

CHAPTER III

ANALYSIS AND DATA INTERPRETATION

A. E-PROCUREMENT IN SPECIAL REGION OF YOGYAKARTA

E-procurement in Special Region of Yogyakarta implemented since 2008. In 2008, e-procurement is still under control by the board of Development and Regional Planning (BAPPEDA) as Team Addhoc in the field of control, after four years under control of BAPPEDA, in 2013 moved to under the Department of Transportation, Communication and Information (DISHUBKOMINFO) DIY. After two years in DISHUBKOMINFO, finally in 2016 under the auspices of the Department of Information and Communication (DISKOMINFO) DIY because Department of Transportation, Communications and Information have been separated become Department of Information and Communication (DISKOMINFO).

In this research, examined at the Office of LPSE DIY and Independent Procurement section (BLP) DIY as well as 10 correspondents of vendors (CV/PT) to be interviewed. There are five vendors (CV/PT) who did not win the auction, namely CV. Pradipa Kreatif Media, CV. Dua Tiga Empat Konsultan, CV. Bintang Abadi, PT. Karya Agung and CV. Anugrah. And then, there are five vendors (CV/PT) wins more than nine times. They are CV. Sakalike, CV. Madani Callysta Saibuyun, PT. Surya Praga, PT. Tripatra Konsultan and CV. Reka Kusuma Buana.

However, three vendors (CV) that does not win the auction, namely CV. Dua Tiga Empat Konsultan, CV.Bintang Abadi and CV. Anugrah could not be reached. *First*, CV. Dua Tiga Empat Konsultan cannot be contacted and the address is not clear. *Second*, CV.Bintang Abadi cannot be contacted and they are having a project in Kulon Progo and not willing to be interviewed and *Third*, CV. Anugrah could not be reached and did not have a clear address. Therefore, researcher replaces the three vendors CV with three different CV with the same indicators that have never won the auction. There are PT.Kala Prana Konsultan, CV. Najah Hibatullah and CV Totalindo Media.

Table 3.1. List and Addresses of Ten Providers (PT/CV)

NO	Providers	Established	Address
1	PT. Surya Praga	2007	Prawirotaman MG. III/625 Yogyakarta
2	PT. Tripatra Konsultan	2011	Demblaksari RT 005 Baturetno, banguntapan bantul
3	CV. Madani Calyysta Saibuyun	2004	Jl. Pelemsari No 70, Pelemsari KG II RT 003 RW 001 Prenggan, Kotagede, Kota Yogyakarta
4	CV. Reka Kusuma Buana	1990	Jogahan, RT 25 RW 12, Bumirejo, lendah Kulon Progo
5	CV sakalike	2010	Gading Lumbung, Rt 17 Donotirto Kretek Bantul
6	CV. Najah Hibatullah	2009	Jl. Letkol subadri no 15 triharjo sleman
7	PT. Karya Agung	1999	Jl. Kebun raya,

			Toronggo RT 21/rw 07 Rejowinangun Kotagede
8	CV. Pradipa Kreatif Media	2008	Jl Gedongkuning selatan no 8b banguntapan
9	PT. Kala Prana Konsultan	1990	Jl. Wonocatur jd iv Rt 01 Rw 23 No. 250 bantul
10	CV. Totalindo Media	2008	Kl.Pramuka uh/7/2 Giwangan Yogyakarta

Source: Primary data and secondary data from each provider

Then in 2008, the Government of Special Region of Yogyakarta especially LPSE office has conducted socialization regarding the implementation of e-procurement. LPSE DIY provides socialization once in a year about the website latest application to the Providers. Such like, *Gabungan Pengusaha Seluruh Indonesia (GAPENSI)*, *Ikatan Nasional Konsultan Indonesia (INKINDO)*, and *Asosisasi Pengusaha Indonesia (APINDO)*. In addition, LPSE DIY open the opportunities for each service provider (vendor) if they want be given training about how to operate the technology especially LPSE's website directly in the LPSE's office or vendors can inviting LPSE's staffs to give training to the vendors.

"Socialization did once in a year if there are updates about the application, whether we as LPSE's staffs also provide opportunities for each provider (vendors) if they want to be given training in how to operate the LPSE website directly in the office. However, so far we have not been invited directly by the provider to giving and provide education and training on it "(Interview with the LPSE DIY Mrs. Endang on November 1st at 10:15 am).

In addition, socialization conducted by LPSE felt by the providers or vendors. With the socializations, providers (vendors) can feel the benefits on it.

"Socialization and training have often implemented by the government, but if we only read the ordinance it would be a bit difficult to be understood and therefore we need training and practice directly. Besides training from governments, we as fellow of consultants also exchange information on e-procurement So from many source we learned about it".(Interview with CV. Mr. Nugroho, Nov 5th, at 14:35)

The implementation of e-procurement in Special Region of Yogyakarta from 2008 until November 2016 had produced Tenders with a total about 3,551 tenders that have been successful implemented in the auction.

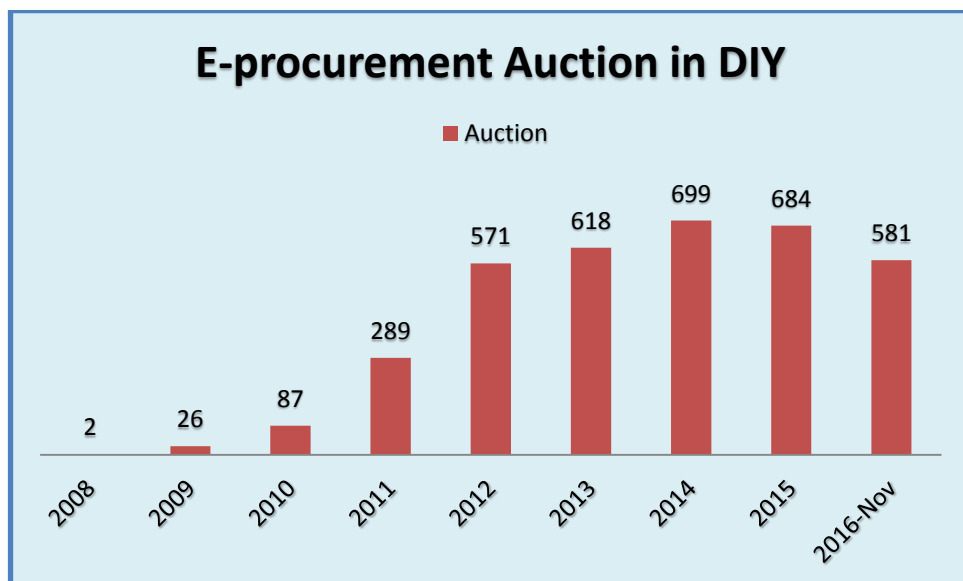


Figure 3.1. Total Auction of E-procurement in DIY in 2008 until Nov 2016

Source: Data processing by researcher from LPSE's Website of DIY

Based on the table above, it appears that e-procurement auction in Special Region of Yogyakarta increased greatly significant annually.

Based on data from LPSE's website, it was processed by the researcher in 2008 until 2014 it is significantly increase. But, in 2015 it is decrease but not really significant. However, there are still some auctions may not be done in e-procurement process. Moreover, the total auction done by e-procurement system is increase every year. It showed that much procurement done by e-procurement system and it doesn't need procurement manually.

“BLP itself was established in 2014, so the auction and all data from 2008-2013 that are still in each SKPD related. In addition, it is at the beginning of the implementation of its e-procurement system is not directly to be auctioned electronically. However, there are still not to be done manually” (Interview with BLP DIY Mr. Baroto on Nov 28th 2016, at 10.00 a.m)

Since 2008, the increases about number of tenders were successfully auctioned by the government so significantly. It can be caused by the following factors: *First*, in the early years of implementation of e-procurement information on e-procurement distributed to the vendors is not complete yet. *Second*, LPSE has conducted socialization to vendors regarding the procedures to operate technology especially how to use LPSE's website, but the human resources in the vendors themselves have not been able to directly operate it quickly. *Third*, at the beginning of e-procurement implementation the government does not directly impose a fully e-procurement.

1. Regulations From DIY's Governor About E-Procurement

Implementation of E-procurement in Special Region Yogyakarta supported with the regulations of the governor as a base of the government to implement e-procurement in Special Region Yogyakarta. It can be seen, based on the Governor Regulation (*Peraturan Presiden*) of Special Region of Yogyakarta number 27 in 2008 on Guidelines for electronic procurement in government of Special Region of Yogyakarta.

Governor Regulation was supported by the formation of LPSE DIY as a facilitator for the Independent Procurement Section (BLP) to spreading the announcements regarding the procurement. Further arrangements for LPSE have been set in Governor Decree (*Keputusan Gubernur*) of Special Region of Yogyakarta number 49 in 2012 about Formation of Electronic Procurement Services. In addition, for the establishment of the Independent Procurement Section (BLP) DIY was set Governor Regulation (*Peraturan Gubernur*) of Special Region of Yogyakarta Number 46 in 2016.

"Certainly in the procurement services we see the DIY governor serious and prioritize the implementation of e-procurement and become one of his main programs" (Interview with BLP Mrs. Dewi, on November 1st, 2016 at 11:15 a.m)

View the regulations issued by the government of Special Region of Yogyakarta to support the way of e-procurement in the province is already good. With the regulations can be seen DIY

government seriously to run the e-procurement. Regulations and decisions of the Governor of Yogyakarta became the main basis for implementing e-procurement in the province to realize e-procurement which is efficient, effective, transparent, open, competitive, fair, and accountable.

