

# **LAMPIRAN**

Lampiran 1. Kuesioner Penelitian

**KUESIONER PENELITIAN**  
**PENGARUH KEPUASAN DAN KEPERCAYAAN TERHADAP NIAT**  
**PEMBELIAN KEMBALI DENGAN EFEK MODERASI PERSEPSI**  
**KEEFEKTIFAN MEKANISME *E-COMMERCE***

Responden yang terhormat.

Saya adalah mahasiswa Universitas Muhammadiyah Yogyakarta program studi Manajemen yang sedang melakukan penelitian untuk menyelesaikan tugas akhir skripsi tentang “Pengaruh kepuasan dan kepercayaan terhadap niat pembelian kembali dengan efek moderasi persepsi keefektifan mekanisme *e-commerce*” Kali ini, saya selaku peneliti meminta kesediaan Bapak/Ibu/Saudara/i untuk membantu penelitian ini dengan mengisi kuesioner.

Berikut kuesioner yang saya ajukan, mohon kepada Bapak/Ibu/Saudara/i untuk memberikan jawaban yang sejujur-jujurnya dan sesuai dengan keadaan yang sebenarnya. Adapun jawaban yang Bapak/Ibu/Saudara/i berikan tidak akan berpengaruh pada diri Bapak/Ibu/Saudara/i karena penelitian ini dilakukan semata-mata untuk pengembangan ilmu pengetahuan.

Atas kesediaannya, saya ucapkan terima kasih.

Hormat saya,

Habib Muarif  
20140410024

## A. DATA RESPONDEN

Sebelum menjawab pertanyaan dalam kuesioner ini, mohon Bapak/Ibu/Saudara/i mengisi data berikut terlebih dahulu. (Jawaban yang Bapak/Ibu/Saudara/i berikan akan diperlakukan secara rahasia).

1. Apakah anda berdomisili di Yogyakarta?

- Ya                       Tidak

2. Apakah anda pernah melakukan pembelian minimal satu kali dalam kurun waktu 6 bulan di Lazada?

- Ya                       Tidak

3. Jenis Kelamin

- Laki-laki                       Perempuan

4. Usia ..... tahun

5. Pekerjaan

- PNS                       Wiraswasta                       Dosen  
 Mahasiswa/pelajar    TNI/POLRI                       Lainnya .....

- Guru                       Dokter

6. Pendidikan Terakhir

- SD                       D3                       S3  
 SMP                       S1                       Lainnya .....

- SMA/SMK                       S2

7. Pengeluaran Bulanan

- ≤ Rp. 2.500.000                       > Rp. 7.500.000 – Rp. 10.000.000  
 > Rp. 2.500.000 – Rp. 5.000.000    > Rp. 10.000.000  
 > Rp. 5.000.000 – Rp. 7.500.000

## B. PENILAIAN RESPONDEN

Petunjuk : Pilihlah jawaban yang paling sesuai menurut Bapak/Ibu/Saudara/i dengan memberikan tanda centang (√) pada kotak yang tersedia.

Keterangan : **STS (1) : Sangat Tidak Setuju**  
**TS (2) : Tidak Setuju**  
**N (3) : Netral**  
**S (4) : Setuju**  
**SS (5) : Sangat Setuju**

### Kepuasan

No	Pernyataan	Penilaian				
		STS (1)	TS (2)	N (3)	S (4)	SS (5)
1	Saya puas berbelanja online di Lazada					
2	Kinerja layanan Lazada melebihi ekspektasi saya					
3	Lazada memberikan pengalaman berbelanja yang menyenangkan					
4	Lazada menjual segala perlengkapan yang saya butuhkan					
5	Saya puas dengan promo yang ditawarkan Lazada					
6	Saya puas dengan tampilan website atau aplikasi di Lazada					
7	Barang yang saya terima sesuai dengan pesanan					
8	Pesanan sampai dalam kondisi baik atau tidak cacat					
9	Cara pembayaran di Lazada mudah					
10	Pengiriman pesanan sesuai dengan waktu yang telah diperkirakan					

## Kepercayaan

No	Pernyataan	Penilaian				
		STS (1)	TS (2)	N (3)	S (4)	SS (5)
1	Saya percaya Lazada akan memberikan kualitas layanan yang konsisten					
2	Saya yakin Lazada dapat melindungi informasi pribadi saya					
3	Lazada dapat melindungi saya dari risiko berbelanja online					
4	Lazada menjamin keamanan bertransaksi					
5	Saya merasa Lazada jujur dalam bertransaksi					
6	Lazada selalu berkomitmen untuk menepati janjinya					
7	Lazada dapat dipercaya					
8	Lazada memiliki integritas yang tinggi					

