

Remuneration System Effect on Service quality, Cost Effective, and outcomes of Private Hospitals

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Abstract

The aim of the research was to explain that health service quality, cost-effective, and human resource outcomes was affected by remuneration on a private hospital in Indonesia.

The method to analyze the affect of remuneration was a quantative approach with a cross-sectional survey. Data was collected by delivering questioners. The samples were 58 hospitals. To analyses the data used Alternative of Structural Equation Model, that was PLS or Partial Least Square.

The results: the remuneration effected on quality health service, the cost-effective, and the human resource outcomes.

Conclusion: to improve the health service, cost-effective and human resource outcomes, the hospital should rectify the remuneration system.

Keywords: remuneration, health services, cost, outcomes