2. Infrastructures and Speed System of Electronic Procurement System (LPSE)

Infrastructure is one of the most important supporting elements in the implementation of e-procurement. Infrastructure is become important in the context of e-procurement. Generally, to implement e-procurement LPSE office require good infrastructure such as the Internet, a good server computer and so on.

Table 3.2. List and Number of Infrastructures in LPSE DIY:

No	Infrastructures	Total
1	<p>Computers :</p> <ul style="list-style-type: none"> a. 15 Computers for every civil servants b. 2 (Two) Computers at Bidding Room c. 2 (Two) Computers at Administration room d. 1 (One) Computer for guess (guess book) 	<p>There are 20 Computers to support LPSE's civil servants.</p>
2	<p>Internet Speed:</p> <p>Internet Speed in LPSE DIY use sharing system. LPSE DIY using internet speed in Provincial level is 400 mega.</p> <p>For LPSE office itself, LPSE use 10/15 Mbps</p>	

Source: Primary Data (Interview) with LPSE's staffs

LPSE office has support infrastructures such as computer and internet. LPSE office has 20 computers and divided for staffs, bidding room, administration room and for computer guess. Besides that, LPSE use 10/15 mbps internet speed.

"About the Infrastructure in this office we had Computers, servers and internet networks. But, for this moment the detail amount of infrastructure cannot be accessed by the public. Because, it still a confidential document right now "(Interview with LPSE DIY Mr. Zainuri, on Nov. 1st at 10:25 am)

Furthermore, computer and Internet networks in the office LPSE itself is very adequate. It is provided computer for each Civil Servant which would facilitate and accelerate the implementation as well as their performance. In addition, they also provided the computer and networking which can use by providers if they need direct trainer such as education and training in the LPSE office directly.

"the website and services are good enough, because we provide free internet, clear services, as well as computers that can be used if providers want to be trained "(Interview with LPSE DIY Mrs Endang ,on November 1st 2016, at 10:00 am)

In addition, the implementation of e-procurement every infrastructure need to be developed and controls to ensure the computer, server, internet network as well as the standards services to maintain the performance is work or not.

"because LPSE handled by Department of Information and Communications (DISKOMINFO) we have two contractors in charge of controlling the electrical side as well as the infrastructure of the data center. However, not only for LPSE

but all were under DISKOMINFO "(Interview with LPSE DIY Mr. Zainuri, on Nov. 1st at 10:25 am)

When talking about the existing system and managed by the LPSE as one important element in e-procurement, not in spite of some of the advantages and disadvantages are felt by the government of DIY and services provider in Yogyakarta who attended the auction in the province level.

E-procurement has advantages in view of the efficiency in terms of government. Such as the government has been using Electronic Procurement System (SPSE) which enable for the Government to summarize the document because it is centralized in one system and enable the Government to carry out the monitoring. In addition, the advantage of e-procurement in terms of providers (vendors) is provider (vendor) felt easier to uploading their tender document. Because, it is no longer submit bidding documents in hardcopy to the government but will only upload documents offers through the LPSE website. Moreover, the existence of e-procurement it helps provider (vendor) can easily to monitor procurement announcements that can be followed by providers (vendors) and the whole process starts from the introduction of the bidding documents until the announcement of the winner through the website LPSE.

"The advantages of e-procurement in the province are that we no longer have to print the document and give it to the government. However, after the e-procurement has been implemented in DIY government, so all documents already offers in the form of soft file and uploaded through the LPSE's

website "(Interview with Mrs. Meita PT.Surya Praga, on oct 31st 2016 at 13:30)

Additionally, the advantages that is given through the implementation of e-procurement, there are also some weaknesses. The weakness faced by LPSE office is about server error and it is not functioning properly. Because of Server error, LPSE cannot collect the data complete and accurate on all auctions, the number of providers which are participating in the auction and another data related to the auctions.

"To LPSE itself, actually we have an application to calculate the number of providers who participate in the auction, the auction amount in full through an application. However, we are hearing the application doesn't work so we cannot calculate the total number of auctions from 2008 until 2016; It is because website is updated the version. If the website is updated then the entire database will be impaired and therefore the application cannot retrieve the whole valid data". (Interview with LPSE DIY with Mrs. Endang, on November 1st at 10:00 am)

In this research, 10 vendors in interviewed stated that weakness of LPSE frequently encountered and complained by the providers (vendors) are often a server error occurred. So that, they cannot upload the offer document and all the requirements that they should met. System error occurred when the date of the deadline to upload the documents.

"In our opinion, one of the weaknesses that we found is error system. It's very makes us worry if the system of central error at the time of the day / date entry closing deadline of the tender document. Automatically we cannot submit the documents when the day was the last day to upload the

document "(Interview with Mrs. Meita PT. Surya Praga, on Oct. 31st at 13:30)

Moreover, the weakness complained by CV. Sakalike is about Electronic Procurement System (SPSE). Providers as the participant of the auction should fill out one by one about the data provider. For example, the providers of the auction should fill the data provider in LPSE DIY but if they want to follow the auction in another districts / provinces, the auction participant must fill out the data provider again. Then the opportunity for human error would be higher.

"The weakness of SPSE nowadays is we have to fill the data providers one by one, if we had to fill in the data provider of DIY then if we follow the auction in districts / provinces then we must reload the data provider. So that, the level of human error will probably occur because it is not yet integrated "(interview with CV. Sakalike Mr. Nugroho, on Nov 5th at 14.30 p.m)

According to BLP DIY, for now, it is true if tender participant want to participate in the auction must fill the data providers in each LPSE that will be followed. However, for the future LKPP will make integration so the auction participants do not fill the data provider repeatedly.

Many advantages and disadvantages encountered in implementing e-procurement in Special Region Yogyakarta is enough in terms of infrastructure as well as websites etc. Besides that, there are system down / error that makes the service provider cannot upload the offer documents while the system error / down.

Moreover, from all the weakness could being experienced for LPSE in Special Region of Yogyakarta and become evaluation materials to continue and improve the quality of service to the public, can improve the system and provide more human resources that can control the system to prevent errors.

Regarding the server suddenly error / down when the provider sends the offer documents, providers usually notify the LPSE through telephone or email. For LPSE as the responsible for the error server, they will respond quickly on notice about it.

"When the server is down / error we provide stretcher complaints via phone. However, usually the LPSE will require us to attach a print screen of the complaint and LPSE sends to the center for more information. For the response of LPSE they are responsive "(interview with Mrs. Meita PT. Surya Praga, on oct 31st 2016 at 13:30)

Server error usually occurs directly from the center. Therefore, providers cannot submit the offer documents. if the time limit is in charge of government for the uploading of offer documents is over and the provider have not submitted the offer documents by the deadline because of the server error, the date of the offering documents will be in retreat until LPSE's website can be normal again.

"When Server error, we usually wait until the deadline for sends of the offer documents is limit, if it over the deadline for send and the server remains automatic error we cannot send that document. If the website is back to normal, usually there is a notice from LPSE and the date delayed until an appointed

time "(interview with Mr. Paidi CV. Reka Kusuma Buana, on Nov. 5th at 10:30 am)

Completeness of infrastructure such as the internet or the server greatly helps speed service delivery. With the rapid infrastructure and complete system, providers who participate in the auction in the province will be satisfied with the services of LPSE DIY. In addition, the speed of the system can improve the LPSE auction information easily by the website; the existence of the website it is encourages the providers and Civil Servants to should understand how to operate the technology.

Eventually, it will be more efficient if government make system to fill providers data become integrated so the participants felt easier. This is particularly important in the era of globalization, where Civil Servants and the public are required to have high competitiveness about the operation of technology.

3. Analysis about Number of Human Resources

Human resources are the most important element after the availability of infrastructure. E-procurement in Special Region of Yogyakarta will not run optimally if its human resources cannot work properly. For LPSE DIY, it has seven Civil Servants and two contract workers (non-civil servants) to help implement the tasks and functions of the LPSE DIY.

Table 3.3. Number of Civil servants/outsourcing in LPSE office

No	Number of Civil Servants/Outsourcing in LPSE DIY
1	There are seven civil servants in LPSE office: <ol style="list-style-type: none"> a. The head of LPSE b. The Secretary of LPSE c. Two person in Administration unit d. Two Person in Registration and Verification unit e. One Person in Helpdesk unit
2	There are 3 Outsourcing in LPSE DIY

Source: *Primary Data (Interview) with LPSE DIY*

"We have seven Civil Servants and two contract workers. Where seven Civil Servants and three contract workers are organized in the Electronic Administrative Systems Unit, Registration and verifiers Unit, Services and Support Unit and secretariat staff "(Interview with LPSE DIY Mr. Zainuri, on Novembe 1st 2016 at 10:25 am)

Besides the human resources in LPSE office, human resources for work groups in Independent Procurement Section (BLP) are around 40 people. Four people as secretariat staff, three people in structural and assisted by outsourcing around five people. In addition, LPSE DIY also conduct education and training to improve the quality of their human resources.

"We as Civil Servants in the LPSE office have education and training directly from LKPP, but for the time of providing education and training is not necessarily. Usually, if there are new Civil Servants then they will be given education and training "(Interview with Mrs. Endang LPSE DIY, on November 1st 2016 at 10:00 am)

Not only LPSE, BLP also held training to human resources every three months and the speaker from various sources such from the central, provincial and even district / city level.

