

**PERFORMANCE OF THE DEPARTMENT OF WOMEN'S  
EMPOWERMENT AND CHILD PROTECTION IN DEALING  
WITH VIOLENCE AGAINST CHILDREN IN MATARAM  
CITY OF WEST NUSA TENGGARA  
IN 2017**

**UNDERGRADUATE THESIS**

**Submitted in Partial Fulfillment of the Requirement for  
the Degree of Bachelor of Arts in Government Studies**



**By:**

**Selvy Azimasyuriona  
NIM. 20140520250**

**INTERNATIONAL PROGRAM OF  
GOVERNMENT AFFAIRS AND ADMINISTRATION  
FACULTY OF SOCIAL AND POLITICAL SCIENCES  
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA  
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**2018**

## VALIDATION PAGE

This undergraduate thesis entitled:

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IN 2017**

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has been examined and endorsed by the board of examiners of the Department of  
Government Affairs and Administration, Faculty of Social and Political Sciences,  
Universitas Muhammadiyah Yogyakarta on

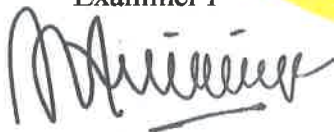
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## DECLARATION PAGE

Here with I am

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Research Title: Performance of the Department of Women's Empowerment and  
Child Protection in dealing with violence against children in  
Mataram City Of Nusa Tenggara In 2017

Declarating that this undergraduate thesis is my original work. I never submit this thesis to gain the Bachelor Degree in any Universities and any publications. I had followed the scientific rules and cited all sources in this thesis. Therefore, this thesis is free from plagiarism. If someday there are certain parties complain and protest to this thesis, I will be responsible and overcome all consequences.

Yogyakarta, 1 December 2018

Selvy Azimasyuriona

## MOTTO

اللَّهُ يُحِبُّكُمْ عِبَادِهِ إِلَى حَبِيبِ اللَّهِ

“Cintakanlah Allah, kepada hamba-hambanya maka Allah mencintaimu.”  
(H.R. Tabrani dari abi umarah r.a)

بِالْمَكَارِهِ الْحَنَاءِ بِالشَّهَوَاتِ النَّارِ حُجِبَتْ

“Neraka di tirai dengan segala macam keinginan dan surga ditirai dengan segala perkara yang di benci.”  
(H.R Abu Hurairah r.a)

النَّاسِ مِنْ قَرِيبٍ سَهْلٍ لَيِّنٍ هَيِّنٍ كُلُّ النَّارِ عَلَى حَرَمٍ

“Diharamkan terhadap api neraka tiap-tiap orang lemah lembut lagi murah senyum juga dermawan kepada orang lain.”  
(H.R Ahmad)

ضَوْءٍ يَبْلُغُ حَيْثُ الْمُؤْمِنِ مِنَ الْحِلْيَةِ تَبْلُغُ

“Perhiasan seorang mukmin itu sampai batas wudhunya”  
(HR. Abu Hurairah ra.)

يُنِ الدِّ فِي فِخِّ وَلَا سَمْتِ حُسْنُ: قِفِ مُنَا فِي نِ تَجْتَمِعَا لَا حَصَلَتَانِ

“Dua hal tidak mungkin berkumpul dalam diri seorang munafiq, yaitu penerimaan yang baik dan pemahaman terhadap agama.”  
(HR. At-Tirmidzi)

وَعَلَّمَهُ الْقُرْآنَ تَعَلَّمَ مَنْ خَيْرُكُمْ

"Sebaik-baik kamu ialah orang yang belajar al-Qur'an dan mengajarkannya kepada orang lain"  
(HR. Bukhari)

## **DEDICATION PAGE**

- Thank you to my parents : **Bapak Hartono Ahmad S.Sos., M.Si dan Ibu Hernawati, Ibu Fatimmah S.Pd.**

**who have cared for me and love me thank you for the prayers and enthusiasm that has been given to me and has driven me to this day, When we experience a problem and a life trial, sometimes the people we complain about are mothers and fathers. Those who patiently listen to all our complaints and try to accompany us and remain beside us while happy, sad and difficult.**

- Thank you to my uncle and aunt in jogja : **Bapak Saifullah and Ibu Sugiarti for the enthusiasm and prayer that always existed in Jogja accompanied me while I was in Jogja.**

- Thank you to my **FAMILY EVERYTHING THAT HAD MEETS ME.**

## **BPREFACE**

*Bismillahirrahmanirrahim*

*Assalamualaikum Wr. Wb.*

Praise and thank you, the author prays to Allah SWT, for all His mercy and gifts that give health and wisdom to the author so that this research can be completed properly according to the planned time.

