

DAFTAR PUSTAKA

- Alfarado, K., Lee, R., Christoffersen, E., Fram, N., Boblin, S., Poole, N., et al. (2006). Transfer of accountability : Transforming shift handover to enhance patient safety. *Health Care Quarterly*. Special Issue (9), 75-79.
- Angood. (2007). What the joint commission cares about handoff strategy. *Forum : Reducing Risk During Handoff*, 25 (1), 5-7
- Croese, P.S. 1999. *Continuing Education: Job Characteristics Related to Job Satisfaction in Rehabilitation Nursing*. Association of Rehabilitation Nurses
- Canadian Medical Association. 2007. *Putting patient first: patient-centered collaborative care, a discussion paper*.
- Depkes RI. 2008. *Upaya Peningkatan Mutu Pelayanan Rumah Sakit*. (konsep dasar dan prinsip). Jakarta: Depkes RI
- Dewi, Dyah. 2011. *Desain Fisik untuk Menciptakan Patient Centered Care*. Evidence Based Design.
- Dwiyanto, A. 2007. *Penerapan Hospital by Laws Dalam Meningkatkan Patient Safety di Rumah Sakit*. (Thesis). Semarang: Program Pascasarjana UNIKA Soegijapranata.
- Frampton, S, et al. *Patient Centered Care Improvement Guide*. Inc. And Piker Institute. 2008
- Frelitaa, G., Situmorang, T.J., & Silitonga. D.S. 2011. *Joint Commission International Accreditation Standards for Hospitals*, 4 th edd. Oakbrook Terrace, Illinois 60181 U.S.A
- Gilbert HV, Yan J, Hoffman SJ. (2010)A WHO Report: *Framework for Action on Interprofessional Education Collaborative Practice*. *Journal of Allied Health*.;39 (Supplement 1): 196-197
- JCI 2006. *Journal on Quaiity and Patient Safety*, Root Causer of Sentinel Events, 32.
- Kusumaningrum, Arie. 2009. *Aplikasi dan Strategi Konsep Patient Centered Care Pada Hospitalisasi Anak Pra Sekolah*. Fakultas Kedokteran Sriwijaya

- Linda, H. Aiken, *et all*, 2012. BMJ 2012; doi:<http://doi.org/10.1136/bmj.e1717> (Published 20 March 2012)
- Lumenta, A. Nico. 2012. *Patient Centered Care Sebagai “Trend Global” dalam Pelayanan Pasien. Workshop Keselamatan Pasien dan Manajemen Resiko Klinis*. Ketua Komite Keselamatan Pasien Rumah Sakit. PERSI
- Permenkes RI No 1691/Menkes/Per.VIII/2011 Tentang Keselamatan Pasien Rumah Sakit, 2011
- Sertiadi, J Nugroho. *Perilaku Konsumen*, Jakarta : Kencana Prenada Media Group, 2013
- Silow, S, *et all*. *Patient Centered Care in America*. Institute of Medicine. *Crossing the Quality Chasm: A New Health System for the 21st Century*. Washington, DC. The National Academies Press. 2006
- Siregar, Syofan., *Statistika Deskriptif untuk Penelitian* (Jakarta: PT Raja Grafindo Persada, 2011), Cet. Ke-2, h.144.
- Soekidjo, Notoatmodjo. *Metode Penelitian Kesehatan*. (Jakarta: Rineka Cipta, 2005).
- Sudjana, *Metoda Statistika*. (Bandung: Tarsito, 2005), h.129.
- Suharsimi, Arikunto, *et all*. *Evaluasi Program Pendidikan Pedoman Teoritis Praktik Bagi Mahasiswa dan Praktisi Pendidikan*. (Jakarta: PT Bumi Aksara, 2009), Cet. Ke-3, h.35.
- Persatuan Perawat Nasional Indonesia (PPNI), Perawat Indonesia. <http://www.inna-ppni.or.id/index.php/pendidikan-keperawatan> diakses pada 17/04/2017 Jam 16.13 WIB
- Rencana Strategi (Renstra) RSUD Raden Mattaher Jambi, 2015, 17-19
- Riesenberg, A, L., Leitzsch, J., & Cunningham, M. (2010). Nursing handoff : A systemic review of the literature : surprisingly little is known about what constitutes best practice. *American Journal of Nursing*, 110(4), 24-34