"Every three months, we have training for working group and PPK (official commitment maker). The trainer comes from various sources can be from the center (LKPP), or can be of institutions of provincial or regency / city "(Interview with Mrs. Dewi BLP DIY, on Nov 1st at 11:15)

Besides education and training obtained by Civil Servants in LPSE and BLP to increase their capacity and capability to work, there are complaints made by CV. Madani Callysta Saibuyun about capacity of BLP team.

"Some things became evaluation also about the capacity of Human Resources itself. From the BLP team, because there are some tasks that do not become a full-time job of BLP but still double duty with related agencies. This can give rise to a conflict of interest between them "(Interview with Mr. Adi Trisusanto CV. Madani Callysta Saibuyun, on November 2nd at 12:30)

Indeed, the best human resources who have high capacity and capability are important in the process of e- procurement. Sufficient human resources can certainly help s the whole process of e- procurement. If the number of human resources is not capable to organize e-procurement process then it can certainly slow the process of e-procurement and cannot provide a responsive services, transparency and accountable. However, on the other hand if the amount of human resources that exist in LPSE / BLP DIY over the task and functions (TUPOKSI) then it would also be futile and makes

inefficient in terms of duties, budget and only become big structure little function.

4. Analysis of Independent Supervisor and Operating Standard Service (SOP)

Internal supervisor was supervisor from the BLP, LPSE, SKPD or internal parties who have authority on e-procurement. The important aspect of the internal supervisor is to monitor the performance of BLP / LPSE in implementing tasks and functions (TUPOKSI) respectively. Internal supervisor is overseeing whether the tasks and functions (TUPOKSI) run conformity with the applicable regulations. Internal supervisor in the implementation of e-procurement aims to minimize the tendency for corruption, collusion and nepotism in e-procurement.

"we as BLP certainly have those special people who do the monitoring to monitor and control the tasks and function already in accordance with the SOP etc. every month the LPSE website will control by the secretariat staff amounted four staffs, three structural and five people from outsourcing" (Interview with Mrs. Dewi BLP DIY on November 1st 2016 at 11:15)

While external monitoring is a supervisor who came from outside the government. Internal supervisor can be from NGOs, public, students etc. External supervisor has function to monitor the performance of BLP / LPSE on e-procurement in Special Region of Yogyakarta. The existence of external supervisor in the e-procurement, help the government to improve transparency and

accountability. External supervisor is monitoring the performance and make the monitoring material as a material for evaluation and feedback to the relevant parties to improve better performance.

"from non-governmental certainly there is NGOs which do monitoring, it is possible for NGOs, providers and all public to be able to participate monitoring and LPSE very open to it" (interview with Mrs. Dewi BLP DIY on November 1st at 11:15)

Aside from the internal government and external that monitor the performance of LPSE in the auction on the field, providers and government will also continue to monitor the project in which it is to ascertain whether the auction is run in accordance with the date that has been set up and running in accordance the content of the contract between the service provider and the government.

"To monitor tender which ongoing, we (PT. Surya Praga) will monitor it. More than two people devoted to monitoring every month. Besides, the government also did monitoring because it is associated with such as time delays, etc., the government will certainly confirm directly to us "(interview with Mrs. Meita PT. Surya Praga, on oct 31st, 2016 at 13:30)

The internal supervisor can certainly improve monitoring to e-procurement and increased opportunities in terms of preventing corruption, collusion and nepotism that can happen in the auction of government goods / services. However, it can be used as a venue for irresponsible parties to take advantage of the opportunity to establish cooperation between the members of the internal government to launch their personal interests.

While the external supervisor is the supervisor of the NGOs and the public, they objectively monitoring in accordance with the existing reality in case of deviations that are not in accordance with the applicable regulations. However, external supervisor cannot directly influence policy directly and quickly. The public can provide monitoring reports in the form of what they think is a deviation by the contact is available on the LSPE website, telephone, email, or come to the office LPSE / BLP directly.

In addition to independent supervisor, to run correctly the tasks and functions (TUPOKSI) apart based on the regulations of the president, LKPP, governors and heads of institutions, of course; also LPSE / BLP office have a standard operating procedure (SOP). SOP serves as a standard for Civil Servants to carry out their duties in accordance with the tasks and functions (TUPOKSI).

In carrying out the tasks and function (TUPOKSI) LPSE and BLP certainly have SOP respectively as a standardization that must be fulfilled. LPSE and BLP DIY have both SOP (Standard Operating Procedures) from LKPP or from Secretariat DIY for submission of documents is completed auction of BLP and other support SOP from LPSE DIY.

B. ANALYSIS OF THE TRANSPARENCY ABOUT E PROCUREMENT IN DIY

Transparency is one of the principles of procurement of goods and services. E-procurement transparency in Special Region of Yogyakarta, namely all information relating to the procedures informed in detail and clearly in LPSE DIY website. Disclosure of all information to the public is one way to foster public confidence for its performance over the years.

Disclosure of information that can be accessed by the public, the public would be able to make this as the event to monitoring the performance of government to implement e-procurement. Overall, according to 10 service providers that have been interviewed said that generally LPSE DIY has been transparent in providing information regarding the requirement of the auction.

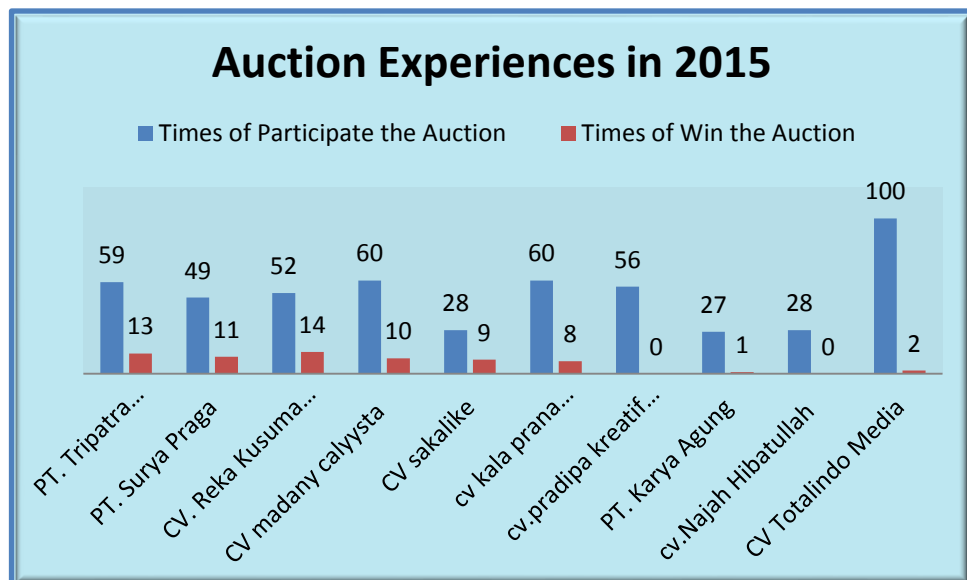


Figure 3.2 Auction experiences by 10 providers in 2015

Source: Website of LPSE DIY, Data Processing by author

This research is involving 10 providers who attended the auction in Special Region of Yogyakarta in 2015. The experience of each provider about auctions in 2015 indeed various. . CV Reka Kusuma Buana is one of the providers that have experience won the auction in Special Region of Yogyakarta in 2014 with highest score about 14 times and 52 times participate in the auction. Then followed by PT. Tripatra Konsultan is about 13 times and 59 times participate in the auctions, PT. Surya Praga is about 11 times and 49 times participate in the auction , CV. Madani calyysta saibuyun is about 10 times and 60 times participate in the auction, CV Sakalike is about nine times and 28 times participate in the auction.

However, PT. Kala Prana Konsultan is about eight times and 60 times participate in the auction, CV. Totalindo Media is about two times and 100 times participate in the auction, PT. Karya Agung is about once and 27 times participate in the auction, CV. Pradipa Creative Media 56 times participate in the auction and CV. Najah Hibatullah 28 times participate in the auction and both of them have no experience in Special region of Yogyakarta auction in 2015.

Looks quite significant differences which the amount of each provider is quite far its differences with the number of wins. Based on the presidential decree number 54 of article 19 which referred to the value of the ability of the package. However, for the value of the ability of the package for service providers is only for Procurement Construction and Other Services. Meanwhile, Providers who won more than 9 times usually win the auction in the auction of consulting work. There is no government

rules the amount of the limit to win, especially in Consulting work in one year, making providers can participate in the auction as much as possible and make BLP DIY free to decide the winner based on the requirements that have been determine.

In addition, based on interviews with BLP Yogyakarta in auction of consulting work is not regulated in the limit on the number to win the tender. It depends on a team of experts who are owned by their company. If based on the requirements and bidding documents in accordance with the requirements, it can enable these providers to win an auction.

“If the construction five times won the auctions. Actually, it depends on the experts of the team from the company itself. If, experts suffice it can be won. If the consulting services business entity it was no problem to win as long as the frequency of how many times the experts at the company is insufficient” (Interview with BLP DIY Mr. Baroto, on Nov 28th 2016 at 10.00 am)

Furthermore, there are several reasons why the 10 providers over not winning the auction, even though they had often participate in the auction in the province in 2015. The first reason is providers did not enter the bidding documents, does not pass the passing grade that has been determine by the auction committee, does not meet the threshold, not submit technical tender documents, infrastructure is not the name of the company, there is no document experts, did not meet the technical specifications, and has been in getting the lowest bid.