This thesis entitled **“Performance of the Department of Women’s Empowerment and Child Protection in Dealing With Violence Against children In Mataram City Of West Nusa Tenggara In 2017”** that is providing convenience to child victims for handling child violence and can pay more attention to child violence service procedures. At last but not least, special thank you very much for all of people which helped and always pray for the author’s to finish this Undergraduate Thesis. This Undergraduate Thesis would not finish without the support and help from the lecturer and all the staff in Faculty of Social and Political Science. The author’s also would like to give big appreciation goes to:

1. Dr. Tititn Purwaningsih S.IP, M.Si., as the Head of Faculty of Social and Political Science Of Universitas Muhammadiyah Yogyakarta.
2. Dr. Muchamad Zaenuri, M.Si., as the head of Department of Governmental Science of Universitas Muhammadiyah Yogyakarta.
3. Dr. Dian Eka Rahmawati, S.IP., M.Si., thesis companion who always accompanied the thesis at Muhammadiyah University in Yogyakarta.

4. Dr. Dyah Mutiarin M.Si., as the second consultant who has given guidance, comment, encouragement and assistance during the writing process of this thesis.
5. Dra. Hj. Dewi Mardiana Ariany, MM., head of Department for women's empowerment and child protection.
6. Hj. Erni Suryanti S SoS,MM child abuse section Department for Women's Empowerment and Child Protection.

This thesis is far from perfection, the author has been aware, therefore advice, guidance, direction, and criticism aimed at the perfection of this thesis are highly expected. Finally, only works that can be deducted offer and can be useful for anyone who needs it.

*Wassalamu'alaikum, Wr. Wb*

Yogyakarta, December 2018

The Writer

Selvy Azimasyuriona  
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***ABSTRACT***

The objectives of this study is: (1) To describe the performance of the Department of Women's Empowerment and Child Protection in dealing with abuse against children in Mataram City of West Nusa Tenggara in 2017, (2) To describe the obstacles experienced by the performance of the Department of Women's Empowerment and Child Protection in dealing with abuse against children in Mataram City of West Nusa Tenggara in 2017.

This type of research is descriptive. Data collection techniques used are interviews, library observation and study. The source of this research is the Head of the Department of Women's Empowerment and Child Protection in Mataram City, namely Dra. Hj. Dewi Mardiana Ariany, MM. and The Protection of Acts of Violence Against Women and Children, namely Hj. Erni Suryani, S.Sos., MM. The analytical technique used is qualitative descriptive.

The results of this study indicate that: (1) The performance of the Department of Women's Empowerment and Child Protection in dealing with abuse against children in Mataram City of West Nusa Tenggara in 2017 have a high performance, namely providing convenience to children victims of violence to be able to implement the pattern of handling child victims of violence holistically, integrated and sustainable which is realized through three main things, conver: a) handling or service, namely facilitating victims of child violence to get health and legal services through integrate service centers for the protection of sub district women and children, b) providing assistance for children victims of violence, and c) Reintegration assistance, namely returning or fulfilling children's rights while being a victim, 2) Obstacles experienced by the Department of Women's Empowerment and Child Protection in dealing with abuse against children in Mataram City of West Nusa Tenggara in 2017, among other: a) Human resources that do not have a child handling certificate, b) Not trained in human resources in handling violence against children, c) The community lacks concern for the protection of children, d) The child protection system does not yet have a policy, e) Lack of trained human resources, and f) lack of experts or psychologists.

Keywords: Performance, The Department of Women's Empowerment and Child Protection in Mataram City, Violence Against Children

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