## Persepsi Keefektifan Mekanisme *E-Commerce*

No	Pernyataan	Penilaian				
		STS (1)	TS (2)	N (3)	S (4)	SS (5)
1	Saya merasa proses pencarian barang di Lazada mudah					
2	Saya merasa proses pemesanan barang di Lazada cepat					
3	Saya merasa proses pembayaran di Lazada mudah					
4	Saya merasa metode pembayaran di Lazada praktis					
5	Proses pengiriman barang di Lazada cepat					
6	Lazada merespon keluhan pesanan dengan cepat					
7	Lazada menyimpan informasi pribadi setelah melakukan transaksi yang memudahkan transaksi berikutnya					

### Niat Pembelian Kembali

No	Pernyataan	Penilaian				
		STS (1)	TS (2)	N (3)	S (4)	SS (5)
1	Saya akan berbelanja kembali di Lazada dalam waktu dekat					
2	Saya akan berbelanja kembali di Lazada dalam jangka waktu 6 bulan kedepan					
3	Saya selalu mencari informasi mengenai promosi yang ditawarkan Lazada					
4	Saya akan merekomendasikan Lazada kepada orang lain					
5	Saya yakin akan membeli lagi di Lazada					

Lampiran 2. Hasil Uji Instrumen

1. Uji Validitas

a. Variabel Kepercayaan Pelanggan

Correlations

		KP1	KP2	KP3	KP4	KP5	KP6	KP7	KP8	KP9	KP10	TOTAL
KP 1	Pearson Correlation	1	.433*	.343*	.389*	.183	.356*	.407*	.522*	.287	.401*	.716**
	Sig. (2-tailed)		.005	.030	.013	.258	.024	.009	.001	.073	.010	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 2	Pearson Correlation	.433*	1	.232	.154	.151	.197	.047	.370*	.172	.350*	.477**
	Sig. (2-tailed)	.005		.149	.343	.352	.223	.773	.019	.289	.027	.002
	N	40	40	40	40	40	40	40	40	40	40	40
KP 3	Pearson Correlation	.343*	.232	1	.249	.317*	.344*	.451*	.465*	.175	.220	.627**
	Sig. (2-tailed)	.030	.149		.122	.047	.030	.003	.003	.280	.172	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 4	Pearson Correlation	.389*	.154	.249	1	.225	.142	.315*	.347*	.133	.205	.557**
	Sig. (2-tailed)	.013	.343	.122		.163	.383	.048	.028	.413	.203	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 5	Pearson Correlation	.183	.151	.317*	.225	1	.137	.119	.245	-.022	.078	.412**
	Sig. (2-tailed)	.258	.352	.047	.163		.401	.463	.127	.894	.632	.008
	N	40	40	40	40	40	40	40	40	40	40	40
KP 6	Pearson Correlation	.356*	.197	.344*	.142	.137	1	.381*	.366*	.336*	.224	.581**
	Sig. (2-tailed)	.024	.223	.030	.383	.401		.015	.020	.034	.165	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 7	Pearson Correlation	.407*	.047	.451*	.315*	.119	.381*	1	.525*	.391*	.352*	.691**
	Sig. (2-tailed)	.009	.773	.003	.048	.463	.015		.001	.013	.026	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 8	Pearson Correlation	.522*	.370*	.465*	.347*	.245	.366*	.525*	1	.370*	.327*	.747**
	Sig. (2-tailed)	.001	.019	.003	.028	.127	.020	.001		.019	.040	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 9	Pearson Correlation	.287	.172	.175	.133	-.022	.336*	.391*	.370*	1	.400*	.539**
	Sig. (2-tailed)	.073	.289	.280	.413	.894	.034	.013	.019		.011	.000
	N	40	40	40	40	40	40	40	40	40	40	40
KP 10	Pearson Correlation	.401*	.350*	.220	.205	.078	.224	.352*	.327*	.400*	1	.608**
	Sig. (2-tailed)	.010	.027	.172	.203	.632	.165	.026	.040	.011		.000
	N	40	40	40	40	40	40	40	40	40	40	40
TO TA L	Pearson Correlation	.716*	.477*	.627*	.557*	.412*	.581*	.691*	.747*	.539*	.608**	1
	Sig. (2-tailed)	.000	.002	.000	.000	.008	.000	.000	.000	.000	.000	
	N	40	40	40	40	40	40	40	40	40	40	40