10 providers who have been interviewed have experience in different auctions. 10 providers are located in several provinces / cities in Special Region of Yogyakarta. They are from the city of Yogyakarta,

Sleman, Bantul and Kulon Progo Province. Which has the highest in the auction experience in Special Region of Yogyakarta in 2015 is CV.Reka Kusuma Buana.

1. Information about budget details. Registration, requirements, and tender implementation

Disclosure of information on all the activities of e-procurement has been published clearly in LPSE DIY website. Regarding the budget (the offer price), the government announced the offer price at LPSE website, so providers (vendors) and the whole public can see the price offers through the website LPSE DIY.

Pemenang Lelang							
Nama Lelang	Pengadaan Konstruksi Pembangunan Stadion Mandala Krida di Dinas Pendidikan Pemuda dan Olahraga						
Kategori	Pekerjaan Konstruksi						
Instansi	Pemerintah Provinsi D. I. Yogyakarta						
Satuan Kerja	Balai Pemuda dan Olahraga Dinas Pendidikan, Pemuda dan Olahraga						
Pagu	Rp 31.341.810.000,00						
HPS	Rp 31.341.787.000,00						
Nama Pemenang	PT. WASKITA KARYA (Persero) Tbk						
Alamat	Perum Taman Alamanda A-3 Jl. Kabupaten KM 3,8 Trihanggo Sleman - Sleman (Kab.) - DI Yogyakarta						
NPWP	01.001.614.5-542.002						
Harga Penawaran	Rp 30.564.488.000,00						
Hasil Evaluasi							
No	Nama Peserta	Administrasi	Teknis	Harga Penawaran	Harga Terkoreksi	Pemenang	Alasan
1	PT. Kathir Mas Samodra - 31.709.175.9-541.000						
2	PT. WASKITA KARYA (Persero) Tbk - 01.001.614.5-542.002	✔	✔	Rp 30.564.488.000,00	Rp 30.564.488.000,00	★	
3	PT. MAHESA SEJAHTERA - 21.005.007.6-544.000						
4	PT. CIPTA PERKASA PRIMA - 02.494.626.1-005.000						
5	PT.FAJARADHI KARYA - 02.378.726.0-009.000						
6	PT. UNGGUL JAYA GRESIK - 01.233.353.0-641.000						
7	CV. Delta Construction - 02.961.491.4-541.000						
8	PT Tuwuh Handayani - 02.778.132.7-544.000						
9	PT. KARYA AGUNG - 02.265.271.3-541.000						

Figure 3.3 the examples about Information of Budget details in an Construction works auction in 2015

Source: LPSE DIY Website

In LPSE DIY website has provided all the information about the details of the budget. Regarding *Harga Perkiraan Sendiri*, *Pagu Anggaran* and the Offer Price (*Harga Penawaran*). For the registration process for providers, providers only perform one registration process through LPSE DIY. Flow registration as a provider of services in the province as follows:

- a. Log in to address <http://lpse.jogjaprov.go.id/>
- b. Click to register as a provider of goods / services
- c. Download application form / registration form contains the data providers, such as: corporate identity, certificates, business licenses, owners, managers, and staff experts
- d. Download entry form, containing the affidavit (sealed), letters of appointment admin, and the power of attorney (sealed)
- e. Upon receiving a confirmation email from LPSE, click the link LPSE to continue the registration process
- f. Filling company data
- g. then verifies the document to the office of LPSE DIY
- h. verification to bring: a registration form, an entry form, ID card (director, admin authorized) (original and photocopy), NPWP (original and photocopy), letter of business license (original and photocopy), TDP (original and photocopy), *Akta Pendirian* (original and photocopy), *Akta Perubahan* (original and photocopy)

- i. inclusion of all documents (photocopy) into mah snelhecter, show the original documents to the clerk checked verifier for
- j. Verification is completed, USER ID and PASSWORD as the provider can already be used. (USER ID and PASSWORD can be used in LPSE throughout Indonesia if the provider has enabled aggregation menu)
- k. Click the activation of aggregation on the home page after login on the website provider LPSE. At the time of activation, aggregation inaproc system wills identification of duplicate data (User ID, email, NPWP, and other corporate identity) in all LPSE.

All the requirements of registration and the registration process can be accessed directly in the office LPSE hardcopy form or may directly register via the website DIY LPSE which further process and requirement of registration will be sent via email provider who has been registered. Regarding the registration system providers in the last stage of written that the service provider must enable the aggregation menu first so that User ID and passwords can be used throughout Indonesia. it is certainly, can slow registration process, process / registration system is still in layers in which the service provider must register in LPSE DIY and after that should enable aggregation menu in advance to be able to follow the auction nationally.

"I think our system is multi-layered. Though, this system is already a national system. Obviously, this is a little convoluted for us as a provider. Perhaps, in the future can be improved its registration system by registering just once but a password and user ID can be used throughout Indonesia "(interview via phone with Mr. Danang CV.Najah Hibatullah, on Nov 12th 2016, at 15.15 p.m).

The screenshot shows the registration page of the LPSE DAERAH ISTIMEWA YOGYAKARTA website. The page features a header with the 'jogja istimewa' logo and the text 'SPSE Versi 4.1 LPSE PEMDA DIY Klik disini'. Below the header is a navigation menu with links for Home, Tentang Kami, Tanya Jawab, Regulasi, Site Map, and Kontak Kami. The main content area is titled 'Pendaftaran - 1' and contains the following text: 'Sebelum melakukan pendaftaran ke LPSE, kami perlu memastikan alamat email Anda. Pastikan alamat email Anda benar..'. Below this text is a dropdown menu for 'Vendor' set to 'Nasional', an email input field with the placeholder 'Masukkan alamat email', and a list of two download links: '1. Download Formulir Pendaftaran (Form_Penyedia.xls)' and '2. Download Formulir Keikutsertaan (Formulir_Keikutsertaan.doc)'. At the bottom, there are two buttons: 'Mendaftar' and 'Kembali'.

Figure 3.4. The steps to apply to being a vendor through LPSE DIY website

Source: LPSE DIY Website

Regarding the requirement to participate in the auction, each auction has been described clearly in LPSE DIY website. Service providers and all people can access and view all of the requirements of the various categories of the auction. Start from category procurement, construction, consulting services business entity, individual consulting services and other services.

Informasi Lelang			
Kode Lelang	3622013		
Nama Lelang	Pengerukan Kolam Pelabuhan Tanjung Adikarto		
Keterangan			
Tahap Lelang Saat Ini	Lelang sudah selesai		
Instansi	Pemerintah Provinsi D. I. Yogyakarta		
Satuan Kerja	Dinas Kelautan dan Perikanan		
Kategori	Pekerjaan Konstruksi		
Metode Pengadaan	e-Lelang Umum	Metode Kualifikasi	Pascakualifikasi
Metode Dokumen	Satu File	Metode Evaluasi	Sistem Gugur
Anggaran	2015 - APBN		
Nilai Pagu Paket	Rp 9.631.700.000,00	Nilai HPS Paket	Rp 9.608.753.000,00
Jenis Kontrak	Cara Pembayaran		Harga Satuan
	Pembebanan Tahun Anggaran		Tahun Tunggal
	Sumber Dana		Pengadaan Tunggal
Kualifikasi Usaha	Perusahaan Non Kecil		
Lokasi Pekerjaan	PP Tanjung Adikarto, Karangwuni, Wates, Kulon Progo - Kulon Progo (Kab.)		
Syarat Kualifikasi	* Ijin Usaha Klasifikasi		
	IJK Sipil		
	SBU Sub-Klasifikasi Jasa Pelaksana untuk Konstruksi Saluran Air, Pelabuhan, Dam, dan Prasarana Sumber Daya Air Lainnya (SI001)		
	* Telah melunasi kewajiban pajak tahun terakhir (SPT/PPH) dan Memiliki NPWP		
	* Memiliki Kemampuan Dasar (KD) sebesar Rp. 9.608.753.000,-		
	* Memiliki Tenaga Ahli dan Tenaga Teknis/ Terampil dengan kualifikasi keahlian sesuai dengan pekerjaan yang akan dilaksanakan		
Peserta Lelang	39 Peserta [Detil...]		
	Dokumen Lain		
	Dokumen Lain		
	Tanggal Kirim		

Figure 3.5. Examples construction procurement requirements (Pengerukan Kolam Pelabuhan Tanjung Adikarto) in 2015

Source: LPSE DIY Website

The auction requirements that must be fulfilled by participate in the auction can be easily accessed by providers.

"All the conditions auction already on the website, every auction is already there are conditions that must be adjusted and it was described fully on the website, we can see all of the requirements of the auction on the LPSE DIY website " (interview with Mr. Rois PT. Tripatra Konsultan, on Nov 3rd · 2016 at 09:55 a.m)

Information on the auction date of announcement of qualifying until the signing of the contract has been published on the website LPSE. However, in the implementation of it sometimes not in accordance with the schedule set out in LPSE DIY website. Because some obstacles such as the server is down, work around budget allocations make the government delaying the time to upload the offer document and other reasons.

"If the server is down at the time of the deadline for the upload of the offer document, it is usually after the server returns to normal will be notified and usually time will be delayed" (interview with Mr. Paidi CV. Reka Kusuma Buana, on Nov 5th, 2016 at 10:30)

Regarding information about auctions are already completed can be accessed at the website DIY LPSE related announcement auction, bidders, the offer price as well as the winner of the tender. All information about the budget, how to register, requirements and overall auction results announcement can be accessed at <https://lpse.jogjaprov.go.id> which is managed by the LPSE DIY. All information is available on the website reflect the transparency of LPSE DIY to embody the principle of the procurement. This can improve the quality of provision of information on DIY LPSE office So that, it can compete with other provinces in terms of transparency of information on e-procurement.

