less friendly. He argued that "I felt the volunteer give less friendly service." (RQ2.P2.5.3). Then

Naras told to the researcher about his opinion related that how to improve American Corner in that case. Naras said that "American Corner should have a better selection of it volunteers." (P2.6).

From that statements the researcher can conclude that Naras want to get the best services from the volunteer. However, the researcher only found those statement from a participant. The conclusion of that statement is not relevant.

To sum up all finding related what aspects that need to be improved in American Corner, the researcher can conclude size of American Corner room. However, Wilson and Petri (2007) mentioned that "There is no doubt that facility conditions directly affect teaching and learning. It means that the condition of the room also included being improved. Then, participants who gave statement also gave suggestions related to those aspects which are American Corner should expand it room. However, the conditions of the facilities can affect the convenience of students learning.