

## MOTTO

إَجْهَدْ وَلَا تَكْسَلْ وَلَا تَكُ غَافِلًا فَنَدَامَةَ الْعُقْبَى لِمَنْ يَتَكَاسَلُ

*Really Mean it, do not be lazy, and do not be careless, because it's regret over those lazing.*

لَهُ، مَعْقِبَتٌ مِّنْ بَيْنِ يَدَيْهِ وَمِنْ خَلْفِهِ، يُحَفِّظُونَهُ، مِنْ أَمْرِ اللَّهِ، إِنَّ اللَّهَ  
لَا يُغَيِّرُ مَا بِقَوْمٍ حَتَّى يُغَيِّرُوا مَا بِأَنْفُسِهِمْ، وَإِذَا أَرَادَ اللَّهُ بِقَوْمٍ سُوءًا فَلَا  
مَرَدَّ لَهُ، وَمَا لَهُمْ مِنْ دُونِهِ، مِنْ وَالٍ ﴿١١﴾

For each one is successive [angels] before and behind him who protect him by the decree of Allah. Indeed, Allah will not change the condition of a people until they change what is in themselves. And when Allah intends for a people ill, there is no repelling it. And there is not for them besides Him any patron.

(QS. AR-Ra'd:11)

مَنْ جَدَّ وَ جَدَّ

Whoever sincerely does, will get.

## **DEDICATION**

**This undergraduate Thesis is dedicated to**

My Lord, Allah SWT

My Prophet Muhammad SAW

My beloved Grand Mother and Grand Father Sukatmi and Muhajir, My parent  
Sardji and Siti Quroisin, My Sister Laila Rois Rahmawati, Farida Isnaini  
Roismawati and My little Sister Fatimatuz Zahra Nur'aini.

## ACKNOWLEDGEMENT

*Alhamdulillah Walhamdulillah tsumma Alhamdulillah*, thank you Allah SWT, The Most Merciful and Most Gracious who has given me His blessing and an opportunity to accomplish my Undergraduate Thesis as a final work to fulfill the degree of Bachelor of Law entitled **THE DISPUTE SETTLEMENT ON UNFAIR BUSINESS COMPETITION CASE OF CELLULAR OPERATOR: A CASE STUDY BETWEEN TELKOMSEL AND INDOSAT** at International Program for Law and Sharia, Faculty of Law, Universitas Muhammadiyah Yogyakarta.

I would like to express my deepest gratitude to my parents Bapak Sardji and Ibu Siti Quroisin and my sisters Laila Rois Rahmawati, Farida Isnaini Rois Mawati and my little Sister Fatimatuz Zahra Nur'aini for the prayer, support, guide and love.

I would like to express my deepest gratitude to several lecturers at Faculty of Law Universitas Muhammadiyah Yogyakarta who have shared their knowledge in the process of my study; they are Mr. Yordan Gunawan, S.H., Int.MBA, as the academic supervisor, Mr. Anang Sya'roni, S.H., M.Hum as the head office of Law Science laboratory who give me an opportunity to be an internship student there, Mr. Nasrullah, H., S.H., S.Ag., MCL as director of International Program for Law and Sharia and Mr. Dr.Trisno Rahadjo, S.H., M.Hum as the dean of Faculty of Law Universitas Muhammadiyah Yogyakarta. I have to extend my sincere appreciation to the following advisors for their academic dedication in supervising

my undergraduate thesis; they are Hj.Fadia Fitriyanti, S.H., M.Hum, M.Kn., and Dr.H. Mukti Fajar N.D., S.H., M.Hum. Thank you for the knowledge which has been shared to me. They has taught me to be a good student; the knowledge and experience have also brought me to be a knowledgeable and wise person.

I would like to thank to lecturers of the Faculty of Law, Universitas Muhammadiyah Yogyakarta for their support and motivation during my study; they are Mrs. Prof. Dr. Siti Ismijati Jenie, S.H., CN, Mr. Iwan Satriawan,S.H., MCL, Dr Candidate, Mr. M. Endriyo Susilo, S.H., MCL, Ph. D Candidate, Mrs. Fadia Fitriyanti, S.H., M.Hum., M.Kn., Dr Candidate, Mrs. Nanik Prasetyoningsih, S.H., M.H., Dr Candidate, Mrs. Dewi Nurul Musjtari, S.H., M.Hum., Dr Canditate, Mrs. Isti'anahZA, S.H., M.Hum, Mr. Muchammad Ichsan,H., Lc., MAIRKH., Ph.D, Mr. Muhammad Khaeruddin Hamsin, H., Lc., LL.M.,Ph.D, Mr. Dr. Muhammad Nur Islami, S.H., M.Hum, Mr. Sunarno, S.H.,M.Hum., Ph.D. Candidate, Mr. Heri Purwanto, S.H., M. Hum, Mrs. Reni Anggreani, S.H., M. Kn and my visiting lecture, Ass. Prof.Dr. Zaid Bin Mohammad, Mr. Nukman Muhammad, S.H., M.M., M. Kn, Mr. Nur Ismanto,S.H., M.H, Mr. Alm. Sahlan Said, S.H and Mrs. Norma Sari, S.H., M. Hum. Thank you for all the support and motivation throughout these years.

I would like to express my sincere appreciation to my beloved friends in batch 2012, Rofi Aulia Rahman, Maidatul Husna, Andika Putra, Hary Abdul Hakim, Murdian, Munandar, Andi, Elida, Nana, Ana, Isna, and other friend that I cannot mention one by one, thanks for the unforgettable moment during my study in International Program for Law and Sharia (IPOLS) of UMY. Thank you for

being my best family and thank you for the good times during these unforgettable years. Keep in touch and hope you will be success guys and of course I will miss you all.

My special thanks I give to my little family in law science laboratory. They are Mr. Anang Sya'roni, S.H., M. Hum. Mrs. Sujanatun, Laras Astuti, S.H., S.H.,M.H, Ryan Tanjung S.H, Ayudia Vicky, S.H, Abidin Julianto, S.H., Reza, Imtiyaz, Satria Sukananda, Risky Musrifah, Hamdan, Vinda, Ferisa. Thank you for letting me know what a true friendship is and for always supporting.

I would like to thank my best friends, Anissa Margiani, Ani Anica, Almira Risky R, Zafria Atsna, Utami Warna Sari, Ayudia Vicky, Nur Hafizal Hasanah, Yusmanita Afifah Nur, Anissa Yulianti, Putri Maharani, Putri Suryandari, Angraini Novita Sari, Nurfadila Sofiyana, Dewi K Handayani, Itmamul Akwan, Pratiwi Hijaz, Sitta, Maida, Amadea, Nurul Istiqomah Rauf, Ferdiana, Septian Putri Palupi, Rekyan, Arista W, Dewi Nurul and all my friends that I cannot mention one by one, Thank you for all prayers and supports.

Finally, I do expect the thesis will give benefit for readers and their future research.

Diana Setiawati