2. Analysis About Time To Prepare The Offer Document (*Dokumen Penawaran*)

Time to prepare the offer documents from the announcement of the auction until the deadline to submit an offer document, PT / CV sent to LPSE DIY 1 has been described in Presidential Regulation (*Peraturan Gubernur*) No. 54, Article 60 of 2010 concerning Procurement of Government Goods / Services.

The time given by the government to prepare offer documents, namely:

- a. Public Bidding with prequalification, Auctions Limited or General Selection is for three days.
- b. Public Auction and the General Selection Individuals with post qualification for at least two working days.
- c. Auctions Simple, Direct Election or Selection Simple Individual for one working day after the briefing up with at least two working days after the signing of the Minutes of Giving explanation.
- d. Selection Simple with prequalification for three business days

Each different type of auction has different time given to upload the offer documents. The times specified in the presidential decree number 54, article 60 in 2010 sometimes does not run in accordance with the reality on the field. The auction time limit can be exceeded if the server is in charge of LKPP / LPSE DIY cannot function properly or the server goes down.

If the server goes down / error takes time for LKPP / LPSE DIY in order to check the errors or server downtime occurs. So LPSE DIY necessary to delay the time to upload the offer documents causing service providers cannot upload documents in timely deals. Moreover, the effectiveness of the time that has been set in the presidential decree number 54 of article 60 in 2010, to upload the offer documents, sometimes less effective where the

short time makes provider must prepare all offer documents and meet all the requirements of the auction. This resulted is providers cannot meet the bidding documents as well because of the short time.

"For the time which only three or five days to prepare the document, in our opinion it is less effective. Especially if we have to prepare documents to upload the complex auction, we need more time to prepare for that"(interview with Mrs. Ari CV. Pradipa Kreatif Media, on Nov 3rd at 11:30)

The time was given by the government to upload the offer documents indeed very limited. Therefore, to pursue such time limit providers must have Human Resources in CV / PT itself to support and pursue the deadline set by the government, so that the limited time offer document is completed on time.

"The time given by the government of DIY as a limit to provide any documents usually offers an average of three to five days. According to the CV. Najah Hibatullah the time is quite effective for us. However, we will be a little prepare offer documents very quickly where we also follow and must include offer documents in other places "(interview via phone with Mr.Danang CV. Najah Hibatullah, on Nov 12th at 15.15)

A short time make government take a short time and efficiently to carry out an auction. Besides that, indeed with limited time make the provider must be faster to meet all the requirements that existed up to the time of submission deadline of the offer document.

3. Complete Information About Procedures In Steps of Bid Appraisal

Auction procedure has been available in full on the website LPSE DIY. Information about all of the terms auctions can be accessed easily by the service providers and all the public. Providers who want to participate in the auction will go through the stages of selecting a winner from the announcement of the procurement plan until the announcement of the winning bidder. In addition, the BLP is working group tasked to decide the winner in an auction.

So far, to determine the winner of the auction seen through the offer documents uploaded by the providers. Every CV / PT could win if all of the terms given by BLP be fulfilled by the provider. Based on the presidential decree number 54 of 2010 Article 49 the evaluation method in the selection of deals Consulting Services Providers can be done by using:

- a. The method of evaluation based on quality; maintaining the quality of technical offers as a factor in determining the results / benefits (outcome) overall
- b. Evaluation method based on quality and cost; scope, output, the time of assignment and other matters as well as the costs can be determined easily, clearly and precisely.

- c. Evaluation method based Budget Ceiling, the existing rules governing the (standard), can be specified precisely; or budgets do not exceed a certain threshold
- d. Based on the lowest cost method of evaluation used for work that is both simple and standard.

According to the presidential decree number 54 of article 48 paragraphs 05 in evaluating BLP / Procurement Officer shall not modify, add and / or subtract criteria and procedures for evaluation after the Bid submission deadline. However, for CV / PT still do not know what kind of assessment indicators to determine the winner of the auction.

In addition, under the presidential decree number 54 of article 19 of 2010 regarding providers, some things should be owned by the service provider, namely: human resources, capital, equipment and other facilities required for the Procurement of Goods / Services, its activities are not suspended, have a fixed address and clear and can be reached by delivery services.

"We want government to survey and see the feasibility of the facilities owned by the company which will win either of human resource, offices etc. However, during this time it never existed. What are important data and documents all in the meet; it can be a winner regardless of the real condition of the company "(interview with Mr. Muhayat PT. Karya Agung, on Nov 5th 2016 at 11:15 am)

Furthermore, in data verification, if the working group (*Kelompok Kerja*) or BLP team still feel less confident with the participants of the auction then they will conduct field surveys to

see if there are facilities, financial, or any office of the providers. (Interview with BLP DIY Mr, Baroto, Nov 28th 2016, at 10.00 a.m)

In deciding a winning bidder in addition to seeing the tender document is complete it would be good if the BLP has special team that can be surveyed directly to every CV / PT who participate in the auction if it already has some of the above-mentioned article 54 of the Presidential Decree 19 of 2010. this is to avoid CV / PT which turned out to be complete in giving the bidding documents but did not have a permanent office, the address cannot be reached, or do not have the facilities and human resources are adequate. Thus, in deciding a winner of the tender is not only seen by the documents that are sent will however be able to compare the capacity of service providers in a manner directly surveying all the facilities and human resources.

“Some Indicators to determine the winner of an auction viewed from three angles. Namely: In terms of administration, namely the requirements of the company, etc., technical terms and in terms of verification, namely checking the data already good or not” (Interview with BLP DIY Mr. Baroto, on Nov 28th 2016 at 10.00 a.m)

In addition, based on interviews with CV and PT they said that CV / PT do not know for sure indicators that they use to decide the winner of the auction. Therefore, of course, honesty and capability of its BLP Working Group should have good credibility to decide the winner of the auction in accordance with applicable

regulations in order to avoid the practice of corruption, collusion and nepotism.

4. Information About Tender Activity (Winner, Offer Price And Corrected Price)

Based on BLP's data in 2015, numbers of packets entirely on all types of procurement are 659 packets. the enter package as many as 659 packages, the number of completed auction as many as 646 packages with a total of as many as 13 packages failed auction. There are several reasons that might make the auction failed auction like: withdrawn or canceled by LPSE for efficiency, no bid auctions, drawn by SKPD or the auction failed.

Besides that, total package in 2015 based on website LPSE DIY is different with BLP's report. If based on BLP's data total package is about 659 packages. But, based on LPSE's DIY website total package are about 684 packages. There is there is inequality data from BLP and LPSE DIY.

Table 3.4. The report of auction in BLP DIY in 2015

No	Type of Procurement	Total package	Enter package	Total package after auction	Failed auction
1	Procurement (Barang)	166	164	160	4
2	Other services	64	64	62	2
3	Construction work	205	207	205	2
4	Consulting Service	224	224	219	5
TOTAL		659	659	646	13

Source: Secondary data from BLP DIY

In 2015, there are some that are not listed auction bid price, the price correction or even a winner in LPSE DIY website. Based on the narrative of LPSE DIY that they do not include some of these things because of the working group did not fill his or BLP so can not appear on the website LPSE DIY.

The existence of price correction is depending on the type of auction. If this type of auction is indirect (*Tidak Langsung*) it should not fill the price correction. Prices corrected if the auction is unit price. For several offers price, corrected price and winners that are not listed on the website LPSE possibility because the BLP does not fill or human error which may occur.

"The absence of the offer price and the price corrected for (*Team Work*) POKJA itself does not fill it. In addition, the price correction should not be filled if the type of indirect auction and on the contents if the auction unit price "(interviews with Mrs. Endang LPSE DIY. on November 1st 2016 at 10:00)

Moreover, regarding some tender win more than one in LPSE DIY is already set in the presidential decree number 54 of article 19, which referred to the value of the ability of the package. However, for the value of the ability of the package for service providers is only for Procurement Construction and Other Services.

"If the vendors won five times for the auctions. Actually, it depends on the experts of the team from the company itself. If, experts suffice it can be won. If the consulting services business entity it was no problem to win as long as the frequency of how many times the experts at the company is insufficient" (Interview with BLP DIY Mr. Baroto, on Nov 28th 2016 at 10.00 am)

Whereas, in 2015 the service providers that win most that as many as 14 times in a year on Enterprise Consulting Services (*Jasa Konsultasi Badan Usaha*). Whereas, in the Presidential Decree No. 54 of 2010 does not explain the ability of the package to the value of consulting services business entities. Rightly the principle of procurement transparency is all the information open to the public. In this case, any information should be visible and accessible by the public. So that people know all the information about procurement in LPSE DIY.

It depends on the number of experts' team in each provider. BLP will see the expert's team in that provider if it is good, they have an opportunity to win the auction. But sometimes, because there is no regulation which regulate about this it can rise the fraud opportunity.

5. Cooperation With Mass Media About Tender Activities

One of the principles of procurement of goods / services is transparency. Transparency means that disclosure of all information for the public and the information can be easily accessed anytime and anywhere. Based on the presidential decree number 54 of 2010 that official holders of authority to use the budget (*Pengguna Anggaran*) must announce the General Plan for the Procurement of Goods / Services in the respective K / L / D / I open to the public after the work plan and budget K / L / D / I was approved by the DPR / DPRD.