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\*. Correlation is significant at the 0.05 level (2-tailed).

b. Variabel PKME

**Correlations**

		PK1	PK2	PK3	PK4	PK5	PK6	PK7	TOTAL
PK1	Pearson Correlation	1	.484*	.521*	.250	.068	.102	.356*	.564**
	Sig. (2-tailed)		.002	.001	.119	.676	.532	.024	.000
	N	40	40	40	40	40	40	40	40
PK2	Pearson Correlation	.484*	1	.594*	.265	.298	.188	.531*	.682**
	Sig. (2-tailed)	.002		.000	.098	.061	.244	.000	.000
	N	40	40	40	40	40	40	40	40
PK3	Pearson Correlation	.521*	.594*	1	.523*	.351*	.473*	.537*	.812**
	Sig. (2-tailed)	.001	.000		.001	.026	.002	.000	.000
	N	40	40	40	40	40	40	40	40
PK4	Pearson Correlation	.250	.265	.523*	1	.406*	.473*	.537*	.698**
	Sig. (2-tailed)	.119	.098	.001		.009	.002	.000	.000
	N	40	40	40	40	40	40	40	40
PK5	Pearson Correlation	.068	.298	.351*	.406*	1	.699*	.348*	.663**
	Sig. (2-tailed)	.676	.061	.026	.009		.000	.028	.000
	N	40	40	40	40	40	40	40	40
PK6	Pearson Correlation	.102	.188	.473*	.473*	.699*	1	.425*	.708**
	Sig. (2-tailed)	.532	.244	.002	.002	.000		.006	.000
	N	40	40	40	40	40	40	40	40
PK7	Pearson Correlation	.356*	.531*	.537*	.537*	.348*	.425*	1	.754**
	Sig. (2-tailed)	.024	.000	.000	.000	.028	.006		.000
	N	40	40	40	40	40	40	40	40
TOTAL	Pearson Correlation	.564*	.682*	.812*	.698*	.663*	.708*	.754*	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	40	40	40	40	40	40	40	40

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).



c. Variabel Kepercayaan

Correlations

	KC1	KC2	KC3	KC4	KC5	KC6	KC7	KC8	TOTAL
KC1 Pearson Correlation	1	.486**	.392*	.380*	.476*	.501*	.559*	.668*	.796**
Sig. (2-tailed)		.001	.012	.016	.002	.001	.000	.000	.000
N	40	40	40	40	40	40	40	40	40
KC2 Pearson Correlation	.486**	1	.317*	.185	.280	.439*	.343*	.371*	.614**
Sig. (2-tailed)	.001		.046	.254	.080	.005	.030	.018	.000
N	40	40	40	40	40	40	40	40	40
KC3 Pearson Correlation	.392*	.317*	1	.211	.364*	.367*	.261	.286	.537**
Sig. (2-tailed)	.012	.046		.192	.021	.020	.104	.073	.000
N	40	40	40	40	40	40	40	40	40
KC4 Pearson Correlation	.380*	.185	.211	1	.470*	.432*	.327*	.308	.583**
Sig. (2-tailed)	.016	.254	.192		.002	.005	.039	.053	.000
N	40	40	40	40	40	40	40	40	40
KC5 Pearson Correlation	.476**	.280	.364*	.470*	1	.635*	.625*	.459*	.764**
Sig. (2-tailed)	.002	.080	.021	.002		.000	.000	.003	.000
N	40	40	40	40	40	40	40	40	40
KC6 Pearson Correlation	.501**	.439**	.367*	.432*	.635*	1	.552*	.562*	.798**
Sig. (2-tailed)	.001	.005	.020	.005	.000		.000	.000	.000
N	40	40	40	40	40	40	40	40	40
KC7 Pearson Correlation	.559**	.343*	.261	.327*	.625*	.552*	1	.621*	.769**
Sig. (2-tailed)	.000	.030	.104	.039	.000	.000		.000	.000
N	40	40	40	40	40	40	40	40	40
KC8 Pearson Correlation	.668**	.371*	.286	.308	.459*	.562*	.621*	1	.769**
Sig. (2-tailed)	.000	.018	.073	.053	.003	.000	.000		.000
N	40	40	40	40	40	40	40	40	40
TOTAL Pearson Correlation	.796**	.614**	.537*	.583*	.764*	.798*	.769*	.769*	1
Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
N	40	40	40	40	40	40	40	40	40

\*\* . Correlation is significant at the 0.01 level (2-tailed).