The announcement contains the names and addresses of budget user, the package work to be performed, the location of the work and the estimated amount of cost. The announcement can be announced via the website K / L / D / I respectively and an official announcement board for the community as well as through the National Procurement Portal of LPSE.

One of the basics in running an e-procurement is the procurement of goods / services using Internet-based. Indeed, the whole process and the announcement may be accessed through the LPSE DIY website. However, no doubt will be better and will be more extensive disclosure of information on all procurement of goods / services if BLP / LPSE DIY can cooperate with the mass media to make announcements about the entire process, the results of the auction or to provide information announcement on the official bulletin board regarding all information related to the procurement of goods / services. So that, public have an opportunity to participate in the monitoring process will be more extensive.

The availability of information on all existing auctions can access in LPSE DIY website. This could definitely make it easier for the public and providers to monitor the course of the auction anytime and anywhere. However, there are still people who cannot access the internet. Automatically, they cannot find out information about the auction in the government of DIY so that not all people

can know and can monitor the auction process conducted by BLP and LPSE DIY. Because information is only available through the website, there are still some areas in the province that is still difficult to access the Internet because the Internet is still lacking or people who lack an understanding of the LPSE DIY website.

6. The Result of Transparency and Accountability of E-procurement Based on Providers View

Based on in-depth interview with 10 providers who attended the auctions in Special Region of Yogyakarta in 2015 which based on the indicators that have been arranged and asked by researcher to the 10 providers about the transparency and accountability of e-procurement in the province in 2015. Based on these results it can be stated that e-procurement in Special Region of Yogyakarta is Transparent and Accountable.

Researcher using the formulas:

Transparent : $6 : 10 \times 100\% = 60 \%$

Transparent Enough : $3 : 10 \times 100\% = 30 \%$

Not Transparent : $1 : 10 \times 100\% = 10 \%$

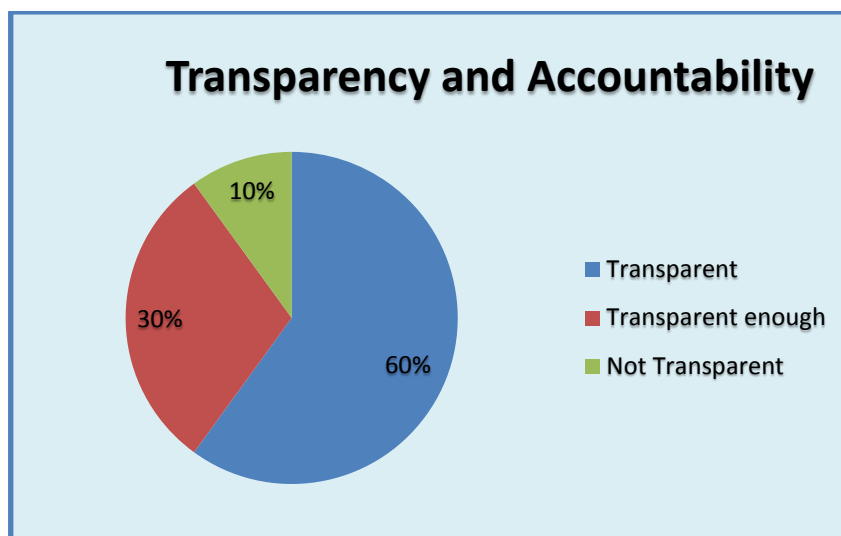


Figure 3.6. Transparency and Accountability about E-procurement in DIY in 2015

Source: Data Primary (Interview) with 10 Providers

Based on the result, Six Providers said Transparent, Three Providers said its Transparent enough and one Provider said it is not transparent. Based on the results of interviews with 10 providers can be concluded that 60% transparency and accountability of e-procurement in the province has been transparent about all the information about the auction. 30% informants said that the transparency and accountability of e-procurement in the DIY sufficiently transparent in providing information and 10% said not transparent. Then it can be concluded that the e-procurement in the province has been transparent and accountable in providing information on the auction.

Overall mostly 60 % of 10 providers said that the e-procurement in Special Region of Yogyakarta is Transparent.

Even, besides its transparent actually there are some challenges or problems that have to fix by LPSE office and Independent Procurement Section (BLP) DIY.

List of opinions of Transparency and Accountability of E-procurement in Special Region of Yogyakarta in 2015

Informant: 10 providers (CV / PT)

Informant	E-procurement system	E-procurement Transparency	E-procurement Accountability
PT. Surya Praga	E-procurement facilitates our CV. We will no longer provide the document in hardcopy deals but we just send all documents through the website deals LPSE DIY. (+)	Terms of the auction may be accessed at the website, any work that will be auctioned existing requirements that must be fulfilled. Regarding the tender results can be seen through the full etc. LPSE website. The committee gave a schedule for the process of entering the bidding documents until the announcement of the winner on the website. (+)	If we have a complaint regarding a server error, we will notify by phone and email to the LPSE to convey the current constraints of shipping documents then the LPSE will follow, soon also if there is a system error that error then LPSE will contact and coordinate with the organizing committee (each pt / cv) about it. (+)
PT. Tripatra Consultant	Since PT stands we've immediately following e-proc. Moreover, since e-proc itself we do not have to print a lot of documents. Simply by sending through the website. In addition, the government also often provides socialization of e-proc (+)	Of all the auction terms are available on the website and the registration process early. The time given to prepare the bid documents is very effective in comparing manual.	We've asked for clarification regarding the ULP / LPSE DIY and before 5 days of the authorities already have to answer any clarification or rebuttal (+)
CV. Sakalike	e-proc system has been socialized by the government. Sesame consultants also exchange information about e-procurement. In addition, the level of e-procurement our CV win more	For all the bidding documents uploaded on the website. After that there is a process-face for verification of data. For transparency in DIY is good for preparing all the information website. (+)	To provide our rebuttal has no basis in giving rebuttal because we could not see bid documents from other participants. Unlike the manual auction where we can see and correct the bidding documents from other

	auctions. However, we could not see bid documents from other participants (+)		participants so that we can know and assess the bid documents (-)
CV. Madani Callysta Saibuyun	government has often providing training on e-procurement. In addition, the win rate of CV we win more often in e-proc. E-procurement facilitate our CV even though there are still many shortcomings from the Internet or from the HR system itself. (+)	Of all bidding documents and all the information about the auction is through the website LPSE DIY and our data is well protected because we had ID and USERNAME respectively. (In addition, all indicators and determine process winners already in the Presidential Regulation No. 54 2010 (+)	We never give clarifications because we believe that the document is our offer is appropriate or not. But for an answer from SDM itself is relatively responsive. (+)
CV. Reka Kusuma Buana	e-procurement facilitate CV us because it is not too difficult in the collection documents. And all documents have been sent via the website LPSE	on the time given to prepare the bid documents is quite effective. Regarding the announcement sometimes does not correspond with the time that has been set, but we do not know why it happened. (-)	to giving our disclaimer incidentally has never provided a rebuttal to the ULP / LPSE. but when the criticism we've criticism face to face directly to LPSE.
PT. Great Work	With e-procurement help us to accelerate the delivery of bidding documents. in addition, SDM PT. Masterpiece must have the ability in the field of technology so that it can go with the flow. Although there is still no shortage of such websites that make the delivery of documents hampered error (+)	Regarding the allotted time has been effective enough to prepare the document. In addition, all the information has been stated clearly in LPSE DIY website. But the government did not provide clear information why not win (+)	We can give a rebuttal to LPSE. For a refutation we must have strong data. However, we do not give a rebuttal we accept what is decided by LPSE. In addition, DIY LPSE not look directly into the provider office.
CV. Najah	government has often provides	Of all the information existing on the	We can give a rebuttal or criticism,

Hibatullah	infromasi about the socialization of e-proc to the service providers. Regarding the LPSE DIY website is easy to understand. Although there is still no shortage of such websites that error (+)	website LPSE DIY. However, in our opinion there is no clear indicator as to the termination of the auction winner. All depends only on the credibility of its own ULP HR (-)	questions and suggestions. However, the answer that is given sometimes does not correspond to our expectations (-)
CV. Pradipa Creative Media	unttuk win rate of CV we were very little. We often prevail at the time of the auction manually. That's because, with the e-procurement across the Indonesian participants can follow the auction at DIY make increasingly tight competitive level. (-)	Documents sent all deals through the website. The entire registration process, the terms of the auction until after the announcement is already available on the website LPSE. In addition, the time given to prepare bidding documents in our opinion is not effective because we have to prepare the document deals especially with high specification auction (+)	We never give even a direct rebuttal to the governor DIY. And after the auction at the back. For human resources in the ULP has been responsive to answer our disclaimer (+)
PT. Prana Kalaconsultants,	e-procurement enables us to transmit a document because it does not have to carry documents in physical form simply by sending documents through the website LPSE DIY (+)	For all information until the announcement of the auction requirement already exists in LPSE DIY website. Although there are still shortcomings such as server down (+)	We can provide rebuttals and critiques to the LPSE DIY. For example, a question about the server is down, and after that LPSE DIY will follow.
CV. Totalindo Media	We felt we facilitate e-procurement. E-procurement is more efficient where we send the documents through the website. In contrast to the manual we should bring hard copies of documents. (+)	Terms of the auction, information about the announcement has been available on the website LPSE DIY (+)	criticism suggestions or questions can be given via telephone or email to tell the office directly at LPSE DIY (+)

C. ANALYSIS ABOUT E-PROCUREMENT ACCOUNTABILITY IN SPECIAL REGION OF YOGYAKARTA

Accountability is one of the principles of procurement are trying LPSE and BLP DIY embodied to implement e-procurement. Accountability is a report on the auction internal parties (employer) or to external parties, namely the public. Accountability of e-procurement in Special Region of Yogyakarta is an obligation that must be done well to the head as a form of structural or accountability to the public as the highest authority.

1. The Report About E-Procurement Activities To The Public

All of the public can view the reports on each auction information regarding the amount or total Self-Estimated Price (*Harga Perkiraan Sendiri*), the type of auction, each SKPD conducting the auction, the number and names of bidders. The public can access all the information and see the auction has been completed from 2008 until 2016. This information is managed directly by LPSE DIY.

https://lpse.jogjaprov.go.id/eproc/lelang/tahap/3674013

Tahap Lelang Saat Ini				
Tahap	Mulai	Sampai	History Perubahan	
Pengumuman Pascakualifikasi	27 April 2015 15:00	04 Mei 2015 16:00	Tidak ada	
Download Dokumen Pengadaan	27 April 2015 15:00	04 Mei 2015 16:00	Tidak ada	
Pemberian Penjelasan	04 Mei 2015 09:00	04 Mei 2015 11:00	Tidak ada	
Upload Dokumen Penawaran	04 Mei 2015 12:00	11 Mei 2015 11:00	2 Kali Perubahan	
Pembukaan Dokumen Penawaran	11 Mei 2015 12:00	12 Mei 2015 12:00	1 Kali Perubahan	
Evaluasi penawaran	11 Mei 2015 13:30	19 Mei 2015 16:00	2 Kali Perubahan	
Evaluasi Dokumen Kualifikasi	13 Mei 2015 08:00	19 Mei 2015 16:00	1 Kali Perubahan	
Pembuktian Kualifikasi	13 Mei 2015 08:00	20 Mei 2015 10:00	1 Kali Perubahan	
Upload Berita Acara Hasil Pelelangan	20 Mei 2015 11:00	25 Mei 2015 19:00	2 Kali Perubahan	
Penetapan pemenang	20 Mei 2015 11:00	20 Mei 2015 19:00	1 Kali Perubahan	
Pengumuman Pemenang	20 Mei 2015 11:00	20 Mei 2015 19:00	2 Kali Perubahan	
Masa Sanggah Hasil Lelang	21 Mei 2015 08:00	25 Mei 2015 15:00	2 Kali Perubahan	
Surat Penunjukan Penyedia Barang/Jasa	28 Mei 2015 08:00	28 Mei 2015 16:00	2 Kali Perubahan	
Penandatanganan Kontrak	29 Mei 2015 08:00	18 Juni 2015 16:00	2 Kali Perubahan	

Tutup

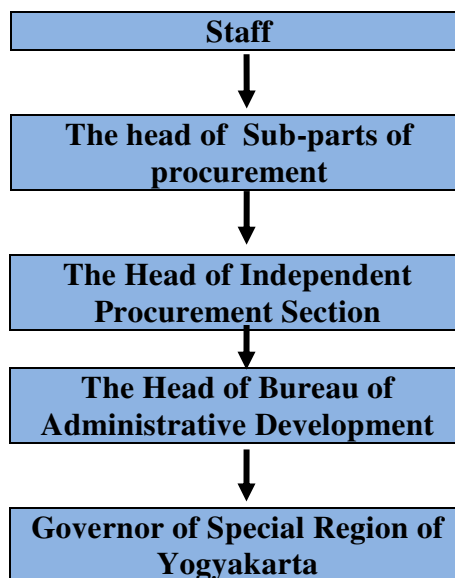
Figure 3.7 the example of auction schedule of construction work in 2015

Source: LPSE DIY website

The examples above can be seen that in every auction has been done through the LPSE DIY website. Auction schedule of announcement until the signing of the contract can be viewed and accessed directly by the entire society. Moreover, the society can see the number of bidders, the bid price, and the announcement of the winner through the website. Although people cannot access the bidding documents of all auction participants. In addition, the public even the providers can not know clearly the reason why other auction participants could not win the auction because the reason is not available on the website.

2. The Report on E-Procurement Activities to The Head of Institution

Internal accountability is accountability for what has been done to the head and the governor of Special Region of Yogyakarta such as number of auction, the problem in the auctions and auction performance. Reports Structure of BLP DIY as follows:



Structure: 3.1. Report Structure of BLP DIY

Source: SOP prosedur Baku Pelaksanaan Kegiatan and primary data interview with secretariat of BLP DIY

Independent Procurement Section (BLP) will make a report once a month at the beginning of the month, every three months, and final report in the end of year made by secretariat staff.

“The monthly report, three months, and final year reports. The contents of these reports are in terms of performance, the number of auctions, constraints and problems, etc” (Interview with BLP DIY, on Nov 28th 2016 at 10.00 a.m)

In reports to the internal parties, *First* secretariat staff will make a draft of a report about completed auctions. *Second*, secretariat staff will provide a report to the head of the sub-parts procurement to correct the report is completed auctions. *Third*, the head of the sub-parts procurement o goods / services will provide a report that is already in a correction to the head of the Procurement Service Section for review and corrected. *Fourth*, the head of the Procurement Services Section will provide a report that has been in a correction to the Head of Development Administration Bureau for the next report to be completed auction in the correction. *Fifth*, Head of Development Administration will give the report to the Governor of Special Region of Yogyakarta finished auctions.

Report to the head is conducted every month can increase efficient in terms of reporting. With reports that created and submitted beginning of each month, the report will be more detail. Compared with the report that is given at the end of the year will spend a long time to collect documents from reports from the beginning to the end to be a material of the report.

3. The Report about E-Procurement Activities to LKPP (Lembaga Kebijakan Pengadaan Barang/Jasa Pemerintah)

Independent Procurement Section (BLP) of Special region of Yogyakarta does not provide a report in the form of a physical report to the LKPP as the organizers e-procurement at the national

level and the Monitoring and evaluation of the implementation. According to the BLP DIY, LKPP can monitor and access all the information and activities by the LPSE DIY website. Therefore, with the website LPSE transparent and accountable BLP DIY only need to report the results of the auction for their head and governor of Special Region of Yogyakarta.

"To give a physical report to LKPP so far we did not give it. Because LKPP can directly access on LPSE DIY website if you want to see the whole auction activity in LPSE DIY "(interviews with BLP DIY Mrs. on November 1st 2016 at 11:15)

Report to LKPP specifically nothing. However LKPP can be viewed directly from the website DIY LPSE how auction incoming etc. However, in the future of DISKOMINFO DIY (*Dinas Kominikasi dan Informatika*) will enable existing applications of MONEV (*Monitoring and Evaluation*) LPSE DIY website to make it easier to conduct monitoring and evaluation. (Interview with BLP DIY, Nov 28th 2016).

4. Analysis About Mechanism to Evaluate, Review, Investigate and Take an Action Against The Complaints By The Public or Vendors

In the procurement of government goods / services, principles that embrace are information disclosure and access information easily and quickly. Indeed, the involvement of the general public to monitor procurement activities undertaken by the

BLP / LPSE DIY is very important. Procurement of goods / services is still one event to certain parties staged corruption. The *Komisi Pemberantasan Korupsi (KPK)* recorded that until 2015 State losses in procurement reached until IDR One (1) trillion (Kompas.com, June 27, 2016).

Therefore, to help prevent and reduce the level of corruption in the procurement of goods / services, all sectors such as NGOs, providers and all society have an important role to oversee about all procurement of the government. LPSE DIY open space to give criticism / suggestions / questions via LPSE DIY website, via telephone, email, or directly through the website or can come directly to the LPSE office. The whole society and providers can interact and provide criticism and suggestions for the LPSE DIY about the system error or another thing related to the website or services.

"If there are problems we will contact the LPSE to say the current problem of the document delivery and LPSE will follow it. As well as if there is a system error that error then LPSE will contact and coordinate with the organizing committee (each pt/cv) about it "(interview with Mrs. Meita PT. Surya Praga, on oct 30th, 2016 at 13:30 a.m)

Regarding the system error that makes the service provider cannot upload the offer documents by the deadline that has been set by the government, and then the provider will notify directly to the LPSE either via telephone, email, or visit the office LPSE DIY. In addition, to answer all the questions, critics or suggestions in order

to provide a satisfactory answer and the answer is responsive determined also by the capacity of human resources, human resources have to give good service and responsive to service to the providers. If the Document that deals cannot be sent when the server error can be done again when the server has been normal then the vendor will inform about it to the LPSE. Furthermore, LPSE DIY is already good value in responding to the complaints from critics, question or suggestion that is given by the people or providers.



Figure 3.8. questions and answer through LPSE website

Source: LPSE DIY Website

Besides the LPSE DIY which handles the questions, comments, or suggestions about the service, in the procurement of goods and services there is a process whereby providers who participate in the auction but did not win and feel dissatisfied with the decisions made by the Independent Procurement Unit (BLP),

providers can deliver a refutation to the BLP and the Working Groups (*Kelompok Kerja*) in the BLP obliged to answer the objection to the providers. Based on the presidential Decree number 54 in 2010, refutation period about the results of the auction/selection is five days after the announcement of the auction results.