\* . Correlation is significant at the 0.05 level (2-tailed).

d. Variabel Niat Pembelian Kembali

**Correlations**

		NPK1	NPK2	NPK3	NPK4	NPK5	TOTAL
NPK 1	Pearson Correlation	1	.697**	.412**	.492**	.535**	.772**
	Sig. (2-tailed)		.000	.008	.001	.000	.000
	N	40	40	40	40	40	40
NPK 2	Pearson Correlation	.697**	1	.622**	.550**	.700**	.887**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	40	40	40	40	40	40
NPK 3	Pearson Correlation	.412**	.622**	1	.623**	.543**	.788**
	Sig. (2-tailed)	.008	.000		.000	.000	.000
	N	40	40	40	40	40	40
NPK 4	Pearson Correlation	.492**	.550**	.623**	1	.617**	.792**
	Sig. (2-tailed)	.001	.000	.000		.000	.000
	N	40	40	40	40	40	40
NPK 5	Pearson Correlation	.535**	.700**	.543**	.617**	1	.831**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	40	40	40	40	40	40
TOTAL	Pearson Correlation	.772**	.887**	.788**	.792**	.831**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	40	40	40	40	40	40

\*\* . Correlation is significant at the 0.01 level (2-tailed).

## 2. Uji Reliabilitas

### a. Variabel Kepuasan Pelanggan

**Case Processing Summary**

		N	%
Cases	Valid	40	100.0
	Excluded <sup>a</sup>	0	.0
	Total	40	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.746	.851	11

### b. Variabel PKME

**Case Processing Summary**

		N	%
Cases	Valid	40	100.0
	Excluded <sup>a</sup>	0	.0
	Total	40	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.772	.879	8

### c. Variabel Kepercayaan

**Case Processing Summary**

		N	%
Cases	Valid	40	100.0
	Excluded <sup>a</sup>	0	.0
	Total	40	100.0

a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.773	.895	9

d. Variabel Niat Pembelian Kembali

**Case Processing Summary**

		N	%
Cases	Valid	40	100.0
	Excluded <sup>a</sup>	0	.0
	Total	40	100.0

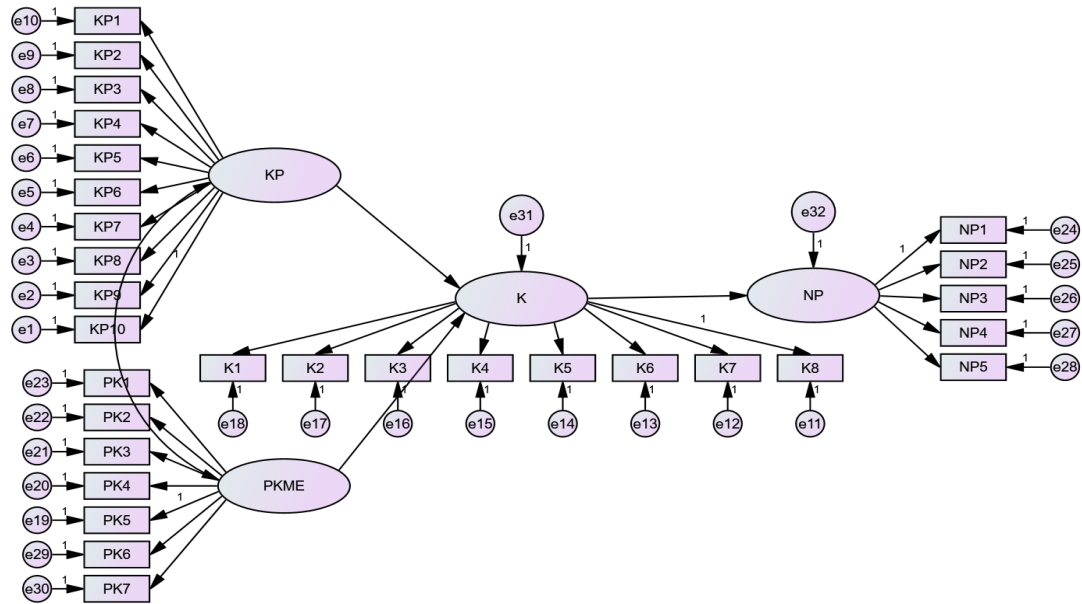
a. Listwise deletion based on all variables in the procedure.