Based on the presidential decree number 54, article 81 in 2010 of the refutation, participants elections Goods / Services who feel disadvantaged, either individually or jointly with other participants may submit a refutation in writing if it finds a deviation from the provisions and procedures set out in this Presidential Regulation, the engineering that results in unfair competition and abuse of authority by the BLP and / or other authorized official. Refutation can be given to a refutation letter delivered to the BLP and forwarded to the PA/KPA and APIP K/L/D/I no later than five days. BLP required providing written answers to all the objections no later than five days after the objection is received. If the disclaimer is cannot acceptable the leaders of the institution may be ordered BLP to continue the procurement process. But if it turns out to be true then the BLP disclaimer can cancel the auction results and repeated the auction.

Some providers give a refutation to the BLP DIY when they do not satisfied with the auctions decisions given by the BLP DIY. A few providers have been giving a refutation to the BLP

even petitions to the Governor of Special Region Yogyakarta and become the auction was repeated again.

"CV. Pradipa Kreatif Media ever done direct refutation to the governor DIY, and the refutation is received and finally the auction was repeated again" (Interview with CV. Pradipa Kreatif Media Mrs. Ari, on Nov 3rd 2016, at 11:30)

Moreover, according to CV. Madany callysta saibuyun they also ever asked for clarification from the BLP DIY, because according to them the way the committee vote is not quite right with the documents they provide.

"We've asked for clarification from the BLP DIY. Because, according to our assessment of the auction committee does not suitable with the document that we provide. We asked for clarification whether our document really is appropriate or not "(interview with Mr. Adi CV. Madani Callysta Saibuyun, on Nov. 2nd, 2016 at 12:30)

To refute an auction the providers would have a strong reason why the auction can be refuted to convince BLP DIY. One of the weaknesses of e-procurement by CV. Sakalike is CV/PT as participants cannot see the offer documents from other participants (CV/PT). Although, the CV / PT are aware that CV/PT wins does not have experience in these fields, because they cannot see their offer documents from CV/PT else then there is no basic reason for the strong CV/PT may refuted the results of the winners that has take by BLP DIY.

"One of the weaknesses of e-procurement we think that we cannot see the offer documents from other CV / PT. Although we know that the real CV / PT won does not have

experience in that field but CV / PT could win an auction, we were able to refute because we could not see offer documents from CV / PT wins it. However, in the past when the procurement is still done manually, the document entered together and checked together so that each CV / PT can check the document CV / PT the other and thus are able to see what is lacking in the offer documents each auction participant "(interview with Mr. Nugroho CV. Sakalike, on Nov 5th 2016 at 14:30 p.m)

In addition, based on Interview with BLP DIY said that If the manual auction, bidding system through the envelope. Before the envelope was opened, the auction participants can see offering documents with each other. However, after e-procurement it cannot because already given username and ID. With the e-proc system, it reduces the intensity of the meeting between the auction participants with BLP or working groups (*Kelompok Kerja*) so as to avoid the possibility of fraud occurring.

Moreover, if the auction participants are still not too clear about such procurement may submit technical explanation (*aanwijzer*) to the BLP DIY. It has also been done by CV. Madani callysta saibuyun. According to CV Madani Callysta Saibuyun, *aanwijzer* is really short process and for CV Madani callysta saibuyun they engaged in consulting services related to the analysis. Then, CV Madani Calista Saibuyun hopes BLP DIY can do discussion because the CV is engaged in consulting services but not possible because time is limited.

"CV.Madani callysta saibuyun engaged in consulting services. It would be better if we can talk directly about

these technical explanations together with BLP DIY. However, this is not possible because the time is limited "(Interview with Mr. Adi, CV. Madani Callysta Saibuyun, on Nov 2nd 2016, at 12:30)

In the submission of questions, comments and suggestions are given to LPSE DIY by 10 CV / PT already interviewed said that civil Servants LPSE been responsive in providing answers to the questions submitted. As in the case of a server error, if the auction participants reported that the LPSE DIY will immediately act and soon will provide follow-up reports after the server is back to normal.

There are still many things that need to fix and enhanced by BLP and LPSE DIY in order to answer the questions, criticisms, suggestions and objections were given by the providers. This is a form of monitoring of the performance of the government in carrying out electronic auction. Providers who submit questions or refutation is a form of awareness of providers. If they as participants felt the decision of the winner of the auction has not been in accordance with applicable regulations. Actually, the providers cannot see the offering documents from other providers like in manual system. But, this is one way to minimize the practice of corruption, collusion and nepotism in e-procurement and fraud opportunity.

CHAPTER IV

CONCLUSION

Based on previous chapters, can conclude that e-procurement in Special Region of Yogyakarta are transparent and accountable. Although, there are some weaknesses that need to be improved in order to maximize transparency of e-procurement by LPSE and BLP DIY. Activities that improve transparency and accountability of e-procurement and deficiencies are:

1. E-procurement in DIY

- a. E-procurement enables providers to participate in the auction because providers will no longer give the physically offering documents but with e-procurement provider only upload the documents through DIY LPSE website. In addition, providers who participate in the auction can monitor the entire process of registration, the requirement of the auction and the announcement through the LPSE DIY website
- b. In the implementation of e-procurement in Special Region of Yogyakarta LPSE DIY has given the socialization of e-procurement to *Gabungan Pengusaha Seluruh Indonesia* (GAPENSI), *Ikatan Nasional Konsultan Indonesia* (INKINDO), *Asosisasi Pengusaha Indonesia* (APINDO) or invite directly service providers to participate in a seminar on e-procurement. In addition, DIY LPSE provides opportunities for training in the office LPSE DIY about website or can be reserved directly.

- c. There are rules by the governor of Special Region of Yogyakarta and SOP of LKPP assist Civil Servants to work in accordance with the standards rules.
- d. LPSE office has infrastructure is adequate in the LPSE office where internet services are very adequate and available computer facilities to be used for visitors. However, the system is still frequent server downtime and errors and 10 service providers who are already in the interview said that the weaknesses of a system that is the system is still down/error. In addition, the exactly total auction participants every year cannot be in the know because the system in the LPSE office is error.
- e. Regarding the system error/down providers can notify by phone, email, website, or can directly come to the LPSE office. In addition, complaints from the participants in the auction human resources in LPSE DIY already giving responsive respond.

2. E-procurement Transparency in Special Region of Yogyakarta

- a. E-procurement in Special Region of Yogyakarta is quite transparent in terms of information about the registration process, the terms of the auction, the bid price, until the announcement of the auction. In addition, the society and the auction participants can view the tender that will be auctioned in LPSE DIY website anytime and anywhere.
- b. Information on the auction date of announcement of qualifying until the signing of the contract has been published on the LPSE

website. However, in the implementation sometimes not in accordance with the schedule set out in LPSE DIY website because some obstacles such as the server always down/error.

- c. The deadline for uploading documents that deals for five days. Nine of ten service providers said that the time is quite effective. However, the service providers said that in a short time they cannot be good for preparing offer documents, especially if a offer for a high specification.
- d. One indicator to determine the auction winners are still looking to the offer document which has uploaded by the providers. If the offer documents at the input already fulfill all the requirements that providers who have the potential to win without seeing and surveying the facility directly from the auction participants.
- e. LPSE DIY and BLP DIY do not have cooperated with the mass media to spread information regarding the auction. Besides do not cooperate with the mass media, whether it's electronic or print, LPSE and BLP also does not provide information on the official notice board. LPSE only use the website to spread information throughout the auction.

3. Accountability e-procurement in Special Region of Yogyakarta

- a. E-procurement in Special Region of Yogyakarta is already accountable. BLP DIY provides physical reports every month conducted earlier in the month. The report made by the secretariat staff and given to the head Sub-parts procurement of goods /

services subsequently provided to the Head of Procurement Services and given to the Head of Development Administration Bureau subsequently given to the Governor of Special Region of Yogyakarta.

- b. BLP DIY does not provide a physical report to the LKPP such as reports to the governor. LKPP only monitor and control all activities of the auction through the LPSE DIY website.
- c. Questions, comments and suggestions about the service can ask to the LPSE DIY by phone, email, website or come to the LPSE office directly and the Civil Servants of LPSE DIY has been responsive in providing the answers.
- d. The participants who are not satisfied with the decision of the winning can provide and ask a refuted to the BLP DIY

A. RECOMMENDATIONS

Based on the problems encountered on the previous chapters, here are some recommendations:

1. Repair System in LPSE DIY regarding the calculation of participants, the auction number and so on. So far, the data in LPSE DIY on the total number of participants are not valid because the system is still error. In addition, it should have their human resources expert in information technology so that human resources can monitor and improve the system. So that all information on the total auction of the year 2008 until 2016 can be seen easily.

2. Consolidating server either from a central server or servers in LPSE DIY and monitoring their infrastructures so when the time to upload the offer documents will be timely. No need any more to delayed the time because of server error.
3. If service providers follow the auction in LPSE DIY have to fill the data provider. If want to participate in the auction in other districts / provinces then they must reload the data provider. In the future, the system can be integrated to avoid human error because providers must fill the data repeatedly.
4. LKPP / LPSE DIY can update the system whereby if the service provider has been the registration no longer need to enable aggregation to be able to follow the auction throughout Indonesia to be more efficient and simple.
5. Determination of the auction indicator can be informed in LPSE DIY website so that the whole community and the auction participants know a clear indicator for the termination of a winner
6. The government should survey and see the offices and facilities of the auction participants before deciding the winner of the auction. So it can know the truth of the document deals with the reality in the field.
7. LPSE DIY may cooperate with the mass media and attaches the information on the bulletin board about auction. So it can be viewed and accessed by the entire society.
8. For a technical explanation, it can be extended so that providers can be consulted directly on the auction that will be implemented.