**Reliability Statistics**

Cronbach's Alpha	Cronbach's Alpha Based on Standardized Items	N of Items
.809	.920	6

### Lampiran 3. Hasil Uji Analisis tanpa Moderasi

#### 1. Model Penelitian tanpa Interaksi



#### 2. Hasil Loading Factor

Standardized Regression Weights: (Group number 1 - Default model)

	Estimate
K <--- KP	.256
K <--- PKME	.406
NP <--- K	.319
KP10 <--- KP	.555
KP9 <--- KP	.444
KP8 <--- KP	.364
KP7 <--- KP	.514
KP6 <--- KP	.743
KP5 <--- KP	.483
KP4 <--- KP	.622
KP3 <--- KP	.584
KP2 <--- KP	.651
KP1 <--- KP	.616
K8 <--- K	.559

	Estimate
K7 <--- K	.408
K6 <--- K	.621
K5 <--- K	.587
K4 <--- K	.460
K3 <--- K	.499
K2 <--- K	.503
K1 <--- K	.467
PK5 <--- PKME	.742
PK4 <--- PKME	.760
PK3 <--- PKME	.495
PK2 <--- PKME	.532
PK1 <--- PKME	.543
NP1 <--- NP	1.150
NP2 <--- NP	.619
NP3 <--- NP	-.009
NP4 <--- NP	-.050
NP5 <--- NP	.203
PK6 <--- PKME	.282
PK7 <--- PKME	.353

### 3. Hasil *Error Variances*

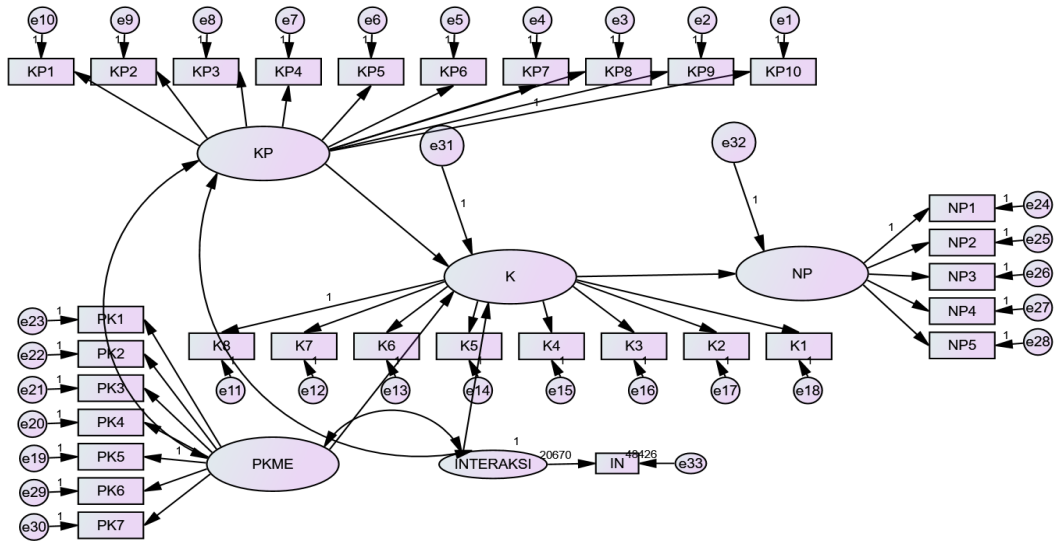
#### **Variances: (Group number 1 - Default model)**

	Estimate	S.E.	C.R.	P	Label
KP	.140	.038	3.710	***	par_31
PKME	.306	.059	5.208	***	par_32
e31	.097	.029	3.374	***	par_33
e32	.834	.231	3.604	***	par_34
e1	.314	.036	8.632	***	par_35
e2	.738	.082	8.958	***	par_36
e3	.582	.064	9.108	***	par_37
e4	.438	.050	8.773	***	par_38
e5	.262	.036	7.355	***	par_39
e6	.512	.058	8.862	***	par_40
e7	.384	.046	8.331	***	par_41
e8	.378	.044	8.517	***	par_42
e9	.336	.041	8.159	***	par_43
e10	.241	.029	8.365	***	par_44

	Estimate	S.E.	C.R.	P	Label
e11	.336	.041	8.182	***	par_45
e12	.442	.050	8.840	***	par_46
e13	.294	.038	7.732	***	par_47
e14	.298	.037	7.996	***	par_48
e15	.563	.065	8.664	***	par_49
e16	.449	.053	8.501	***	par_50
e17	.399	.047	8.479	***	par_51
e18	.457	.053	8.637	***	par_52
e19	.250	.037	6.813	***	par_53
e20	.267	.041	6.516	***	par_54
e21	.973	.112	8.696	***	par_55
e22	.801	.094	8.554	***	par_56
e23	.415	.049	8.505	***	par_57
e24	-.226	.215	-1.052	.293	par_58
e25	.478	.085	5.608	***	par_59
e26	1.060	.113	9.354	***	par_60
e27	1.172	.125	9.361	***	par_61
e28	1.014	.108	9.390	***	par_62
e29	.452	.049	9.180	***	par_63
e30	.434	.048	9.069	***	par_64

Lampiran 4. Hasil Uji Analisis dengan Interaksi Moderasi

1. Model Penelitian dengan Interaksi



The results that follow are therefore incorrect.

Chi-square = 1573.537

Degrees of freedom = 428

Probability level = .000

2. Uji Hipotesis

Regression Weights: (Group number 1 - Default model)

		Estimate	S.E.	C.R.	P	Label
K	<--- KP	.564	.129	2.826	.005	par_1
K	<--- PKME	.543	.135	2.533	.011	par_2
K	<--- INTERAKSI	.630	.100	3.880	***	par_31
NP	<--- K	.821	.206	3.976	***	par_3
KP10	<--- KP	1.000				
KP9	<--- KP	1.426	.178	7.989	***	par_4
KP8	<--- KP	1.210	.152	7.961	***	par_5
KP7	<--- KP	1.090	.141	7.751	***	par_6
KP6	<--- KP	1.225	.147	8.338	***	par_7
KP5	<--- KP	1.251	.154	8.125	***	par_8
KP4	<--- KP	1.051	.141	7.467	***	par_9



	Estimate	S.E.	C.R.	P	Label
KP3 <--- KP	1.085	.139	7.816	***	par_10
KP2 <--- KP	1.186	.145	8.196	***	par_11
KP1 <--- KP	.838	.111	7.525	***	par_12
K8 <--- K	1.000				
K7 <--- K	.755	.183	4.132	***	par_13
K6 <--- K	1.118	.198	5.640	***	par_14
K5 <--- K	1.054	.191	5.528	***	par_15
K4 <--- K	1.041	.221	4.712	***	par_16
K3 <--- K	1.025	.206	4.966	***	par_17
K2 <--- K	1.001	.197	5.075	***	par_18
K1 <--- K	.949	.200	4.738	***	par_19
PK5 <--- PKME	1.000				
PK4 <--- PKME	1.158	.143	8.083	***	par_20
PK3 <--- PKME	1.941	.226	8.596	***	par_21
PK2 <--- PKME	1.767	.207	8.522	***	par_22
PK1 <--- PKME	1.038	.132	7.860	***	par_23
NP1 <--- NP	1.000				
NP2 <--- NP	.565	.140	4.026	***	par_24
NP3 <--- NP	-.010	.068	-.142	.887	par_25
NP4 <--- NP	-.056	.073	-.770	.441	par_26
NP5 <--- NP	.215	.089	2.416	.016	par_27
PK6 <--- PKME	.987	.124	7.981	***	par_28
PK7 <--- PKME	.868	.115	7.577	***	par_29
IN <--- INTERAKSI	20670.000				
IN <--- e33	48426.000				

### 3. Hasil *Confirmatory Factor Analysis*

#### Standardized Regression Weights: (Group number 1 - Default model)

	Estimate
K <--- KP	.563
K <--- PKME	.532
K <--- INTERAKSI	.661
NP <--- K	.523
KP10 <--- KP	.561
KP9 <--- KP	.563
KP8 <--- KP	.559
KP7 <--- KP	.535

			Estimate
KP6	<---	KP	.606
KP5	<---	KP	.579
KP4	<---	KP	.503
KP3	<---	KP	.542
KP2	<---	KP	.588
KP1	<---	KP	.509
K8	<---	K	.543
K7	<---	K	.694
K6	<---	K	.614
K5	<---	K	.593
K4	<---	K	.668
K3	<---	K	.504
K2	<---	K	.520
K1	<---	K	.671
PK5	<---	PKME	.593
PK4	<---	PKME	.536
PK3	<---	PKME	.629
PK2	<---	PKME	.615
PK1	<---	PKME	.598
NP1	<---	NP	1.151
NP2	<---	NP	.619
NP3	<---	NP	.609
NP4	<---	NP	.650
NP5	<---	NP	.601
PK6	<---	PKME	.518
PK7	<---	PKME	.654
IN	<---	INTERAKSI	90.572

#### 4. Hasil Degrees of Freedom

##### Computation of degrees of freedom (Default model)

Number of distinct sample moments: 496  
Number of distinct parameters to be estimated: 68  
Degrees of freedom (496 - 68): 428

## 5. Hasil Normalitas Data

### Assessment of normality (Group number 1)

Variable	min	max	skew	c.r.	kurtosis	c.r.
IN	392.000	1680.000	.228	1.234	.227	.615
PK7	2.000	5.000	-.504	-2.728	.475	1.287
PK6	2.000	5.000	-.029	-.155	-.536	-1.451
NP5	1.000	5.000	-.204	-1.105	-.640	-1.734
NP4	1.000	5.000	-.219	-1.185	-.638	-1.727
NP3	1.000	5.000	-.302	-1.634	-.436	-1.181
NP2	1.000	5.000	-.586	-3.174	.275	.744
NP1	1.000	5.000	-.408	-2.212	.434	1.176
PK1	2.000	5.000	-.210	-1.138	-.295	-.800
PK2	1.000	5.000	-.072	-.389	-.680	-1.842
PK3	1.000	5.000	.036	.197	-.793	-2.147
PK4	1.000	5.000	-.389	-2.108	.160	.433
PK5	1.000	5.000	-.358	-1.940	.395	1.069
K1	2.000	5.000	-.223	-1.210	-.383	-1.037
K2	1.000	5.000	-.507	-2.744	.753	2.040
K3	2.000	5.000	-.251	-1.361	-.495	-1.339
K4	1.000	5.000	-.506	-2.743	.056	.151
K5	2.000	5.000	-.459	-2.484	.551	1.493
K6	2.000	5.000	-.155	-.840	-.155	-.420
K7	2.000	5.000	-.423	-2.289	.175	.474
K8	2.000	5.000	-.084	-.457	-.674	-1.825
KP1	2.000	5.000	-.554	-2.998	1.283	3.474
KP2	1.000	5.000	-.382	-2.069	.281	.761
KP3	1.000	5.000	-.445	-2.408	.907	2.457
KP4	2.000	5.000	-.750	-4.064	.222	.600
KP5	2.000	5.000	.117	.631	-.556	-1.505
KP6	1.000	5.000	-.733	-3.971	1.033	2.798
KP7	1.000	5.000	-.600	-3.251	.664	1.798
KP8	2.000	5.000	-.422	-2.284	-.334	-.904
KP9	1.000	5.000	-.336	-1.818	-.651	-1.764
KP10	2.000	5.000	-.236	-1.279	-.124	-.336
Multivariate					95.014	1.934

6. Hasil Uji *Outliers*

**Observations farthest from the centroid (Mahalanobis distance) (Group number 1)**

Observation number	Mahalanobis d-squared	p1	p2
21	76.251	.000	.056
163	72.726	.000	.050
129	64.008	.000	.051
13	63.889	.000	.052
172	62.260	.001	.072
96	58.457	.002	.157
93	58.344	.002	.121
46	53.387	.007	.116
15	51.790	.011	.187
123	50.795	.014	.157
33	50.325	.016	.121
150	49.155	.020	.131
73	49.128	.020	.169
105	48.724	.022	.134
141	46.541	.036	.121
118	46.373	.037	.124
160	46.182	.039	.308
55	46.176	.039	.357
128	45.523	.045	.321
156	45.442	.046	.279
154	45.259	.047	.236
80	45.086	.049	.399
168	44.492	.055	.383
151	44.406	.056	.326
39	43.934	.062	.275
64	43.606	.066	.270
121	42.680	.079	.247
134	42.420	.083	.362
89	41.423	.100	.492
175	41.356	.101	.592
115	41.222	.104	.541
135	40.878	.110	.511
91	40.746	.113	.478
107	40.584	.116	.432
99	39.905	.131	.453
47	39.806	.133	.543
83	39.714	.136	.777

Observation number	Mahalanobis d-squared	p1	p2
104	39.691	.136	.321
90	39.019	.153	.279
102	38.395	.169	.236
159	38.277	.173	.399
11	38.232	.174	.383
82	37.826	.186	.326
142	37.401	.199	.157
43	37.392	.199	.121
95	37.215	.205	.116
26	36.949	.213	.187
41	36.639	.224	.157
125	36.079	.243	.157
30	36.072	.243	.121
145	35.948	.248	.116
155	35.532	.263	.187
38	35.490	.265	.157
97	35.486	.265	.121
48	35.303	.272	.131
153	35.025	.283	.169
152	35.013	.283	.134
114	34.929	.287	.121
108	34.779	.293	.124
173	34.104	.321	.308
1	33.862	.331	.357
92	33.814	.333	.321
157	33.782	.335	.279
44	33.763	.335	.236
161	33.266	.357	.399
143	33.174	.362	.383
9	33.172	.362	.326
146	33.165	.362	.275
139	33.053	.367	.270
40	32.987	.370	.247
109	32.607	.388	.362
17	32.230	.406	.492
86	31.918	.421	.592
122	31.899	.422	.541
101	31.841	.424	.511
112	31.789	.427	.478
76	31.760	.428	.432

Observation number	Mahalanobis d-squared	p1	p2
53	31.605	.436	.453
170	31.321	.450	.543
65	30.718	.480	.777
120	30.624	.485	.770
75	30.562	.488	.749
52	30.324	.501	.801
10	30.196	.507	.808
133	30.080	.513	.810
60	29.853	.525	.851
137	29.763	.530	.844
103	29.574	.539	.869
42	29.516	.542	.854
45	29.256	.556	.897
85	29.177	.560	.889
62	28.981	.570	.911
119	28.776	.581	.931
171	28.541	.593	.952
27	28.464	.597	.948
138	28.276	.607	.959
149	28.139	.614	.962
136	28.081	.617	.956
12	28.071	.618	.942
67	27.973	.623	.940

## 7. Hasil Uji *Goodness of Fit*

### Model Fit Summary

#### CMIN

Model	NPAR	CMIN	DF	P	CMIN/DF
Default model	68	1573.537	428	.000	3.676
Saturated model	496	.000	0		
Independence model	31	3419.392	465	.000	7.354

#### RMR, GFI

Model	RMR	GFI	AGFI	PGFI
Default model	7.164	.924	.911	.899
Saturated model	.000	1.000		
Independence model	21.026	.338	.293	.317

### Baseline Comparisons

Model	NFI Delta1	RFI rho1	IFI Delta2	TLI rho2	CFI
Default model	.540	.500	.617	.579	.612
Saturated model	1.000		1.000		1.000
Independence model	.000	.000	.000	.000	.000

### Parsimony-Adjusted Measures

Model	PRATIO	PNFI	PCFI
Default model	.920	.497	.564
Saturated model	.000	.000	.000
Independence model	1.000	.000	.000

### NCP

Model	NCP	LO 90	HI 90
Default model	1145.537	1027.976	1270.647
Saturated model	.000	.000	.000
Independence model	2954.392	2772.299	3143.857

### FMIN

Model	FMIN	F0	LO 90	HI 90
Default model	8.992	6.546	5.874	7.261
Saturated model	.000	.000	.000	.000
Independence model	19.539	16.882	15.842	17.965

### RMSEA

Model	RMSEA	LO 90	HI 90	PCLOSE
Default model	.124	.117	.130	.000
Independence model	.191	.185	.197	.000

### AIC

Model	AIC	BCC	BIC	CAIC
Default model	1709.537	1739.971	1925.130	1993.130
Saturated model	992.000	1213.986	2564.560	3060.560
Independence model	3481.392	3495.266	3579.677	3610.677

**ECVI**

Model	ECVI	LO 90	HI 90	MECVI
Default model	9.769	9.097	10.484	9.943
Saturated model	5.669	5.669	5.669	6.937
Independence model	19.894	18.853	20.976	19.973

**HOELTER**

Model	HOELTER .05	HOELTER .01
Default model	54	56
Independence model	27	28